

# IBM Micromedex Clinical Knowledge and IBM Micromedex Patient Connect

Curriculum for pharmacist

Are you a new IBM Micromedex<sup>®</sup> user? Or do you just need a quick review of all the features Micromedex solutions can offer pharmacists? In less than one hour, you can learn how to find comprehensive, evidence-based clinical decision support and patient education that can help you provide high-quality patient care.

Simply register and attend any or all of our focused, on-demand eLearning sessions to learn the basics.

Micromedex solutions (Courses recommended for all new users)

#	Title	Length	Description
1	<a href="#">Overview for Pharmacists</a>	24 minutes	An informative video demonstration of Micromedex solutions that covers the basic methods of searching for answers to your questions in the areas of drug, disease, toxicology and patient education.
2	<a href="#">Accelerate Your Micromedex Experience – Pharmacists</a>	17 minutes	This course covers the general functionality, features and tools found in Micromedex solutions and is ideal for pharmacists. Topics include using the IV Compatibility Tool to identify potentially dangerous IV medication combinations, and single and multiple IV drug compatibility searches/results.
3	<a href="#">Providing Clinical Counseling and Patient Instructions</a>	11 minutes	Using a clinical scenario, this video presents step-by-step instructions on how to find clinical counseling information and patient instructions. An overview of the Drug Dosing and IV Compatibility information in Micromedex solutions is also included.
4	<a href="#">Watson Assistant</a>	5 minutes	An informative video demonstration of Watson Assistant within Micromedex. Learn how the power of AI enables Watson Assistant to learn and understand how clinicians ask questions.

Micromedex® Patient Connect – CareNotes® Patient Education (Courses recommended for all new users)

1	<a href="#">CareNotes Basics</a>	10 minutes	A video demonstration that covers basic CareNotes functionality.
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After you master the basics, you can find more tips and tricks in the following courses.

1	<a href="#">Live Micromedex Overview</a>	30 minutes	Follow up your hands-on tutorials with this live webinar. This 30-minute overview of Micromedex solutions also provides the opportunity to ask questions of one of our specialists or other participants on the call.
2	<a href="#">Mobile Apps</a>	2 minutes	A video that demonstrates how to find instructions and passwords for Micromedex mobile apps.
3	<a href="#">Calculators</a>	5 minutes	Dosing calculators and the ACLS/PALS guidelines are demonstrated.
4	<a href="#">Drug ID</a>	9 minutes	Learn to identify medications by imprint code, color or shape with this hands-on tutorial.
5	<a href="#">Drug Interactions Tool</a>	11 minutes	This interactive tutorial shows interactions between prescription, herbal and over-the-counter drugs.
6	<a href="#">Micromedex Solutions: Toxicology Information</a>	18 minutes	Search for toxicology information by product or substance name, product ID or active ingredients with this interactive tool.
7	<a href="#">Finding Treatment Guidelines and Alternative Drug Therapies (COPD Scenario)</a>	6 minutes	A fictional scenario using a 65-year-old patient suffering from chronic obstructive pulmonary disorder (COPD).
8	<a href="#">Drug Comparison</a>	6 minutes	This course highlights the exclusive features and functionality in the Drug Comparison tool and is ideal for new users. Topics include navigating the Drug Comparison tool and using the tool to view and compare attributes of multiple medications side by side.

## Training Center

Whether you're a new user or a seasoned expert, the wide range of eLearning and education resources available in the Training Center can help you get the most out of your solutions from IBM Watson Health®. Check in often, as new information is always being added.

## User Guide

Micromedex solutions offer a comprehensive User Guide that can be viewed and downloaded from a link at the bottom of every page, or from the Support and Training section on the home page.

## Online help

Online help is just a click away. No matter where you are in Micromedex solutions, the Help link is available in the top right of the page.

## Technical/product support

Our technical and service specialists have one goal—to take care of your needs so that you can focus on your patients. Click the Support Request button found in the Support and Training area, located on the home page, or call:

U.S. and Canada: [1-877-843-6796](tel:1-877-843-6796) Say Product Name

Global: [1-303-354-4100](tel:1-303-354-4100)

Interactive Voice Response system will direct callers to the appropriate support staff by product.

Learn more:

[ibm.com/watsonhealth](https://ibm.com/watsonhealth)

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