USING AUTOMATION TO IMPROVE POST-DISCHARGE CARE

IT automation tools can help minimize the breaks in patient communication and monitoring that can lead to readmissions.

**Problems**

HIGH HOSPITAL READMISSION RATES

- Gaps in care transitions
- Inadequate patient and caregiver education
- Poor handovers

**Solutions**

IT AUTOMATION TOOLS

- Improved communication between in patient and out patient care teams
- Use risk stratification of patients to prevent (re)admission
- Multi-modal post-discharge communication with patients
- Patient education and engagement

**Results**

IMPROVED QUALITY OF CARE

- Increased patient satisfaction
- Reduced hospital readmission rates
- Better outcomes
- Lowered health care costs
- Improved provider/care team satisfaction