



Documentation corrections for IBM Tivoli
Storage Productivity
Center and IBM Tivoli Storage
Productivity Center for Replication 5.1.1

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Documentation corrections for IBM Tivoli Storage Productivity Center and IBM Tivoli Storage Productivity Center for Replication 5.1.1

Refer to this document for corrections to the IBM® Tivoli® Storage Productivity Center and IBM Tivoli Storage Productivity Center for Replication documentation.

Workaround for defect 62124

If the rollback fails, IBM Tivoli Integrated Portal 2.2 must be manually cleaned up.

To manually clean up Tivoli Integrated Portal 2.2, complete the following steps:

Important: This procedure applies to an installation of Tivoli Storage Productivity Center 5.1. If you are planning to clean up an upgrade, specify the following directories:

- On the Windows operating system:
 - C:\Program Files\IBM\Tivoli\tipv2
 - C:\Program Files\IBM\Tivoli\tipv2Components
 - On the UNIX operating system:
 - /opt/IBM/Tivoli/tipv2
 - /opt/IBM/Tivoli/tipv2Components
 - The default Tivoli Integrated Portal port is 16310.
1. Stop and remove the IBM Cognos® Content database service.
 - On the Windows operating system, enter the following commands:

```
sc stop "IBM Cognos Content Database"
sc delete "IBM Cognos Content Database"
```

You can change the port number if necessary.
 - On the UNIX operating system, enter the following command:

```
kill -9 `ps -aef | grep tipv2Components | grep -v grep |
awk '{ print $2 }'` 2> /dev/null
```
 2. Stop and remove the "IBM WAS70Service - V2.2_TIPProfile_Port_9568" service.
 - On the Windows operating system, enter the following commands:

```
sc stop "IBM WAS70Service - V2.2_TIPProfile_Port_9568"
sc delete "IBM WAS70Service - V2.2_TIPProfile_Port_9568"
```

You can change the port number if necessary.
 - On the UNIX operating system, enter the following command:

```
kill -9 `ps -aef | grep tipv2 | grep -v grep |
awk '{ print $2 }'` 2> /dev/null
```
 3. On the Windows operating system, after you stop the services, if the Java process continues to hang, complete the following steps:
 - a. Open Task Manager.
 - b. Locate the Java process that is in the C:\Program Files\IBM\tipv2\java\bin directory.
 - c. Select the Java process and click **End Process**.
 4. Remove the Tivoli Integrated Portal installation folders from the following directories:

- On the Windows operating system:
C:\Program Files\IBM\tipv2
C:\Program Files\IBM\tipv2Components
 - On the UNIX operating system:
/opt/IBM/Tivoli/tipv2
/opt/IBM/Tivoli/tipv2Components
5. Remove the Tivoli Integrated Portal 2.2 entries from the Deployment engine.
- In a Windows command window, enter the following commands:
cd C:\Program Files\IBM\common\acsi
setenv.cmd
cd bin
de_lsapp.cmd
 - In a UNIX command prompt, enter the following commands:
. /var/ibm/common/acsi/setenv.sh
cd /usr/ibm/common/acsi/bin
de_lsapp
 - a. If there are only Tivoli Integrated Portal 2.2 entries, you can uninstall Deployment engine by running the following command:
si_inst.sh -r -f
 - b. Delete the ASCII folders in the following directories:
 - On the Windows operating system:
C:\Program Files\IBM\Common\acsi
C:\Program Files (x86)\IBM\Common\acsi
 - On the UNIX operating system:
/var/ibm/common/acsi
/usr/ibm/common/acsi
 - c. If there are Tivoli Integrated Portal 1.1 or other entries, remove only the Tivoli Integrated Portal 2.2 entries from the Deployment engine by entering the following command:
deleteRootIU.sh UUID discriminant

The following text is an example of this process on the Windows operating system:

- a. To see the components, enter the following command:
de_lsapp
- b. The following text is an example of the output:

```

-----
APPLICATION INFORMATION
-----
Name:   TCREmbedded
-----
Version:  2.1.1.0
Discriminant:  C:\Program Files\IBM\tipv2Components\TCRComponent
UUID:    61AE95EAF824C45BECFD427C959D5B7
-----

```

- c. Remove every Tivoli Integrated Portal 2.2 entry from the Deployment Engine:
deleteRootIU.cmd 61AE95EAF824C45BECFD427C959D5B7 "C:\Program Files\IBM\tipv2Components\TCRComponent"

Specifying locations for saving reports (IC92488)

You can configure reports to save the report output to your local file system. You specify a root directory in the file system in which the output of reports can be saved in the IBM Cognos® Configuration GUI. You specify the locations in which

you want to save the output of reports. Then, you can configure individual reports to save the report output to a location in the file system. For example, you can schedule a report and configure the report output to be saved to a location like E:\tpcreports\sales or /usr/tpcreports/sales. The following three topics describe how to save your reports to specific locations.

Specifying a root directory for saving reports


You can specify a root directory in the file system in which the output of reports can be saved. To do this task, you configure an archive location in IBM Cognos Configuration.

1. Open the IBM Cognos Configuration GUI.
2. Select **Actions > Edit Global Configuration**.
3. Click the **General** tab.
4. In the **Archive Location File System Root** field, enter a file URI. For example, enter file:///e:/tpcreports or file:///usr/tpcreports.
5. Click **OK**.
6. Select **Actions > Restart**.

Specifying file system locations for reports

You can specify the locations in which you want to save the output of reports in Tivoli Common Reporting.

You must configure the root directory of the locations that you specify in IBM Cognos Configuration.

1. In Tivoli Storage Productivity Center, select **Reporting > View Predefined Reports**.
2. From the **Launch** menu in Tivoli Common Reporting, click **Administration**.
3. Click the **Configuration** tab.
4. Click **Dispatchers and Services**.
5. Click the **Define File System Locations** icon .
6. On the "Define file system locations" page, click **New**.
7. Specify a name and the directory for the location on the file system, and then click **Finish**. For example, enter sales. The directory is created the first time that the output of a report for the directory is created. Repeat this step to configure more file system locations.
8. To stop Tivoli Common Reporting, follow the instructions for your operating system: Windows

```
c:\program files\IBM\JazzSM\profiles\bin\stopServer.bat server_name  
-username JazzSM_username -password JazzSM_password
```

AIX® or Linux

```
/opt/IBM/JazzSM/profile/bin/stopServer.sh server_name  
-username JazzSM_username -password JazzSM_password
```

9. To restart Tivoli Common Reporting, follow the instructions for your operating system: Windows

```
c:\program files\IBM\JazzSM\profiles\bin\startServer.bat server_name
```


AIX or Linux

```
/opt/IBM/JazzSM/profile/bin/startServer.sh server_name
```

Specifying a report to save the report output to a file system

You can configure a report to save the report output to a location in a file system. You can also specify the file name for the report output, and whether to append a date and time to the file name.

You must configure the locations in which you want to save the output of reports in Tivoli Common Reporting.

1. In Tivoli Common Reporting, click the **Schedule** icon  for a report.
2. Select **Override the default values**.
3. In the **Delivery** area, select **Save to the file system**.
4. Click **Edit the options** to specify the file name to use, and the location of the report on the file system. You can also specify what to do if a file name exists. For example, you can specify to use the report name as the file name. You can click **Make the file names unique and append a timestamp** to add the date and time to the file name.
5. Click **OK**.