Initial Setup Guide: OpenWebStart & IBM Download Director (Windows)

Follow these steps to ensure IBM Download Director launches correctly with OpenWebStart. The order avoids conflicts with legacy IcedTea-Web installations and stale JVM caches.

1. Remove every trace of IcedTea-Web (if present)

1. Open Windows Settings > Apps > Installed apps.
2. Uninstall IcedTea-Web or anything named similarly.
3. Reboot Windows to clear lingering file associations and PATH entries.

2. Download a fresh copy of IBM Download Director (.jnlp)
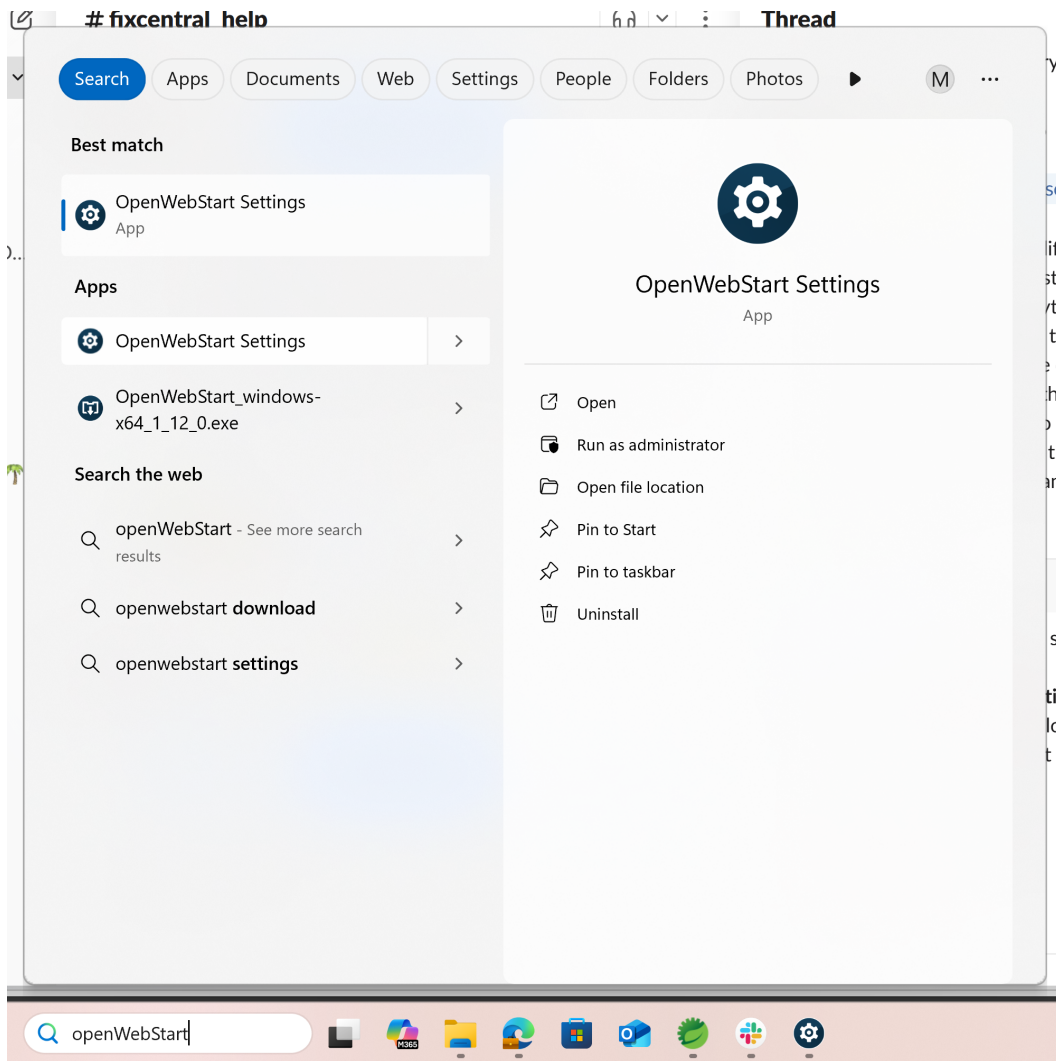
1. Delete any old DownloadDirectorApp.jnlp files you may have.
2. Visit the official IBM Download Director page: https://www-50.ibm.com/isc/esd/dswdown/dldirector/installation_en.html
3. Save the new IBM_Install_DD.jnlp file.

3. Install the latest OpenWebStart

1. Download the Windows installer from https://openwebstart.com/download/.
2. Run the installer and accept the defaults.
3. After installation completes, continue to configuration.
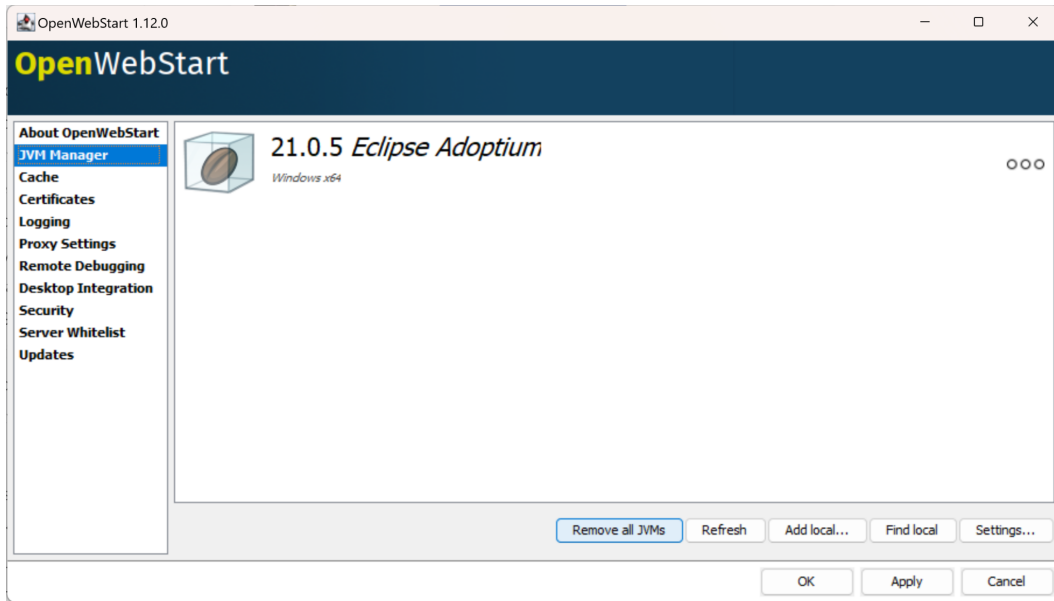
4. Open OpenWebStart settings

1. Press the Windows key, type "OpenWebStart Settings", and open the app.
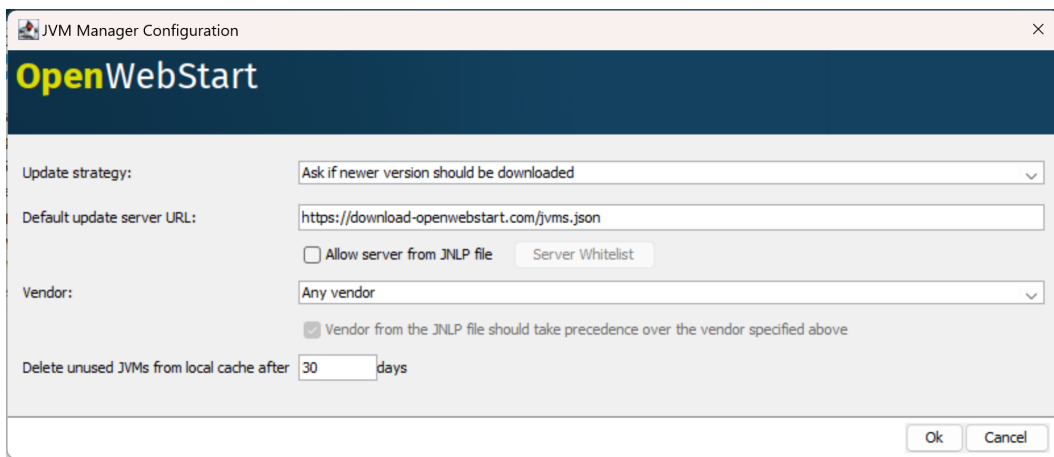2. Close any other OpenWebStart or Download Director windows.

5. Purge cached JVMs

1. In the navigation pane, select JVM Manager.
2. Click Remove all JVMs to delete incompatible or partial downloads.

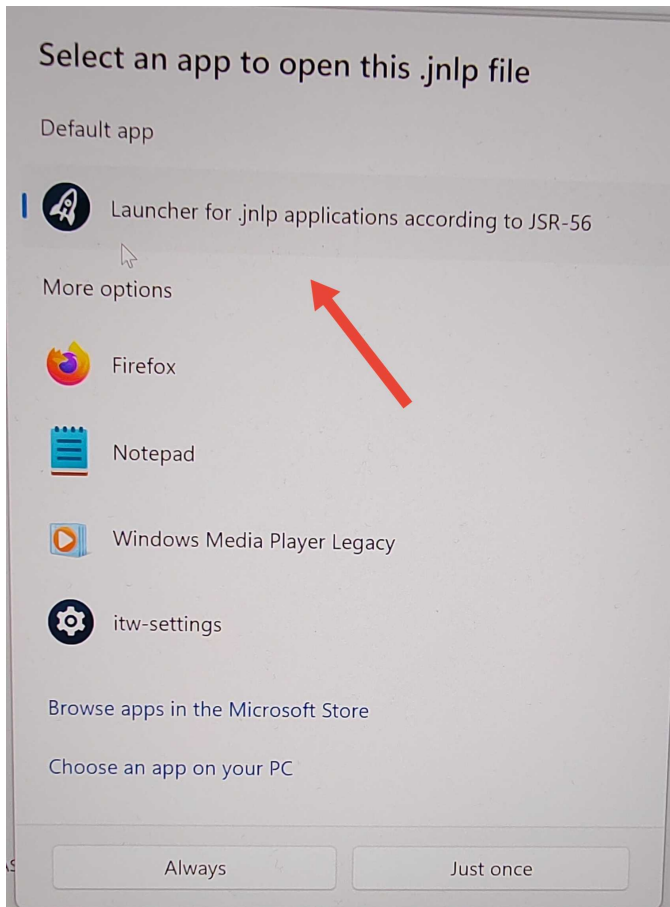## 6. Point OpenWebStart to the correct runtime repository

1. In JVM Manager, click Settings….
2. In Default update server URL paste: https://download-openwebstart.com/jvms.json(if not by default).
3. Click Ok, then Apply.

7. Associate .jnlp files with OpenWebStart

1. Right-click IBM_Install_DD.jnlp and choose Open with > Choose another app.
2. Select the launcher icon labelled "Launcher for .jnlp applications according to JSR-56" and tick Always.

3. If it is not listed, choose an app on your PC, browse to C:\Program Files\OpenWebStart\javaws.exe, then set it as the default.

8. Run the Download Director launch

1. Open Microsoft Edge or Google Chrome (OWS is fully tested on both; Firefox/IE are no longer recommended).
2. Go to IBM Fix Central, locate the product, and click "Download to PC."

3. OWS now:
   - downloads a compatible JVM from the URL you set,
   - caches it, then
   - launches IBM Download Director with that runtime.

Once the JVM finishes downloading (first run only), Download Director should appear and start transferring your product packages.

Done! If you still run into issues, run through the steps again or contact support.