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News

About this newsletter

This newsletter keeps you better informed about IBM® Content Manager OnDemand on all platforms. The newsletter is published quarterly.

[Support item 628001](#) contains previous editions of this newsletter. Direct correspondence related to this newsletter to darrell.bryant@unicomsi.com.

The format of this newsletter is easy to read on wide screen devices. Use the full screen viewing option in Adobe Reader or Acrobat (Ctrl+L) for best results.

Reminder: Changes coming in 2026 at version 10.5.0.11

System requirements

Updated system requirements for Content Manager OnDemand beginning with version 10.5.0.11, planned for 3Q 2026, are available in [support item 7249695](#).

In addition, the following 32-bit product components are not planned to ship with Content Manager OnDemand version 10.5.0.11 and later. Note that all of these components have supported 64-bit equivalents.

- OnDemand Windows Client (32-bit)
- OnDemand Windows Administrator (32-bit)
- OnDemand Windows Monitor (32-bit)
- ODWEK Java APIs (32-bit)
- ARSACIF (32-bit; Multiplatforms only)

Reminder: Deprecation of Full Text Search

IBM intends to deprecate the current Full Text Search engine technology in a future Content Manager OnDemand V10.5 fix pack.

Note: The intended replacement search engine technology for Content Manager OnDemand Full Text Search is Elasticsearch and OpenSearch.

See [announcement letter AD25-1684](#).

Reminder: End of Support for V7.4 of Content Manager OnDemand for i

Effective September 30, 2026, IBM will change the service level by withdrawing the standard support and offer a Service Extension for V7.4 of Content Manager OnDemand for i, licensed under the IBM International Program License Agreement.

See IBM [announcement letter AD25-0894](#) for more information.

Note that extended service for V7.4 of Content Manager OnDemand for i is not included in the Service Extension for V7.4 of IBM i.

Global Content Manager OnDemand education

Are you onboarding new IBM Content Manager OnDemand (CMOD) administrators or in need of a technical refresh? Perhaps you are currently managing your Content Manager OnDemand definitions by simply copying existing ones. Regardless of your current skill level, now is an ideal time to master the latest features of **Content Manager OnDemand V10.5**.

Ensuring your team has a robust understanding of system fundamentals and administrative best practices is essential. **OnDemand University (ODU)** has transitioned from enChoice, Inc. to **CMODSkills, LLC**, an IBM-authorized education provider. As the foremost training provider in the industry, CMODSkills offers the most comprehensive education options for both new and experienced Content Manager OnDemand users.

The Benefits of Instructor-Led Online (ILO) Training

All Content Manager OnDemand education is available via remote learning, offering the benefits of live instruction without the expense or hassle of travel. Students can learn virtually from any location with an internet connection. Our ILO courses provide the in-depth knowledge and techniques necessary to

maximize the value of your Content Manager OnDemand system. Each class features:

- **Live, interactive presentations**
- **Hands-on technical labs**
- **Comprehensive curriculum** (available at cmodskills.com)

Upcoming Public Education Sessions

Our upcoming public sessions are perfect for organizations looking to train one or two individuals in a collaborative environment alongside peers from other companies. **These sessions are guaranteed to be held.**

- **April 13 – April 17, 2026** (Registration closes April 2)
- **June 8 – June 12, 2026** (Registration closes May 28)

Tuition: \$3,200 USD per student. **Special Offer:** Mention this newsletter to receive a **10% discount**.

Get Started

To register or request additional information, contact us at CMODSkills@outlook.com or michristensen77@gmail.com.

Custom private sessions – available both remotely and onsite – can also be arranged. Contact the IBM Expert Lab Services team or CMODSkills directly to discuss a tailored training plan for your organization.

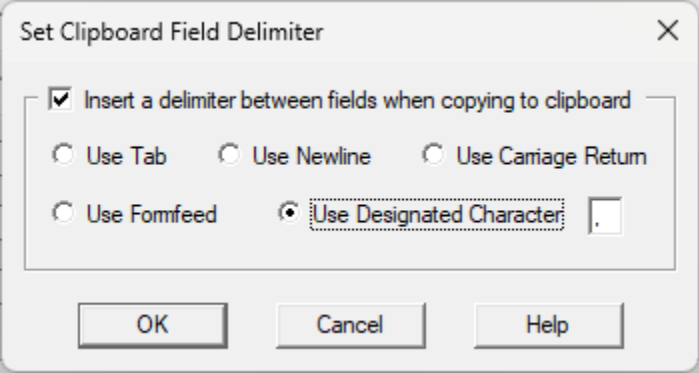


Tips – Cross Platform

Collecting System Log entries for Support

Use the following steps when collecting System Log entries to send to Content Manager OnDemand Software Support.

- 1. Start the OnDemand Client and logon to the applicable Content Manager OnDemand Server
- 2. Open Folder: **System Log**
- 3. Select menu option: **Options > Set Clipboard Field Delimiter...**



- 4. In the **Set Clipboard Field Delimiter** window:
 - a. Select option: **Insert a delimiter between fields when copying to the clipboard**
 - b. Select option: **Use Designated Character** and enter a comma (,) in the input field
 - c. Click **OK** to exit the **Set Clipboard Field Delimiter** window
- 5. In the **System Log - Search Criteria and Document List** window:
 - a. Enter applicable search criteria
 - b. Click on the **Search** button
 - c. Right click over the **Document List** search results
And select menu option: **Select > All**
 - d. Right click over the **Document List** search results
And select menu option: **Copy**
- 6. Open Notepad and paste the contents
- 7. Save the .TXT file

The System Log messages will be comma delimited, as shown below:
2026-03-16 08:24:23.507808,USER0, 527409910,Error,No, 344,The SQL statement that was submitted is not allowed by the system. Application Group Query String=WHERE name=(SELECT USERID from SL2 where msg_num=87 AND MSG_TEXT like '%292552-2-0-1FAA-0-0-292553%'), File=arsdoc.c, Line=2945,

2026-03-16 08:23:50.516016,USER2, 527409667,Error,No, 13,DB Error: Conversion error on variable or parameter *N. -- SQLSTATE=22023, SQLCODE=-302, File=arsdoc.c, Line=3528,
2026-03-16 08:20:06.629848,DBRYANT, 527400353,Error,No, 138,BulkPrint Failed Srvr->TEST76.DEV.UNICOM<-,
2026-03-16 08:15:54.887864,USER1, 600630648,Error,Yes, 88,Application Group Failed Load: Name(CLOAD405) LoadId() File(/tmp/CLOAD405_CTE2131/load_repd.xml),

This item adapted from [support item 7266661](#).

Tips – Multiplatforms

REST Services folder and application group property updates in version 10.5.0.9

Question

What REST Services property names were changed in Content Manager OnDemand version 10.5.0.9?

Cause

In order to keep property names consistent throughout REST Services, four property names were changed in the response JSON.

Answer

The REST Services folder list API now returns folderName rather than name, and folderDescription rather than description. In addition, the REST Services application group details API now returns appGroupName rather than AGName and appGroupDescription rather than AGDescription. These new property names are now consistent throughout the API.

The following table shows the previous property names at Content Manager OnDemand REST Services version 10.5.0.8 and earlier and the new property names at version 10.5.0.9 and later.

API	10.5.0.8 Property Name	10.5.0.9 Property Name
v1/folders	name	folderName
v1/folders	description	folderDescription
v1/appgroup/{appGroup}	AGName	appGroupName
v1/appgroup/{appGroup}	AGDescription	appGroupDescription

Tips – z/OS

Quick Hits

Issue when implementing ARSYSPIN for the first time or in a new LPAR

There is an often-overlooked RACF set up item that must be completed in any LPAR. The problem symptom is that spool will not load. This is most often seen for started task output. There are no error messages in the Content Manager OnDemand logs.

This problem is caused by the RACF implementation not being complete. This blocks ARSYSPIN and ARSLOAD as a started task from accessing spool.

Information on configuring RACF for spool access can be found in the documentation topic [Security system \(SAF/RACF\) considerations](#).

LE storage parameter tuning

On z/OS, at Content Manager OnDemand V9.5, the ARSSOCKD program was a 31-bit program. Storage was tight back in those days and many customers rightfully tuned LE storage parameters.

Starting at Content Manager OnDemand V10.1, the ARSSOCKD program was rewritten as a 64-bit program. As such, there is rarely a need to override any LE storage settings.

If you are running Content Manager OnDemand V10.1 or later, you should:

- a) Remove any LE storage overrides. For example:

```
//CEEOPTS DD *
HEAPPOLLS(ON,nn,nn,...)
/*
```

These overrides will provide no benefit and might hinder performance
- b) To tune LE storage, some customers used the RPTSTG(ON) parameter which kept track of LE storage allocations. This setting greatly impacts performance. For example:

```
//CEEOPTS DD *
RPTSTG(ON)
/*
```

Use only as directed by Content Manager OnDemand Support.
- c) A recommended LE parameter to always use is RPTOPTS(ON). This copies the LE parameters to SYSOUT. Using this setting does not affect performance, and might provide useful information. If you have any questions, open a case with Content Manager OnDemand Support.

Tips – IBM i

New commands for Enhanced Retention Management

Content Manager OnDemand for i V7.5 and V7.6 now have commands available to help you manage your Enhanced Retention Management environment. These commands provide an easy to use front end to ARSDOC HOLD_ADD, ARSDOC HOLD_RELEASE, and some ARSXML functions.

These commands are included in the following Content Manager OnDemand for i (5770-RD1) PTFs:

Version	Content Manager OnDemand PTF
V7.6	SJ08838
V7.5	SJ08841

These PTFs require server version 10.5.0.10 or higher.

Documentation of Enhanced Retention Management can be found [at this link](#).

See [support item 7261940](#) for documentation of the new commands.

The new commands are:

Create Hold (CRTHLDOND)

The Create Hold (CRTHLDOND) command creates a hold definition. The Create Hold command replaces the use of ARSXML or the OnDemand Administrator client to create hold definitions.

Up to 50 user and permission combinations can be specified on the command. You can also specify up to 50 group and permission combinations.

Update Hold (UPDHLDOND)

The Update Hold command updates a hold definition. The Update Hold command replaces the use of ARSXML or the OnDemand Administrator client to update hold definitions.

Up to 50 user and permission combinations can be specified on the command. You can also specify up to 50 group and permission combinations.

Delete Hold (DLTHLDOND)

The Delete Hold command deletes a hold definition. The Delete Hold command replaces the use of ARSXML or the OnDemand Administrator client to delete hold definitions.

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Hold Document (HLDDOCOND)

The Hold Document command adds the named hold to the specified Content Manager OnDemand documents. The Hold Document command replaces the use of the ARSDOC HOLD_ADD API to place documents on hold.

Documents can be held based on an SQL query string, a Public named query, or a Report ID (Load ID).

Release Document (RLSDOCOND)

The Release Document command releases the named hold on the specified Content Manager OnDemand documents. The Release Document command replaces the use of the ARSDOC HOLD_RELEASE API to release documents from a hold.

Documents can be released based on an SQL query string, a Public named query, or a Report ID (Load ID).

The special value of *IMPLIED is supported for the Hold Name parameter so that implied holds, created when a document is loaded, can be released.

Add Report command enhanced

The Add Report command (ADDRPTOND) has a new special value available for the Application group (APPGRP) and Application (APP) parameters. The new special value is *SPLFJOBNAME. This value specifies to use the job name of the input spooled file as the source for the application group or application name.

Note that the special value of *JOBNAME specifies to use the job name of the current job as the source for the application group or application name.

The PTFs listed in the previous tip are required to implement this enhancement.

Server printed AFP spool files are in *HLD status instead of *RDY status

At server version 10.5.0.9, when printing an AFP document by using server print, the spooled file is created in *HLD status when it should be in *RDY status. You might see message CPI33E2, Value -2.0 for spooled file attribute beginning at decimal offset 3160 for length of 8 in format SPLA0200 is not valid in the job log.

The fix for this issue requires the following Content Manager OnDemand for i (5770-RD1) and IBM i (5770-SS1) PTFs:

Version	Content Manager OnDemand PTF	IBM i PTF
V7.6	SJ08748	SJ08727
V7.5	SJ08749	SJ08726
V7.4	SJ08750	SJ08725

These PTFs require server version 10.5.0.10 or higher.

If Navigator PTFs for IBM i and OnDemand for i are out of sync

When you apply PTFs for IBM Navigator for i, there is typically a corresponding PTF for the Content Manager OnDemand for i component. If PTFs do not match, when you use the Content Manager OnDemand for i component, you will receive a warning message that includes the PTF that should be applied, as shown in the following example:



Warning: NAV_251006: The current Content Manager OnDemand PTF for IBM Navigator for i is not applied. Apply PTF SJ08281 or its superseding PTF for licensed program product 5770RD1 to avoid unpredictable results.

Until you apply the matching Content Manager OnDemand for i PTF, you might encounter problems when using the Content Manager OnDemand for i component.

Additional Information

Documentation

- Content Manager OnDemand for Multiplatforms [Documentation](#)
- Content Manager OnDemand for z/OS [Documentation](#)
- Content Manager OnDemand for i [Documentation](#)
- Content Navigator [Documentation](#)

Publication Libraries - PDF versions of the documentation

Multiplatforms	Version 10.5
z/OS	Version 10.5
IBM i	Version 7.4 Version 7.5 Version 7.6

More Enterprise Content Management websites

- IBM Content Manager OnDemand [Product Overview](#)
- [Compatibility Matrix](#) for the Content Manager OnDemand clients and servers
- [Hardware and software requirements](#) for all versions of Content Manager OnDemand
- IBM Software [Support Lifecycle](#) Policies (search for Content Manager OnDemand)

OnDemand User Group

The primary objective of the [OnDemand User Group](#) (ODUG) is to create an environment and network encouraging the exchange and development of information regarding Content Manager OnDemand and its associated products.

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