INTERNATIONAL BUSINESS MACHINES CORPORATION

1 North Castle Drive Armonk, NY 10504 USA

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015

Scope of certification

Design, Develop, Service and Support of Hardware, including Hardware Operating Systems and Customized Software for Servers, Solutions, and Storage. Hardware and Software Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions. Supply Chain, Manufacturing of Hardware and Software.

Original cycle start date:	**11-April-2002**
Expiry date of previous cycle:	**30-May-2022**
Certification / Recertification Audit date:	**15-April-2022**
Certification/Recertification Cycle Start Date:	**09-June-2022**
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on:	**30-May-2025**

Certificate No.: **US015666** Version: **1** Issue Date: **09-June-2022**

UKAS MANAGEMENT SYSTEMS

0008

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive, Suite 300S, Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: +(800) 937-9311

INTERNATIONAL BUSINESS MACHINES CORPORATION

Bureau Veritas Certification

ISO 9001:2015

Scope of certification

Site Name/Location	Site Address	Site Scope
Headquarters	1 North Castle Drive Armonk, NY 10504 USA	Design, Develop, Service and Support of Hardware, including Hardware Operating Systems and Customized Software for Servers, Solutions, and Storage. Hardware and Software Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions. Supply Chain, Manufacturing of Hardware and Software.
IBM Systems	10777 Westheimer Road Houston, TX 77042 USA	Design, development, test, service and support of Storage products.

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ISO 9001:2015

Scope of certification

Site Name/Location	Site Address	Site Scope
IBM Systems	2800 37th Street NW Rochester, MN 55901 USA	DESIGN, DEVELOPMENT, MANUFACTURE, SERVICE AND SUPPORT OF HARDWARE, INCLUDING HARDWARE OPERATING SYSTEMS AND CUSTOMIZED SOFTWARE FOR SERVERS, SOLUTIONS AND STORAGE SYSTEMS PRODUCTS. • Design, development, test, service and support of hardware, including hardware operating systems and customized software for Power Systems, •Storage Systems products, and Solutions. • Power Systems Software and Hardware Design, Development and Test • Power Systems Level 1 and Level 2 Service and Support.

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Scope of certification

Site Name/Location	Site Address	Site Scope
IBM Systems	2455 South Road Poughkeepsie, NY 12601 USA	• IBM Z hardware and software design, development and test. • Power software development and test, and service and support. • Power hardware design, development and test. • IBM Z & Power manufacture and remanufacture. • Customized Solutions Center.
IBM Systems	9000 South Rita Road Tucson, AZ 85744 USA	• Storage Products Software and Hardware Development and Test, Level 1 and Level 2 Service and Support • IBM Z DFSMS Software Development and Test, Level 1 and Level 2 Service and Support.
IBM Systems	1701 North Street Endicott, 13760 United States	IBM Z software design, development and test

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Scope of certification

Site Name/Location	Site Address	Site Scope
IBM Systems	11400 Burnet Road Austin, TX 78758 USA	• Power Hardware Design, Development and Test • Power Software Design and Development, and Level 3 Software Service and Support • Level 3 software service and support.
IBM Systems - IBM (China) Investment Co. Ltd., Shanghai Branch	3F, A1 Building, No. 55, Chuan He Road Shanghai, 201203 China	• XIV/A 9000 Level 3 support
IBM Systems - IBM CRC – Global Asset Recovery Service - China Re-Manufacturing Center	NO. 926 Changhong Street, Wukang Town, Deqing County Zhejiang Province, 313200 China	• Remanufacture of electronic computer hardware systems and related options.
IBM Systems - IBM CSL	Building No.28, ZhongGuanCun Software Park, No.8 Dong Bei Wang Road Beijing, Haidian District 100193 China	IBM Z (zOS) Software Design, Development, Test, and Level 3 Service and Support; IBM i Software Design, Development, Test, and Level 3 Service and Support

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ISO 9001:2015

Scope of certification

Site Name/Location	Site Address	Site Scope
IBM Systems - IBM Canada, Ltd.	45 Boulevard de l'Aeroport Bromont, Quebec J2l 1A3 Canada	Production / Manufacture, Test, Packaging and Delivery of Microelectronics Products
IBM Systems - IBM Canada, Ltd.	23 Boulevard de l'AEeroport Bromont, Quebec J2l 1A3 Canada	
IBM Systems - IBM Data Storage Systems Information Technology Kft.	Deakvari Fasor 16-18 Vac, H-2600 Hungary	• Manufacture of system storage.
IBM Systems - IBM Deutschland Research and Development GmbH GMBH	Schoenaicher Str. 220 Boeblingen, D-71032 Germany	Design, Development, Test and Support for z Hardware, z/OS Software, z FW and Linux on z Software.
IBM Systems - IBM United Kingdom, Ltd.	Hursley Park Winchester, Hants SO21 2JN United Kingdom	Sales, design, development, consultancy, delivery, services and installation for IBM IT and business solutions

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Scope of certification

Site Name/Location	Site Address	Site Scope
IBM Systems - IBM de Mexico Guadalajara	Carretera al Castillo 2200 El Quince (Guadalajara) El Salto, Jalisco 45680 Mexico	• Manufacturing of Power Systems, Appliances and Storage products and accessories (tape & disk), • Integration of technology solutions for customers, and global and local services. • Customized Solutions Center.
IBM Systems - India Systems Development Lab (ISDL)	Embassy Golf Links, Block D, Off Indiranagar-Kormagala Intermediate Ring Road Bangalore, 560071 India	• Physical Design and Verification of Hardware Architecture, Design, Development, Test, Performance Optimization & Support of - o Firmware, Operating Systems, Systems Software, Open Source Software and Customized Software o Cloud and Solutions for Server and System Storage Products Family • Ecosystem Enablement.
IBM Systems - India Systems Development Lab (ISDL)	Manyata Tech Park Bangalore, 560045 India	

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Scope of certification

Site Name/Location	Site Address	Site Scope
IBM Systems - India Systems Development Lab (ISDL)	Mindspace, Survey No. 64, APIIC Software Layout, Hitech City Madhapur Hyderabad, 500081 India	• Physical Design and Verification of Hardware Architecture, Design, Development, Test, Performance Optimization & Support of - o Firmware, Operating Systems, Systems Software, Open Source Software and Customized Software o Cloud and Solutions for Server and System Storage Products Family • Ecosystem Enablement.
IBM Systems - India Systems Development Lab (ISDL)	Rajeev Gandhi Infotech Park, Phase-2 Plot No.-3, Hinjewadi, Village Limit Of Marunji Pune, 411057 India	
IBM Systems - Manchester Lab, IBM UK Limited	Maybrook House, 40 Blackfriars Street Manchester, M3 2EG United Kingdom	Design and development of storage virtualization and attachment products.
IBM Systems - Montpellier	Parc Industrial la Pompignane, Rue de la Vielle PosteE Montpellier, 34006 France	IBM system assembly, test: delivery to distribution; customer support, remanufacturing and demanufacturing.

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