IBM Content Collector Version 4.0.1.10 Interim Fix 003

Readme

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Part 1. IBM Content Collector Version 4.0.1.10 Interim Fix 003

Readme documentation for IBM® Content Collector Version 4.0.1.10 Interim Fix 003 including installation-related instructions, prerequisites and co-requisites, and information about fixes, changes, and limitations for IBM Content Collector for Email, IBM Content Collector for File Systems and IBM Content Collector for Microsoft SharePoint.

Readme file for:

IBM Content Collector

Product / Component release: Version 4.0.1.10

Update Name:

Interim Fix 003

Fix ID:

4.0.1.10-IBM-ICC-IF003

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Download location

Download IBM Content Collector, Version 4.0.1.10 Interim Fix 003, from the following location:

http://www.ibm.com/support/docview.wss?uid=ibm10887881

The following deliverables are available for download.

Product / Component name	Platform	File name
IBM Content Collector V4.0.1.10 IF003 readme	N/A	4.0.1.10-IBM-ICC-IF003.pdf
IBM Content Collector V4.0.1.10 IF003 Server	Windows	4.0.1.10-IBM-ICC-Server-IF003.zip

Prerequisites and co-requisites

The server package of IBM Content Collector V4.0.1.10 Interim Fix 003 requires the IBM Content Collector V4.0.1.10 server package as a prerequisite.

For information about hardware and software compatibility, see the detailed system requirements document at http://www-01.ibm.com/support/docview.wss?uid=swg27042658

Known issues

NA

Installation information

Steps to install the server fix:

- 1. Extract files from **4.0.1.10-IBM-ICC-Server-IF003.zip** to a temporary folder.
- 2. Close the P8 initial Config dialog-box if it is open.
- 3. Take a backup of the following files:
 - a. <ICC Installation Folder>\bin\afu-configp8.jar
 - **b.** <ICC Installation Folder>\lib\rs-p8.jar
 - c. <ICC Installation Folder>\tools\ExpirationManager\afu-expirationmgr.jar
- 4. Replace the following files with the ones extracted in Step 1:
 - a. <ICC Installation Folder>\bin\afu-configp8.jar
 - b. <ICC Installation Folder>\lib\rs-p8.jar
 - c. <ICC Installation Folder>\tools\ExpirationManager\afu-expirationmgr.jar
- 5. Execute P8 Initial Configuration or P8ExpirationMgr.bat, as per requirement.

Steps to remove the server fix:

- 1. Close the P8 initial Config dialog-box if it is open.
- 2. Replace the following files from your backup folder to following locations:
 - a. <ICC Installation Folder>\bin\afu-configp8.jar
 - b. <ICC Installation Folder>\lib\rs-p8.jar
 - c. <ICC Installation Folder>\tools\ExpirationManager\afu-expirationmgr.jar
- 3. Execute P8 Initial Configuration or P8ExpirationMgr.bat, as per requirement.

Fixes and changes made in version 4.0.1.10 Interim Fix 003

1. INTERNAL DEFECT#69240 ('afu-configp8.jar' and 'rs-p8.jar')

The defect was reported on IBM Content Collector 4.0.1 Fix Pack 10, P8 CPE 5.5.3. The initial configuration fails when retrieving the Object Stores. During initial configuration ICC uses VerityIndexAreaImpl and CBRSearchType.VERITY references. These APIs are deprecated in CPE 5.5.2 as CPE has stopped VERITY support for some time now.

This Fix removes the references of all deprecated VERITY APIs and properties from IBM Content Collector. With this fix, VERITY will not be supported with ICC and VERITY users will have to use older versions of ICC.

2. APAR Fix: HE12880 ('afu-expirationmgr.jar')

ICC EXPIRATION MANAGER TOOL COMMAND QUITS THE PROCESSING RETURNING SQL SYNTAX ERROR

When running the Expiration Manager Tool command to delete all the emails archived in FileNet, a SQL Syntax Error is returned. The processing quits with the following error:

"There was a syntax error in a SQL query or filter expression at line 1, position 16. Saw "(" but expected "*" | "TOP" | <ALPHANUM_CHARSEQ> | <COMPLEXENTITYBRACKET> | <COMPLEXENTITYDBLQT> | <GUID> | <UINT LITERAL>. ..."

When command executes, ICC Expiration Manager Tool constructs the query which is then sent to the FileNet Content Engine Server. The query execution fails at FileNet Content Engine Server due to the incompatible query syntax.

This fix resolves the error by modifying the SQL query to be compatible with FileNet Content Engine Server.

Documentation

NA

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Document change history

Date	Description of change
17 June 2019	Original version published