

IBM Storage Insights

Security Guide



Note:

Before using this information and the product it supports, read the information in [“Legal notices” on page 39](#).

This edition applies to the current version of IBM® Storage Insights (product number 5725-U02) and to all subsequent versions until otherwise indicated in new editions.

This edition replaces SC27-8774-07.

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About this guide

In IBM Storage Insights Pro and IBM Storage Insights, detecting and resolving issues in a storage environment has never been easier. It combines cognitive storage management capabilities with a simplified yet robust IBM support experience to help you spend less time troubleshooting storage problems and more time planning for your future storage needs.

Who should read this guide

This publication is intended for administrators or IT professionals who deploy IBM Storage Insights Pro or IBM Storage Insights and want to learn more about security and data collection.

Administrators should be familiar with the following topics:

- General procedures for installing software on Microsoft Windows, AIX®, and Linux.
- Storage area network (SAN) concepts.
- Storage resources and management concepts.

Chapter 1. Summary

The concerns that customers might have about deploying a data collector on-premises and processing and storing metadata off-premises are discussed.

IBM Storage Insights Pro and IBM Storage Insights are cloud service offerings that use a light-weight application that is called the data collector to collect and send asset, configuration, capacity, and performance metadata for analysis to an IBM Cloud data center and for presentation in the GUI.

Important: The security policies for collecting, sending, accessing, protecting, and storing metadata for IBM Storage Insights Pro and IBM Storage Insights are identical.

The key differences between both cloud service offerings lie in the exclusive features that IBM Storage Insights Pro provides to its subscribers, such as capacity planning analysis, reclamation analysis, and tiering analysis, and in the access to the metadata that is presented in the GUI for the cloud service offerings. In IBM Storage Insights Pro, subscribers have access to all of the metadata in the GUI, whereas in IBM Storage Insights, users have access to key capacity and performance metadata in the GUI, and IBM Support has read-only access to the set of metadata that they need to troubleshoot and close support tickets.

To discuss the security concerns that customers might have, the following questions are answered:

- What is the data collector?
- How is the metadata protected?
- What types of metadata are collected?
- How long is the metadata kept?
- Who can access the metadata that is collected?

Lists of the asset, capacity, and configuration metadata and the performance metadata that is collected and stored about your storage systems are also provided.

Additional legal and security information: For an additional summary of security and legal information, see the official [compatibility report for IBM Storage Insights](#).

Related reference

Asset, capacity, and configuration metadata

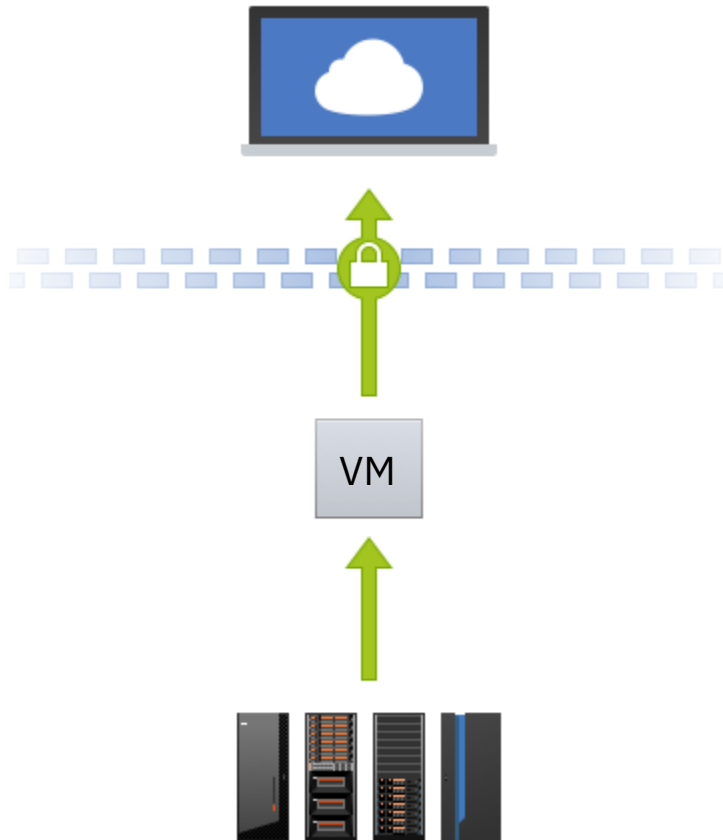
The data collector collects and stores asset, capacity, and configuration metadata for block, file, and object storage systems and their resources. A list of the supported storage systems is provided.

Performance metadata

The data collector collects and stores performance metadata for IBM block storage systems and non-IBM block storage systems and it collects and stores file system and node performance metadata for IBM Spectrum Scale storage systems.

Chapter 2. What is the data collector

The data collector is the application that collects and delivers the metadata that is analyzed and presented in the GUI.



The data collector is a light-weight application that is installed on a server in your data center. It sends the metadata that is collected about your storage systems, such as asset, configuration, capacity, and performance metadata, from your data center to your instance of IBM Storage Insights Pro or IBM Storage Insights, which is in an IBM Cloud data center.

Important: Outbound metadata is sent by the data collector to a single, unique address, which is the IBM host name and port of your instance. This means that when you configure your firewall to send the metadata, you open a single path to a well-defined and secure endpoint.

In a matter of minutes, you can install the data collector and when you add the storage systems that you want to monitor, you get the capacity and performance insights that you need to monitor your data center. Because the metadata that IBM Support needs to investigate and close tickets is also collected, you can also upload logs automatically when you create or update tickets and IBM Support can access and investigate the metadata to resolve any issues that you might have.

Credentials for connecting to storage systems: To add and collect metadata from the storage systems that you want to monitor, you must provide the storage system's credentials. Depending on the type of storage system that you add for monitoring, you can provide the name and password of a user with privileges to collect the metadata, or an SSH user and SSH key. The credentials that are provided are encrypted before they are stored in the database for the instance, and the database is also encrypted. In addition, most storage systems support the creation of users with read-only roles, who can't make any changes to the configuration of the storage system.

Supported operating systems: Data collectors can be installed on servers that run AIX, Linux, or Windows (64-bit systems only). The server on which you install the data collector must have a minimum of 1 GB RAM and 1 GB of free disk space.

Security certification: IBM Storage Insights, based on regular audits, has [ISO/IEC 27001 Information Security Management certification](#). Annually, the following audits are conducted: two KPI audits, one external Veritas ISO27001, 27017, and 27018 audit, and one IBM internal audit for each ISO2700x.

Key security characteristics

To ensure that metadata is collected securely, the data collector has the following characteristics:

In-built security

Communication with other entities, such as storage systems in the local data center and the IBM Storage Insights service in the IBM Cloud data center are initiated solely by the data collector. The data collector does not provide any remote APIs that might be used to interact with the data collector.

One-way communication

The data collector sends metadata out of your network to your instance of IBM Storage Insights Pro or IBM Storage Insights. Communication is outbound only; the data collector can't receive data from the internet or any other entity in your network. Here's how the one-way communication works:

1. The data collector sends out a request for work.
2. IBM Storage Insights responds with a data collection request.
3. The data collector communicates with the storage resource or starts a log collection.

Secure transmission

All communication between the data collector and IBM Storage Insights Pro or IBM Storage Insights in the IBM Cloud data center uses encryption based on HTTPS.

The communication that the data collector initiates with the server where it is installed, and the communication between the server and IBM Storage Insights Pro GUI or IBM Storage Insights GUI uses HTTPS connections. HTTPS connections are signed by DigiCert Inc., which uses TLS 1.2 with 128-bit keys.

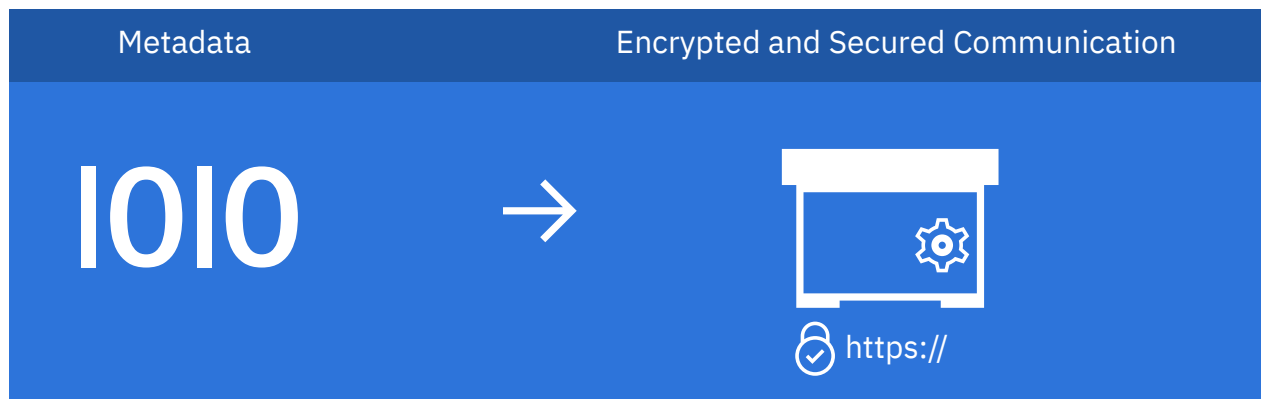
Tip: Because HTTPS connections are used, the data collector can run on any computer that can access the internet over an outbound TCP connection to port 443. Port 443 is the standard port for HTTPS connections.

Chapter 3. How is the metadata protected

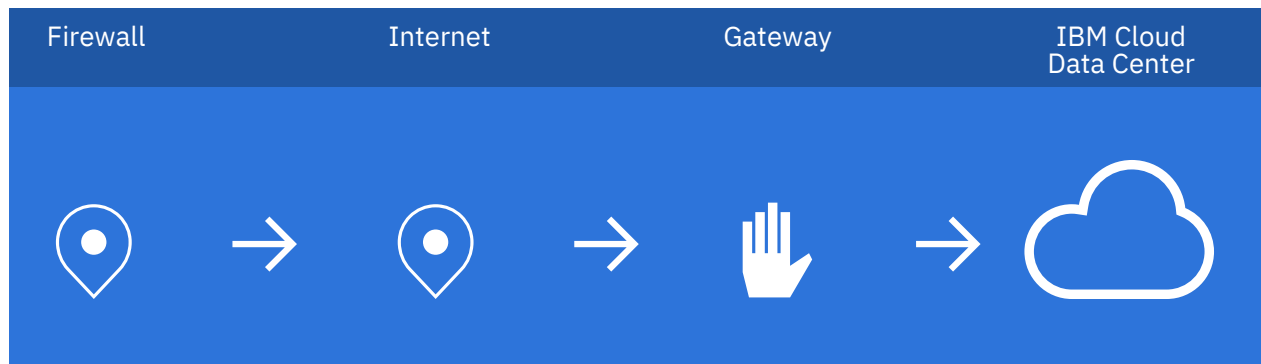
End-to-end protection is provided for the metadata that is collected, delivered, and stored for your instance of IBM Storage Insights Pro or IBM Storage Insights in the IBM Cloud data center.

Metadata collection, delivery, and storage in the cloud

To transform the metadata into insights and present them in IBM Storage Insights Pro or IBM Storage Insights, the data collector forwards metadata packages for analysis and storage to the IBM Cloud data center (located in Washington, D.C.).



To keep the metadata package safe on its journey to the cloud, the data collector uses Hypertext Transfer Protocol Secure (HTTPS), which encrypts the metadata and sends the metadata package through a secure channel to the IBM Cloud data center.



At the gateway, or reverse proxy gateway, the metadata package gets instructions to deliver the package to your instance of IBM Storage Insights Pro or IBM Storage Insights.

When the metadata package is delivered, the metadata is decrypted, analyzed, and stored.

From your data center to the internet

HTTPS connections are used to compress and encrypt the metadata that is collected about your storage systems and sent to the IBM Cloud data center.

As part of the onboarding process, you're provided with a host name and port number for your instance of IBM Storage Insights Pro or IBM Storage Insights. To secure the outbound communication between the data collector and IBM Storage Insights Pro or IBM Storage Insights, a Secure Sockets Layer (SSL) certificate is used. The certificate and HTTPS connections are signed by DigiCert, which uses TLS 1.2 with 128-bit keys.

To send the metadata, your firewall must be configured to allow outbound communication on HTTPS port 443 using TCP to the address of your instance.

At the IBM Cloud data center

IBM Storage Insights Pro and IBM Storage Insights are hosted in IBM Cloud data centers, which comply with high physical, technical, and organizational security standards.

Key security

Each instance of IBM Storage Insights uses a local keystore that is dedicated to that instance and is password protected. The password for the keystore is generated randomly when the instance is created. The certificate in the keystore is unique to each instance and the keystore password is encrypted. (The encryption doesn't include hardware encryption.) The master password is kept encrypted in the service payload configuration in a secure location in IBM Cloud™.

There is only one external customer key, which is the public key that is certified by DigiCert. As part of the TLS Handshake and certificate exchange, the client (Web Browser) uses the signed certificate to verify that it is communicating with the IBM Storage Insights Pro or IBM Storage Insights gateway in IBM Cloud and that communications are not tampered with. For internal traffic, each customer's instance of IBM Storage Insights Pro or IBM Storage Insights has a unique key, which is protected with a unique, encrypted password, and which is self-signed by IBM to validate that the communication is between the customer and the customer's instance.

Key rotation: A new master key is created and added to the keystore when the instance is created and when the instance is upgraded. Instances are upgraded at least once every three months, which results in an implicit key rotation of not less than 90 days. The public key that is certified by DigiCert is updated every 2 years.

This results in end-to-end privacy and encryption for each instance of IBM Storage Insights Pro and IBM Storage Insights.

Physical protection

The data centers are rigorously controlled and onsite security is provided round the clock. Access to server-rooms is limited to certified employees and security controls are vetted by third-party auditors.

See <https://www.ibm.com/cloud-computing/bluemix/data-centers> and <https://www.ibm.com/cloud/security>.

Technical security

Each instance of IBM Storage Insights Pro or IBM Storage Insights is isolated from other instances of IBM Storage Insights Pro or IBM Storage Insights at the compute and at the storage layer.

Note: Dedicated SAN disks are used for each instance.

Each instance also uses its own database, which stores only data for that instance. The database is encrypted separately using native IBM DB2® encryption with a strong cryptographic algorithm, AES 256-bit encryption. An SSL certificate is used. For the encrypted DB2 database and its encrypted backups that are stored in IBM Cloud, the certificate is self-signed by IBM.

See https://www.ibm.com/support/knowledgecenter/SSEPGG_10.5.0/com.ibm.db2.luw.admin.sec.doc/doc/c0061758.html.

On a day-to-day basis, the following security software and services are used:

- Mantes Endpoint Protection to protect against malware
- IBM Bigfix® to comply with security and regulatory requirements
- IBM Security QRadar® SIEM to store and monitor system and application logs

Organizational security

Access to the infrastructure and instances for IBM Storage Insights Pro and IBM Storage Insights, is controlled:

- By restricting access to the members of the DevOps team and cloud service infrastructure teams who qualify as privileged users.

- By conducting regular system health and vulnerability scans at the source code level and on the running instances.
- By conducting regular penetration tests. External companies conduct the penetration tests.

GDPR: IBM Storage Insights is compliant with EU General Data Protection Regulation (GDPR).

Chapter 4. What types of metadata are collected

Asset, capacity, configuration, and performance metadata are collected and stored for the storage systems that are monitored. Diagnostic data is also collected into log packages and added to support tickets.

Metadata about the configuration and operations of storage resources is collected, and not the actual data that is stored on the storage systems or their resources.

The metadata that is collected is used:

- To provide and improve services
- To analyze and get insights into storage usage and performance
- To generate charts and present data in the GUI
- To upload logs automatically when support tickets are created or updated
- To enable IBM Support to investigate and close the issues that you might encounter

The types of the metadata that are collected and stored are as follows:

Asset metadata

Name, model, firmware, and type of storage system.

Configuration metadata

Name and number of the resources that are associated with the storage system such as the number of disks, pools, and volumes.

Capacity metadata

Storage usage values such as total volume capacity, unassigned volume space, pool capacity, used pool space, and raw disk capacity.

Performance metadata

Performance metrics, such as read and write data rates, I/O rates, and response times.

Relationships metadata

In IBM Storage Insights Pro, metadata is collected to represent general groups, applications, and departments that are created to show storage usage and performance metadata.

Server metadata

In IBM Storage Insights Pro, asset and capacity metadata is collected about the servers that are added for monitoring.

Data collector metadata

To monitor the performance of the data collector and resolve data collection issues, the name of the server that hosts the data collector, the status of the data collector, and when the data collector was last run is collected.

To get the metadata, the information that is used to connect to the storage systems that are monitored is also collected and stored. The information is stored in the database that was created for your instance of IBM Storage Insights and passwords are encrypted before they are stored in the database.

IBM Support ticket and diagnostic log packages

When the IBM Storage Insights data collector collects a diagnostic log package from your storage system, it transfers the package to IBM Support by using HTTPS.

When users create tickets in IBM Storage Insights, they provide a name, an email address, and a phone number so that IBM Support can contact them. IBM Storage Insights collects and uploads the diagnostic data for IBM block storage systems to IBM Enhanced Customer Data Repository (ECuRep).

What is ECuRep: ECuRep is an IBM strategic worldwide Post Sales Technical Support solution for client diagnostic data transmission, storing, and analysis.

If an IBM block storage system is configured to use Blue Diamond Enhanced Secure Support, IBM Storage Insights collects and uploads the diagnostic data that is collected for the storage system to the Blue Diamond environment.

What is Blue Diamond: Blue Diamond Enhanced Secure Support is an enhancement to standard IBM remote software and hardware support. It adds extra layers of security and allows you to use a secure, dedicated portal to upload diagnostic data to IBM® Support.

Chapter 5. How long is the metadata kept

Information is provided about the retention periods for the metadata that is collected to provide storage services and to improve storage services.

When you add storage systems, asset, configuration, capacity, and performance metadata is collected about the storage systems. The metadata is collected and retained to provide and improve the analytical and monitoring services that IBM Storage Insights offers. For example, the metadata is analyzed to present key capacity and performance metrics and for detecting and investigating capacity and performance trends. The metadata is also used to show capacity savings, predict capacity shortfalls, and to provide reclamation and tiering recommendations.

As the metadata is collected, the aggregation level of the metadata changes. For asset, configuration, and capacity metadata, over a 24-month period, the aggregation levels of the metadata change from daily, to weekly, to monthly based on the age of the metadata. For performance metadata, over a 52-week period, the aggregation levels change from sample, to hourly, to daily based on the age of the performance metadata. In effect, a more granular view of new metadata is provided and a less granular view of aged metadata is provided.

The following table lists the aggregation levels for asset, configuration, and capacity metadata based on the age of the data that is collected:

Aggregation level	Metadata age
Daily	12 weeks
Weekly	24 weeks
Monthly	24 months

The following table lists the aggregation levels for performance metadata based on the age of the data that is collected:

Aggregation level	Metadata age
Sample	2 weeks
Hourly	4 weeks
Daily	52 weeks

Based on the collection date, metadata is retained for up to two years.

Note: If you subscribe to IBM Storage Insights Pro and cancel your subscription, you'll still be able to use IBM Storage Insights. The metadata from IBM Storage Insights Pro is retained.

How long are diagnostic data packages kept

Typically, diagnostic data is automatically deleted from IBM Enhanced Customer Data Repository (ECuRep) 30 days after the ticket is closed. For information about the retention of data in ECuRep, see the [IBM terms of use for Exchanging diagnostic data with IBM](#).

Blue Diamond Enhanced Secure Support uses a secure, dedicated portal for diagnostic data packages.

For more information about diagnostic data and Blue Diamond, contact the Blue Diamond team at the [Blue Diamond registration page](#).

Related tasks

Requesting the deletion of personal information

To delete the minimal personal information that was stored to provide you with monitoring and support services for your storage systems, you can submit a request to IBM Support.

Chapter 6. Who can access the metadata

Information is provided about access to the metadata that is collected and stored.

Access to the metadata that is collected and stored for your instance of IBM Storage Insights Pro or IBM Storage Insights is restricted:

- To the DevOps and cloud service infrastructure teams who are responsible for the maintenance and day-to-day operation of your instance
- To IBM Support for investigating and closing support tickets and for downloading support logs to investigate issues

Note: IBM Support has read-only access to the metadata that is collected about all your monitored block storage systems and their internal resources.

To access the metadata in the IBM Cloud network and ensure that the connection is secure, DevOps and cloud service infrastructure teams use a secure virtual private network (VPN) connection. Access to instances is only permitted from privileged user workstations, which must meet the strict security controls of IBM Security policies for production servers.

The access to metadata for DevOps and cloud service infrastructure teams is restricted:

- To the infrastructure for the cloud service
- To the operating system
- To add-on services such as agents
- To middleware components

Metadata access controls and authorization

Access controls and authorization checks are enforced for SaaS infrastructure components and services.

An approval process is used to authorize access to the following infrastructural elements and services:

- The network
- The operating system
- The middleware components
- The application
- Administrative services

The following change management processes are adhered to for managing changes to the production environment:

- Changes to the production environment must be recorded and must be approved by the change advisory board
- All support activities must be tracked in the IBM Support Portal for cloud services
- All operational and maintenance activities must be tracked by the internal ticketing system

Metadata access for resolving issues

To investigate and resolve issues, access is required to metadata and instances of IBM Storage Insights Pro or IBM Storage Insights.

To find the causes of issues, investigations are undertaken that might require access to the metadata that is collected and stored, or access to infrastructural elements, or both. For example, the DevOps team or IBM Support, might need to monitor instances of the application to determine the cause of interruptions

in service, or to investigate interruptions in the collection of metadata. To resolve such issues, it might be necessary:

- To analyze the configuration of the instance
- To analyze log files
- To analyze the metadata that was collected

To thoroughly investigate some issues, it might also be necessary to package the metadata and transfer it to a secure IBM system so that the development team can complete the investigation.

IBM Support access for troubleshooting your tickets

To investigate the hardware and software tickets that users open, IBM Support has read-only access to the asset, configuration, capacity, and performance metadata that is collected for IBM storage systems and their internal storage resources.

The metadata might not provide enough information to close the ticket, so IBM Support might need to collect a log package from your storage. In this case, IBM Support can attach the log package to an open ticket and submit the log package to IBM Enhanced Customer Data Repository (ECuRep). Depending on the data governance requirements of a client, the diagnostic data package might be uploaded to the Blue Diamond Enhanced Secure Support environment instead of ECuRep.

Tip: IBM Support can collect the log package from your storage remotely, but will contact you for permission first. To save time when IBM® Support is working on your ticket, you can give IBM® Support permission to collect and upload log packages without contacting you. You can set this permission for each storage system. To set this permission, click **Configuration > Settings**. Then click **Edit** in the **IBM Support Log Permissions** section.

Metadata access for quality improvements

Anonymized metadata is used to improve the quality of service and to enhance the product offering.

A subset of the metadata from all of the instances is aggregated and condensed for further analysis. The data that is used is anonymized:

- It does not include instance-specific metadata
- It does not include customer-specific metadata such as IP addresses

For example, the aggregated metadata contains such information as the number of different types of storage systems or the number of different firmware levels for the storage systems that are monitored. The aggregated metadata might contain GUI and usage metrics, but it doesn't contain the names, the serial numbers, or the IP addresses of the storage systems.

Data backup and restore

To restore instances, regular backups of the data are made automatically.

Backups are made daily, which means that recovery point objective (RPO) is one day, and the recovery time objective (RTO) is between 1.5 and 2 days.

Backups are stored both locally, in the same data center, and remotely. The latest backup of the instance is stored in a remote data center, whereas the five previous backups are stored in the local data center.

Requesting the deletion of personal information

To delete the minimal personal information that was stored to provide you with monitoring and support services for your storage systems, you can submit a request to IBM Support.

If you cancel your subscription for IBM Storage Insights Pro or decide that you no longer want to monitor your storage environment with IBM Storage Insights, you can request that the minimal personal information is deleted.

1. Go to [IBM Support](#).
2. Sign in.
3. Click **Go to my cases**.
4. Create a new case and request the deletion of your personal information.

Chapter 7. Asset, capacity, and configuration metadata

The data collector collects and stores asset, capacity, and configuration metadata for block, file, and object storage systems and their resources. A list of the supported storage systems is provided.

Asset, capacity, and configuration, metadata is collected and stored for the following IBM block storage systems and non-IBM block storage systems when they are added for monitoring.

Table 3. Asset, capacity, and configuration metadata by storage system

Storage System	IBM Storage Insights Pro	IBM Storage Insights
DS8000®	Yes	Yes
Dell EMC VMAX	Yes	No
Dell EMC VNX	Yes	No
FlashSystem 840	Yes	Yes
FlashSystem 900	Yes	Yes
FlashSystem 9100	Yes	Yes
FlashSystem A9000	Yes	Yes
FlashSystem A9000R	Yes	Yes
FlashSystem V840	Yes	Yes
FlashSystem V9000	Yes	Yes
IBM Spectrum Accelerate	Yes	Yes
SAN Volume Controller	Yes	Yes
Storwize® V3500	Yes	Yes
Storwize V3700	Yes	Yes
Storwize V5000	Yes	Yes
Storwize V7000	Yes	Yes
Storwize V7000 Unified	Yes	Yes
XIV®	Yes	Yes

In IBM Storage Insights Pro, asset, capacity, and configuration metadata is collected for the following file, object, and software-defined storage systems when they are added for monitoring:

- Dell EMC VNX
- Dell EMC VNXe
- IBM Cloud Object Storage
- IBM SONAS
- IBM Spectrum Scale
- Storwize V7000 Unified

Block storage system metadata

View the list of the asset, configuration, and capacity metadata for block storage systems.

Depending on the type of storage system, and the features that the storage system supports, some or all of the following metadata is collected and stored:

Table 4. Storage system asset, capacity, and configuration metadata

Data name	Data name
Assigned Volume Space (GiB)	Ports
Available Pool Space (GiB)	Raw Disk Capacity (GiB)
Compressed	Read Cache (GiB)
Compression Savings (%)	Remote Relationships
Custom Tag 1 2, 3	Serial Number
Deduplication Savings (%)	Shortfall (%)
Data Collection	Time Zone
	Total Data Reduction Savings (%)
Disks	Total Volume Capacity (GiB)
Effective Capacity (%)	Turbo Performance
Firmware	Type
FlashCopy	Unassigned Volume Space (GiB)
IP Address	Used Pool Space (GiB)
Location	Used Space (GiB)
Managed Disks	VDisk Mirrors
Model	Vendor
Name	Virtual Allocation (%)
Physical Allocation (%)	Volumes
Pool Capacity (GiB)	Write Cache (GiB)
Pools	

Block volumes metadata

View the list of the asset, capacity, and configuration metadata for volumes.

Depending on the type of storage system, and the features that the storage system supports, some or all of the following metadata is collected and stored for block storage volumes.

Table 5. Volume asset, capacity, and configuration metadata

Data name	Data name
Allocated Space (GiB)	Node
Auto Expand	Pool
Capacity (GiB)	RAID Level
Compression Savings (%)	Shortfall (%)

Table 5. Volume asset, capacity, and configuration metadata (continued)

Data name	Data name
Copies	SSD Capacity (GiB)
Copy ID	Storage System
Copy Relationship	Storage Virtualizer
Easy Tier	Thin Provisioned
Enterprise HDD Capacity (GiB)	Tier Distribution (%)
Fast Write State	Unallocated Space (GiB)
Formatted	Unique ID
Grain Size (KiB)	Unused Space (GiB)
Hosts	Used Allocated Space (%)
I/O Group	Used Space (GiB)
ID	Virtual Allocation (%)
Last Data Collection	Virtualizer Disk Type
Mirror Role	Virtualizer Disk
Name	Warning Level (%)
Nearline HDD Capacity (GiB)	Written Space (GiB)
Physical Allocation (%)	

Block pools metadata

View the list of the asset, capacity, and configuration metadata for block storage pools.

Depending on the type of storage system, and the features that the storage system supports, some or all of the following metadata is collected and stored for storage pools:

Table 6. Pool asset, capacity and configuration metadata

Data name	Data name
Activity	Nearline HDD Capacity (GiB)
Allocated Space (GiB)	Owner Name
Assigned Volume Space (GiB)	Physical Allocation (%)
Available Pool Space (GiB)	RAID Level
Available Repository Space (GiB)	Rank Group
Available Soft Space (GiB)	Repository Capacity (GiB)
Back-end Storage Disk Type	Shortfall (%)
Back-end Storage Disks	Soft Space (GiB)
Back-end Storage RAID Level	Solid State
Back-end Storage System Type	SSD Available Space (GiB)
Capacity (GiB)	SSD Capacity (GiB)
Compression Savings (%)	Storage System
Custom Tag 1,2 , 3	Tier

Table 6. Pool asset, capacity and configuration metadata (continued)

Data name	Data name
Deduplication Savings (%)	Tier Distribution (%)
Easy Tier	Total Volume Capacity (GiB)
Encryption	Total Data Reduction Savings (%)
Encryption Group	Unallocatable Volume Space (GiB)
Enterprise HDD Available Space (GiB)	Unallocated Volume Space (GiB)
Enterprise HDD Capacity (GiB)	Unassigned Volume Space (GiB)
Extent Size (MiB)	Unused Space (GiB)
Format	Used Space (GiB)
Last Data Collection	Virtual Allocation (%)
LSS or LCU	Volumes
Managed Disks	Zero Capacity
Name	
Nearline HDD Available Space (GiB)	

I/O groups, nodes, and ports metadata

View the lists of the asset, capacity, and configuration metadata for I/O groups, nodes, and ports.

Depending on the type of storage system, and the features that the storage system supports, some or all of the following metadata is collected and stored for I/O groups, nodes, and ports:

Table 7. I/O groups asset, capacity, and configuration metadata

Data name	Data name
Compression	Total Remote Copy Memory (MiB)
Enclosure	Used FlashCopy Memory (MiB)
Name	Used Mirroring Memory (MiB)
Nodes	Used Remote Copy Memory (MiB)
Total FlashCopy Memory (MiB)	Volumes
Total Mirroring Memory (MiB)	

Table 8. Nodes asset, capacity and, configuration metadata

Data name	Data name
Compression	Model
Configuration node	Name
Enclosures	Panel name
FC ports	Serial number
I/O group	Spare nodes
IP address	WWN

Table 9. Ports asset, capacity, and configuration metadata

Data name	Data name
Name	WWPN

Table 9. Ports asset, capacity, and configuration metadata (continued)

Data name	Data name
Speed (Gbps)	

Disks and managed disks metadata

View the lists of the asset, capacity, and configuration metadata for disks and managed disks.

Depending on the type of storage system, and the features that the storage system supports, some or all of the following metadata is collected and stored for disks and managed disks:

Table 10. Disks asset, capacity, and configuration metadata

Data name	Data name
Capacity (GB)	Serial number
Capacity (GiB)	Slot
Class	Spare
Firmware	Speed (RPM)
Hardware	Status
Model	Vendor
Name	

Table 11. Managed disks (MDisks) asset, capacity, and configuration metadata

Data name	Data name
Active Quorum	Mode
Available Space (GiB)	Name
Back-end Storage System	Pool
Capacity (GiB)	RAID Level
Class	Storage System
Easy Tier	Volumes

Enclosures metadata

View the list of the configuration metadata for block storage system enclosures.

Metadata about enclosures is collected for the following block storage systems:

- FlashSystem 9100
- FlashSystem V9000
- FlashSystem V840
- FlashSystem 900
- SAN Volume Controller
- IBM Storwize family

Depending on the type of storage system, some or all of the following metadata is collected and stored for enclosures:

Table 12. Configuration metadata for Enclosures

Data name	Data name
Canisters	Nodes
Canister status	Power supplies
Disks	Power supply status
Disk slots	Site
I/O groups	Status
Machine Type Model	Type
Name	

File storage system metadata

View the list of the asset, configuration, and capacity metadata for file storage systems.

Depending on the type of file storage system, and the features that the file storage system supports, some or all of the following metadata is collected and stored:

Restriction: Applies only to IBM Storage Insights Pro.

Table 13. Storage system asset, capacity, and configuration metadata

Data name	Data name
Available File System Space (GiB)	Model
Cluster	Name
Custom Tag 1, 2, 3	Raw Disk Capacity (GiB)
Data Collection	Serial Number
Disks	Total File System Capacity (GiB)
External Pool Used Space (GiB)	Type
File System Capacity (%)	Used File System Space (GiB)
IP Address	Vendor
Location	Version

File system metadata

View the list of the asset, configuration, and capacity metadata for file systems.

Depending on the type of file storage system, and the features that the file storage system supports, some or all of the following metadata is collected and stored:

Restriction: Applies only to IBM Storage Insights Pro.

Table 14. File system asset, capacity, and configuration metadata

Data name	Data name
Available Inodes	NSDs
Available Space (GiB)	Path
Capacity (%)	Physical Capacity (GiB)
Cluster	Pools
Custom Tag 1, 2, 3	Storage System

Table 14. File system asset, capacity, and configuration metadata (continued)

Data name	Data name
File System Type	Total Capacity (GiB)
Filesets	Used Inodes
Last Probe Time	Used Inodes (%)
Maximum Inodes	Used Space (GiB)
Name	

Fileset metadata

View the list of the asset, configuration, and capacity metadata for filesets.

Depending on the type of file storage system, and the features that the file storage system supports, some or all of the following metadata is collected and stored.

Restriction: Applies only to IBM Storage Insights Pro.

Table 15. Fileset asset, capacity, and configuration metadata

Data name	Data name
Cache Role	Name
Comment	Path
File System	State
Home System Name	Used Space (GiB)

File shares metadata

View the list of the asset, configuration, and capacity metadata for file shares.

Depending on the type of file storage system, and the features that the file storage system supports, some or all of the following metadata is collected and stored.

Restriction: Applies only to IBM Storage Insights Pro.

Table 16. File shares asset, capacity, and configuration metadata

Data name	Data name
Cluster	Shared Servers
Discovered Time	State
Name	Storage System
Path	Ticket
Protocols	

File system pools metadata

View the list of the asset, configuration, and capacity metadata for file system pools.

Depending on the type of file storage system, and the features that the file storage system supports, some or all of the following metadata is collected and stored:

Restriction: Applies only to IBM Storage Insights Pro.

Table 17. File system pools asset, capacity, and configuration metadata

Data name	Data name
Available Space (GiB)	Inactive Used Space (GiB)
Capacity (%)	Name
Cluster	Storage System
External Used Space (GiB)	Total Capacity (GiB)
File System	Used Space (GiB)
Inactive Used Space (%)	

Network shared disks metadata

View the list of the asset, configuration, and capacity metadata for network shared disks.

Depending on the type of file storage system, and the features that the file storage system supports, some or all of the following metadata is collected and stored about network shared disks:

Restriction: Applies only to IBM Storage Insights Pro.

Table 18. Network shared disks asset, capacity, and configuration metadata

Data name	Data name
Available Space (GiB)	Name
Cluster	Pool
Correlated Storage Volume	Probe Time
Custom Tag 1, 2, 3	Storage System
Disk Capacity (%)	Total Disk Capacity (GiB)
Failure Group	Type
File System	Used Space (GiB)
ID	

File nodes metadata

View the list of the asset, configuration, and capacity metadata for file nodes.

Depending on the type of file storage system, and the features that the file storage system supports, some or all of the following metadata is collected and stored about file nodes.

Restriction: Applies only to IBM Storage Insights Pro.

Table 19. File nodes asset, capacity, and configuration metadata

Data name	Data name
Cache Gateway Node	Role
Cluster	Serial number
IP Address	Storage System
Name	Version

Object storage systems metadata

View the lists of the asset, configuration, and capacity metadata for object storage systems and their internal resources.

Some or all of the following metadata is collected and stored for object storage systems and their internal storage resources such as:

- Access pools
- Accesser nodes
- Storage pools
- Slicestor nodes
- Sites
- Vaults

Restriction: Applies only to IBM Storage Insights Pro.

Table 20. Storage system asset, capacity, and configuration metadata

Data name	Data name
Access pools	Name
Available Space (GiB)	Objects
Capacity (%)	Total Capacity (GiB)
Containers	Type
Custom Tag 1, 2, 3	Used Space (GiB)
Data Collection	Vaults
IP Address	Vendor
Location	Version

Table 21. Access pools asset, capacity, and configuration metadata

Data name	Data name
Mirrors	Vaults
Name	Site
Protocol	

Table 22. Accesser nodes asset, capacity, and configuration metadata

Data name	Data name
Access Pool	Serial Number
IP Address	Site
Model	Software Version
Name	

Table 23. Storage pools asset, capacity, and configuration metadata

Data name	Data name
Capacity (%)	Storage Pools
Name	Total Capacity (GiB)

Table 23. Storage pools asset, capacity, and configuration metadata (continued)

Data name	Data name
Sets	Used Space (GiB)
Site	Vaults

Table 24. Slicestor nodes asset, capacity, and configuration metadata

Data name	Data name
Available Space (GiB)	Set ID
Capacity (%)	Site
Drives	Software Version
IP Address	Storage Pool
Model	Total Capacity (GiB)
Name	Used Space (GiB)
Serial Number	

Table 25. Sites asset, capacity, and configuration metadata

Data name	Data name
Access Nodes	Slicestor Nodes
Accessibility	Total Capacity (GiB)
Available Space (GiB)	Used Space (GiB)
Capacity (%)	Vaults
Name	

Table 26. Vaults asset, capacity, and configuration metadata

Data name	Data name
Access Pools	Sites
Accessibility	Soft Quota (GiB)
Creation Date	Space Quota (%)
Hard Quota (GiB)	Storage Pool
IDA	Storage System
Mirror	Used Space (GiB)
Name	

Groups metadata

View the lists of the asset, configuration, and capacity metadata for general groups, applications, and departments.

The metadata that is associated with the general groups, applications, and departments such as volumes is also collected and stored as are the filter definitions that are created so that you can see the capacity and performance metadata for each type of group in one place.

Restriction: Applies only to IBM Storage Insights Pro.

Table 27. General groups asset, capacity, and configuration metadata

Data name	Data name
Name	Subgroups

Table 28. Applications asset, capacity, and configuration metadata

Data name	Data name
Block Capacity (GiB)	Servers
Custom Tag 1, 2, 3	Subtype
Departments	Type
File Capacity (GiB)	Vaults
Name	Volumes
Object Capacity (GiB)	

Table 29. Accesses nodes asset, capacity, and configuration metadata

Data name	Data name
Access Pool	Serial Number
IP Address	Site
Model	Software Version
Name	

Table 30. Storage pools asset, capacity, and configuration metadata

Data name	Data name
Capacity (%)	Storage Pools
Name	Total Capacity (GiB)
Sets	Used Space (GiB)
Site	Vaults

Table 31. Slicestor nodes asset, capacity, and configuration metadata

Data name	Data name
Available Space (GiB)	Set ID
Capacity (%)	Site
Drives	Software Version
IP Address	Storage Pool
Model	Total Capacity (GiB)
Name	Used Space (GiB)
Serial Number	

Table 32. Sites asset, capacity, and configuration metadata

Data name	Data name
Access Nodes	Slicestor Nodes

Table 32. Sites asset, capacity, and configuration metadata (continued)

Data name	Data name
Accessibility	Total Capacity (GiB)
Available Space (GiB)	Used Space (GiB)
Capacity (%)	Vaults
Name	

Table 33. Vaults asset, capacity, and configuration metadata

Data name	Data name
Access Pools	Sites
Accessibility	Soft Quota (GiB)
Creation Date	Space Quota (%)
Hard Quota (GiB)	Storage Pool
IDA	Storage System
Mirror	Used Space (GiB)
Name	

Servers metadata

View the list of the asset, capacity and configuration metadata for servers.

Metadata is collected about servers, their disks and controllers, and the related storage resources, such as the volumes that they use.

Table 34. Servers asset, capacity, and configuration metadata

Data name	Data name
Allocated SAN Space (GiB)	Location
Assigned SAN Space (GiB)	Name
Custom Tag 1, 2, 3	OS Type
Domain Name	Total Disk Space (GiB)
IP Address	

Table 35. Controllers metadata

Data name	Data name
Associated Disks	Name
HBA WWN	Type

Table 36. Disks metadata

Data name	Data name
Capacity (GiB)	Paths
Capacity (GB)	Serial Number
Name	Vendor

Chapter 8. Performance metadata

The data collector collects and stores performance metadata for IBM block storage systems and non-IBM block storage systems and it collects and stores file system and node performance metadata for IBM Spectrum Scale storage systems.

Performance metadata is collected and stored for the following IBM block storage systems and non-IBM block storage systems when they are added for monitoring:

Table 37. Block performance metadata by storage system

Storage System	IBM Storage Insights Pro	IBM Storage Insights
DS8000	Yes	Yes
Dell EMC VMAX	Yes	No
Dell EMC VNX	Yes	No
FlashSystem 840	Yes	Yes
FlashSystem 900	Yes	Yes
FlashSystem 9100	Yes	Yes
FlashSystem A9000	Yes	Yes
FlashSystem A9000R	Yes	Yes
FlashSystem V840	Yes	Yes
FlashSystem V9000	Yes	Yes
IBM Spectrum Accelerate	Yes	Yes
SAN Volume Controller	Yes	Yes
Storwize V3500	Yes	Yes
Storwize V3700	Yes	Yes
Storwize V5000	Yes	Yes
Storwize V7000	Yes	Yes
Storwize V7000 Unified	Yes	Yes
XIV	Yes	Yes

Node and file system performance metadata is also collected and stored for IBM Spectrum Scale storage systems.

Restriction: Applies to IBM Storage Insights Pro.

Performance metadata for storage systems that run IBM Spectrum Virtualize

View the lists of the performance metadata for SAN Volume Controller, Storwize, FlashSystem 9100, FlashSystem V840, FlashSystem V9000 storage systems, the IBM Spectrum Virtualize software-only solution, and other resources that run IBM Spectrum Virtualize.

Overview

The performance metadata is divided into the following categories:

- [“Volume metadata” on page 30](#)
- [“Disk metadata” on page 31](#)
- [“Port metadata” on page 31](#)
- [“Node metadata” on page 32](#)

Volume metadata

The following key metadata is collected for volume performance:

- Data Rate (Read, Total, Unmap, Write)
- Overall Host Attributed Response Time Percentage
- Overall I/O Rate (Read, Total, Unmap, Write)
- Pool Activity Score
- Response Time (Overall, Read, Unmap, Write)
- Volume Utilization
- Write Cache Delay Percentage

The following I/O rate metadata is collected for volume performance:

- Transfer Rate (Cache-to-Disk, Disk-to-Cache)
- Unaligned Unmap I/O Rate
- Write-Cache Delay I/O Rate

The following cache hit percentage metadata is collected for volume performance:

- Overall I/O Cache Hits (Read, Total, Write)

The following response time metadata is collected for volume performance:

- Peak Response Time (Read, Unmap, Write)

The following remote mirror metadata is collected for volume performance:

- Global Mirror (Overlapping Write I/O Rate, Overlapping Write Percentage, Secondary Write Lag, Write I/O Rate)

The following volume cache metadata is collected for volume performance:

- Cache Hits (Dirty Writes, Read, Total, Write)
- I/O Rate (Destage, Read, Total, Write)
- Response Time (Destage, Stage)
- Transfer Rates (Cache-to-Disk, Disk-to-Cache)
- Write Delay Percentage (Flush-through, Total Delay, Write-through)
- Write Delay Rate (Flush-through, Total Delay, Write-through)

The following volume copy cache metadata is collected for volume performance:

- Cache Hits (Dirty Writes, Read, Read-ahead, Total, Write)
- I/O Rate (Destage, Prestage, Stage, Total)
- Response Time (Destage, Prestage, Stage)
- Transfer Rates (Cache-to-Disk, Disk-to-Cache)
- Write Delay Percentage (Flush-through, Total Delay, Write-through)
- Write Delay Rate (Flush-through, Total Delay, Write-through)

The following compression metadata is collected for volume performance:

- Compressed Volumes (Data Rate, I/O Rate, Response Time)
- Uncompressed Volumes (Data Rate, I/O Rate, Response Time)

The following miscellaneous metadata is collected for volume performance:

- Cache to Host Transfer Response Time
- Non-Preferred Node Usage Percentage
- Transfer Size (Overall, Read, Write)
- Unaligned Write I/O Rate

The following legacy cache metadata is collected for volume performance:

- Dirty Write Percentage of Cache Hits
- Write-Cache I/O Rate (Flush-through, Overflow, Write-through)
- Write-Cache Percentage (Flush-through, Overflow, Write-through)

Disk metadata

The following key metadata is collected disk performance:

- Data Rate (Read, Total, Write)
- I/O Rate (Read, Total, Write)
- Response Time (Overall, Read, Write)

The following response time metadata is collected for disk performance:

- Peak Back-end Response Time (Read, Write)
- Peak Back-end Queue Time (Read, Write)
- Queue Time (Overall, Read, Write)

The following miscellaneous metadata for disk performance:

- Cache Destage (In-Flight I/O, Target I/O)
- Transfer Size (Overall, Read, Write)

Port metadata

The following key metadata is collected for port performance:

- Data Rate (Receive, Send, Total)
- I/O Rate (Receive, Send, Total)

The following I/O rate metadata is collected for port performance:

- Port-to-Disk I/O Rate (Receive, Send, Total)
- Port-to-Host I/O Rate (Receive, Send, Total)
- Port-to-Local Node I/O Rate (Receive, Send, Total)
- Port-to-Remote Node I/O Rate (Receive, Send, Total)

The following data rate metadata is collected for port performance:

- Port-to-Disk Data Rate (Receive, Send, Total)
- Port-to-Host Data Rate (Receive, Send, Total)
- Port-to-Local Node Data Rate (Receive, Send, Total)
- Port-to-Remote Node Data Rate (Receive, Send, Total)

The following response time metadata is collected for port performance:

- Port-to-Local Node Response Time (Overall, Receive, Send)
- Port-to-Remote Node Response Time (Overall, Receive, Send)

The following error rate metadata is collected for port performance:

- Frame Errors (CRC Error Rate)

- Link Errors (Invalid Link Transmission Rate, Invalid Transmission Word Rate, Link Failure Rate, Primitive Sequence Protocol Error Rate, Loss of Signal Rate, Loss of Sync Rate)
- Port Congestion Index
- Port Protocol Errors (Port Send Delay I/O Percentage, Port Send Delay Time, Zero Buffer Credit Percentage, Zero Buffer Credit Timer)

The following miscellaneous metadata is collected for port performance:

- Port-to-Local Node Queue Time (Overall, Receive, Send)
- Port-to-Remote Node Queue Time (Overall, Receive, Send)

Node metadata

The following metadata is collected for node performance:

- Compression CPU Utilization (Core 1 to Core 8)
- CPU Utilization (Compression CPU, System CPU)
- Node Utilization by Node
- System CPU Utilization (Core 1 to Core 8)

Performance metadata for DS8000

View the lists of performance metadata for DS8000 storage systems.

Overview

The performance metadata is divided into the following categories:

- [“Volume metadata” on page 32](#)
- [“Disk metadata” on page 33](#)
- [“Port metadata” on page 33](#)

Volume metadata

The following key metadata is collected for volume performance:

- Cache Holding Time
- Data Rate (Read, Total, Write)
- Overall I/O Rate (Read, Total, Write)
- Pool Activity Score
- Response Time (Overall, Read, Write)
- Volume Utilization
- Write-Cache Delay Percentage

The following I/O rate metadata is collected for volume performance:

- Average Transfer Rate (Cache-to-Disk, Disk-to-Cache)
- High Performance FICON® (Read, Total, Write)
- Normal I/O Rate (Read, Total, Write)
- PPRC Transfer Rate
- Record Mode Read I/O Rate
- Sequential I/O Rate (Read, Total, Write)
- Write-Cache Delay I/O Rate

The following cache hit metadata is collected for volume performance:

- Normal I/O Cache Hits (Read, Total, Write)
- Overall I/O Cache Hits (Read, Total, Write)
- Record Mode Read Cache Hit Percentage
- Sequential I/O Cache Hits (Read, Total, Write)

The following average miscellaneous metadata is collected for volume performance:

- Average Transfer Size (Overall, Read, Write)
- HPF I/O Percentage
- Sequential I/O Percentage

Disk metadata

The following key metadata is collected disk performance:

- Data Rate (Read, Total, Write)
- Disk Utilization Percentage
- I/O Rate (Read, Total, Write)
- Response Time (Overall, Read, Write)

The following transfer size metadata is collected disk performance:

- Average Transfer Size (Overall, Read, Write)

Port metadata

The following key metadata is collected port performance:

- Bandwidth (Overall, Receive, Send)
- Data Rate (Receive, Send, Total)
- I/O Rate (Receive, Send, Write)
- Port Utilization (Overall, Receive, Send)
- Response Time (Overall, Receive, Send)

The following I/O rate metadata is collected for port performance:

- FCP I/O Rate (Receive, Send, Total)
- FICON I/O Rate (Receive, Send, Total)

The following data rate metadata is collected for port performance:

- FCP Data Rate (Receive, Send, Total)
- FICON Data Rate (Receive, Send, Total)

The following response time metadata is collected for port performance:

- FCP Response Time (Overall, Send, Total)
- FICON Response Time (Overall, Send, Total)

The following error rate metadata is collected for port performance:

- Frame Errors (CRC Errors, Error Frame, Invalid Relative Offset Rate)
- Link Errors (Invalid Link Transmission, Invalid Transmission Words, Link Failures, Primitive Sequence Protocol Error Rate, Sequence Timeouts, Signal Loss, Sync Loss)
- Overload Errors (Extreme I/O Concurrency Percentage, I/O Busy Percentage, I/O Busy Rate, I/O Overrun Percentage, I/O Overrun Rate)
- Port Protocol Errors (Credit Recovery Link Resets, Duplicate Frames, Link Reset Received, Link Reset Transmitted, Out of Order ACK, Out of Order Data)
- Zero Receive Buffer Credit Percentage

- Zero Send Buffer Credit Percentage

The following remote mirror metadata is collected for port performance:

- PPRC Data Rate (Receive, Send, Total)
- PPRC I/O Rate (Receive, Send, Total)
- PPRC Response Time (Receive, Send)

The following transfer size metadata is collected for port performance:

- Average Transfer Size (Overall, Receive, Send)

Performance metadata for XIV, IBM Spectrum Accelerate, IBM FlashSystem A9000, and IBM FlashSystem A9000R

View the lists of performance metadata for XIV systems, IBM Spectrum Accelerate, IBM FlashSystem[®] A9000, and IBM FlashSystem A9000R.

Overview

The performance metadata is divided into the following categories:

- [“Volume metadata” on page 34](#)
- [“Port metadata” on page 34](#)

Volume metadata

The following key metadata is collected for volume performance:

- Data Rate (Read, Total, Write)
- Overall I/O Rate (Read, Total, Write)
- Response Time (Overall, Read, Write)

The following cache hit metadata is collected for volume performance:

- Data Cache Hits (Overall, Read, Write)
- Overall I/O Cache Hits (Read, Total, Write)
- SSD Read Cache Hits (I/O, Data)

The following response time metadata is collected for volume performance:

- Cache Hit Response Time (Overall, Read, Write)
- Cache Miss Response Time (Overall, Read, Write)
- Response Time by Transfer Size (Small, Medium, Large, Very Large)
- SSD Read Cache Hit Response Time

The following miscellaneous metadata is collected for volume performance:

- Average Transfer Size (Overall, Read, Write)
- Data Transfer Size (Small, Medium, Large, Very Large)
- I/O Transfer Size (Small, Medium, Large, Very Large)
- Pool Activity Score
- Volume Utilization

Port metadata

The following I/O rate metadata is collected for port performance:

- I/O Rate (Receive, Send, Total)

The following data rate metadata is collected for port performance:

- Data Rate (Receive, Send, Total)

The following response time metadata is collected for port performance:

- Response Time (Receive, Send, Total)

The following miscellaneous metadata is collected for port performance:

- Bandwidth (Overall, Receive, Send)

Performance metadata for IBM Spectrum Scale

View the lists of performance metadata for IBM Spectrum Scale storage systems.

Overview

The performance metadata that is collected and stored is divided into these categories:

- [“Node metadata” on page 35](#)
- [“File system metadata” on page 35](#)

Node metadata

The following key metadata is collected for IBM Spectrum Scale cluster node performance:

- CPU Utilization (User, System, Total)
- Memory Used (Cache and Buffer, Total)
- I/O Rate (Read, Total, Write)

File system metadata

File system metadata is collected for these resources:

- File systems
- IBM Spectrum Scale storage systems

Tip: For a storage system, the metadata consists of summary values for all the file systems on the storage system.

The following file system performance metadata is collected:

- Data Rate (Read, Total, Write)
- I/O Rate (Read, Total, Write)
- Maximum Data Rate (Read, Total, Write)
- Maximum I/O Rate (Read, Total, Write)
- Response Time (Overall, Read, Write)

Performance metadata for Dell EMC VMAX and VNX

View the lists of performance metadata for VMAX and VNX storage systems.

Overview

Performance metadata is collected and stored for the following storage systems:

- [“VMAX storage systems” on page 36](#)
- [“VNX storage systems” on page 36](#)

Restriction: For Dell EMC, performance metadata is available only for block storage systems.

VMAX storage systems

The following performance metadata is collected and stored for VMAX storage systems:

- [“Volume metadata for VMAX” on page 36](#)
- [“Disk metadata for VMAX” on page 36](#)
- [“Port metadata for VMAX” on page 36](#)

Volume metadata for VMAX

The following key metadata is collected for volume performance on VMAX storage systems:

- Data Rate (Read, Total, Write)
- Normal I/O Rate (Read, Total, Write)
- Overall I/O Rate (Read, Total, Write)
- Response Time (Overall, Read, Write)
- Sequential I/O Rate (Read, Total, Write)
- Volume Utilization

The following cache hit metadata is collected for volume performance on VMAX storage systems:

- Normal I/O Cache Hits (Read, Total, Write)
- Overall I/O Cache Hits (Read, Total, Write)
- Sequential I/O Cache Hits (Read, Total, Write)

The following transfer size metadata is collected for volume performance on VMAX storage systems:

- Average Transfer Size (Overall, Read, Write)

Disk metadata for VMAX

The following key metadata is collected for disk performance on VMAX block storage systems:

- Data Rate (Read, Total, Write)
- Disk Utilization Percentage
- I/O Rate (Read, Total, Write)
- Response Time (Overall)

The following transfer size metadata is collected for disk performance on VMAX block storage systems:

- Transfer Size (Overall, Read, Write)

Port metadata for VMAX

The following key metadata is collected for port performance on VMAX storage systems:

- Data Rate (Total)
- I/O Rate (Total)
- Response Time (Overall)
- Transfer Size (Overall)

VNX storage systems

The following performance metadata is collected and stored for VNX storage systems:

- [Volume metadata](#)
- [Disk metadata](#)

- Port metadata

Volume metadata for VNX

The following key metadata is collected for volume performance on VNX storage systems:

- Data Rate (Read, Total, Write)
- Overall I/O Rate (Read, Total, Write)

The following transfer size metadata is collected for volume performance on VNX storage systems:

- Average Transfer Size (Overall, Read, Write)

Disk metadata for VNX

The following key metadata is collected for disk performance on VNX storage systems:

- Data Rate (Read, Total, Write)
- I/O Rate (Read, Total, Write)

The following transfer size metadata is collected for disk performance on VNX storage systems:

- Transfer Size (Overall, Read, Write)

Port metadata for VNX

The following key metadata is collected for port performance on VNX storage systems:

- Data Rate (Total)
- I/O Rate (Total)
- Transfer Size (Overall)

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Product Number: 5725-U02

Product Number: 5725-U02

SC27-8774-08

