IBM Maximo Enterprise Adapter
Version 7.6

Configuration Guide
(SAP Applications)
Before using this information and the product it supports, read the information in “Notices” on page 45.
## Contents

### Chapter 1: Configuring the adapter in Maximo Asset Management
- Chapter 1: Configuring the adapter in Maximo Asset Management ........................................ 5
  - Before you begin ................................................................. 5
  - Specifying the end point for the adapter ........................................ 5
  - Enabling the SAP2005 external system ........................................ 7
  - Activating cron tasks for sequential queues ...................................... 7
  - Activating the SAPMASTERDATAUPDATE cron task ............................ 8

### Chapter 2: Configuring the SAP application server
- Chapter 2: Configuring the SAP application server ........................................ 11
  - Import of ABAP transport programs ............................................. 11
  - Customizing IDocs ................................................................. 11
    - Accessing the Display IMG window ......................................... 12
    - Maintaining the IDoc distribution model .................................... 12
    - Creating a model view .......................................................... 13
    - Defining message types in the model view ................................... 13
    - Setting up filters for message types ......................................... 14
    - Generating partner profiles .................................................... 15
    - Configuring partner profiles manually ...................................... 16
    - Activating change pointers ..................................................... 17
    - Defining variants for replication of modified master data .................. 18
  - Configuring custom tables ...................................................... 18
    - Configuring ZBC_BATCHES .................................................... 19
      - Activating and deactivating programs ...................................... 19
      - Package size ........................................................................ 19
    - Configuring ZBC_DESTINATION ............................................... 20
    - Maintaining ZBC_FILTERS ...................................................... 20
    - Maintaining ZBC_INBPROGRAMS ............................................. 21
    - Configuring ZBC_RUNTIMES ................................................... 23
    - Configuring ZBC_SAPMXCONFIG ............................................. 23
  - Creating integration users in SAP ................................................ 24
  - Creating number range objects for BAPI error handling ....................... 26

### Chapter 3: Configuring SAP NetWeaver Process Integration
- Chapter 3: Configuring SAP NetWeaver Process Integration ....................... 29
  - Configuring the System Landscape Directory ..................................... 29
  - Logging on to the System Landscape Directory .................................... 29
    - Adding Maximo to the System Landscape Directory software catalog .... 29
    - Defining technical systems ...................................................... 30
    - Creating business systems ...................................................... 31
  - Importing integration objects ...................................................... 32
    - Copying the integration objects file from the xi-repository folder ......... 32
    - Importing objects into the Enterprise Service Repository .................. 32
  - Configuring integration objects .................................................. 33
    - Logging on to the Integration Directory ...................................... 33
    - Assigning services without party .............................................. 33
    - Configuring the communication channel for the new service ............... 34
    - Creating and configuring channels on the SAP business system .......... 36
    - Creating receiver agreements ................................................ 37
    - Activating changes to receiver agreements ................................... 38
  - Configuring integration scenarios ................................................ 38
    - Selecting integration scenarios ............................................... 38

© Copyright IBM Corp. 2006, 2015
Configuring the adapter in Maximo Asset Management

As part of installing Maximo Enterprise Adapter for SAP Applications, you must complete configuration tasks in Maximo Asset Management. Maximo configuration tasks require system administrator rights and privileges.

Before you begin

Before you can complete the following configuration steps, you must have Maximo Enterprise Adapter for SAP Applications installed on your system. For information about installing Maximo Enterprise Adapter for SAP Applications, see the IBM Maximo Enterprise Adapter for SAP Applications 7.6 Installation Guide.

Specifying the end point for the adapter

The end point defines where and how you send outbound transactions to SAP.

Configure SAP NetWeaver Process Integration as the end point for the adapter. The end point that you configure uses an HTTP Post handler. The handler that the end point uses describes how the adapter sends transactions to SAP.

To specify the end point for the adapter:

1. Open the End Points application:

   Go To > Integration > End Points

2. On the List tab, select the SAP2005XI end point.

3. On the End Point tab, specify the following values for the properties of the SAP2005XI end point:

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>HTTPEXIT</td>
<td>Use the default value.</td>
</tr>
<tr>
<td>PASSWORD</td>
<td>The password of the SAP NetWeaver PI user (in the Encrypted Value field)</td>
</tr>
<tr>
<td>USERNAME</td>
<td>The SAP NetWeaver PI user name</td>
</tr>
<tr>
<td>URL</td>
<td>The SAP NetWeaver PI host and, if necessary, port</td>
</tr>
</tbody>
</table>

4. Click Save.

Note: For Maximo Asset Management Multitenancy Users
In Maximo Asset Management Multitenancy, the multitenancy manager must create and configure inbound and outbound JMS queues to exchange data with the SAP external system.

Creating and configuring JMS queues

1. In the External Systems application, select the SAP2005 system.

2. Select the Add/Modify Queues action.

3. Click New Row.

4. Add and configure the following inbound and outbound JMS queues:

**Inbound continuous queue**

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Queue JNDI Name</td>
<td>jms/maximo/int/queues/cqin_&lt;tenantcode&gt;</td>
</tr>
<tr>
<td>Queue Connection Factory</td>
<td>jms/maximo/int/cf/intcf</td>
</tr>
<tr>
<td>Tenant</td>
<td>&lt;tenantcode&gt;</td>
</tr>
<tr>
<td>Sequential check box</td>
<td>Clear</td>
</tr>
<tr>
<td>Inbound check box</td>
<td>Select</td>
</tr>
<tr>
<td>Maximum Try Count</td>
<td>&lt;count&gt;</td>
</tr>
</tbody>
</table>
### Inbound sequential queue

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Queue JNDI Name</td>
<td>jms/maximo/int/queues/sqin_&lt;tenantcode&gt;</td>
</tr>
<tr>
<td>Queue Connection Factory</td>
<td>jms/maximo/int/cf/intcf</td>
</tr>
<tr>
<td>Tenant</td>
<td>&lt;tenantcode&gt;</td>
</tr>
<tr>
<td>Sequential check box</td>
<td>Select</td>
</tr>
<tr>
<td>Inbound check box</td>
<td>Select</td>
</tr>
<tr>
<td>Maximum Try Count</td>
<td>&lt;count&gt;</td>
</tr>
</tbody>
</table>

### Outbound sequential queue

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Queue JNDI Name</td>
<td>jms/maximo/int/queues/sqout_&lt;tenantcode&gt;</td>
</tr>
<tr>
<td>Queue Connection Factory</td>
<td>jms/maximo/int/cf/intcf</td>
</tr>
<tr>
<td>Tenant</td>
<td>&lt;tenantcode&gt;</td>
</tr>
<tr>
<td>Sequential check box</td>
<td>Select</td>
</tr>
<tr>
<td>Inbound check box</td>
<td>Clear</td>
</tr>
<tr>
<td>Maximum Try Count</td>
<td>&lt;count&gt;</td>
</tr>
</tbody>
</table>

5  On the **System** tab, enter the JMS queue names in the following fields:

- Outbound Sequential Queue
- Inbound Sequential Queue
- Inbound Continuous Queue

6  Click Save.

### Enabling the SAP2005 external system

After you install the adapter, you must enable the SAP2005 external system.

To enable the SAP2005 external system:

1  On the **List** tab of the External Systems application, select the SAP2005 external system.

2  On the **System** tab, select the **Enabled** check box.

### Activating cron tasks for sequential queues

After you install the adapter, you must activate the JMS sequential queues in Maximo Asset Management.

To activate the JMS sequential queues:
1 In the Cron Task Setup application, select **JMSQSEQCONSUMER** from the list of cron tasks.

2 On the **Cron Task** tab, select the **Active** check box for the SEQQIN and SEQQOUT cron task instances.

3 Click **Save**.

**Note: For Maximo Asset Management Multitenancy Users**

You must specify the JMS queue names for the inbound and outbound cron task instances.

To specify the JMS queue names:

1 In the Cron Task Setup application, select **JMSQSEQCONSUMER** from the list of cron tasks.

2 On the **Cron Task** tab, select the SEQQIN cron task instance and update the value field of the QUEUENAME cron task parameter to `jms/maximo/int/queues/sqin_<tenantcode>`.

3 On the **Cron Task** tab, select the SEQQOUT cron task instance and update the value field of the QUEUENAME cron task parameter to `jms/maximo/int/queues/sqout_<tenantcode>`.

4 Click **Save**.

**Activating the SAPMASTERDATAUPDATE cron task**

You must configure the SAPMASTERDATAUPDATE cron task. This cron task sets any Maximo records that have been archived or deleted in SAP, to Inactive.

The archived or deleted statuses of these records in SAP are included in the following bulk loads:

- Chart of Accounts
- Vendors
- Craft
- GL Components
- Inventory Vendors

Immediately after a bulk load is completed, run the SAPMASTERDATAUPDATE cron task. This cron task sets to “inactive” any Maximo records that correspond to bulk-loaded SAP records that have been archived or deleted in SAP.

If you are run more than one bulk load program, you can run the SAPMASTERDATAUPDATE cron task after you run the last bulk load. To activate the SAPMASTERDATAUPDATE cron task:

1 On the **List** tab of the Cron Task Setup application, select the SAPMASTERDATAUPDATE cron task.

2 On the **Cron Task** tab, select the **Active?** check box for the following required instances of the SAPMASTERDATAUPDATE cron task:

- CHARTOFACCOUNTS
- COMPANIES
- CRAFT
• GLCOMPONENTS
• INVENDOR

3 Click Save.

For more configuration information, including bulk loads and setting Interface Controls, see the IBM Maximo Enterprise Adapter for SAP Applications 7.6 System Administrator Guide in the Maximo Enterprise Adapter for SAP Applications Information Center.
You must adapt your SAP system to integrate it with Maximo Asset Management. You must perform installation tasks in the application server that SAP uses.

Installing and configuring the adapter requires system administrator rights and privileges.

Import of ABAP transport programs

You must import the external files of the integration to your SAP client development system. These files contain all ABAP programs and dictionary objects that are needed for the integration.

To complete the installation of Maximo Enterprise Adapter for SAP Applications, use the K900254.D05 transport file. To upgrade your product from a previous version, use the K900256.D05 transport file.

The base installation transport files are in the \Maximo\SAP-side\transports\cofiles folder and the \Maximo\SAP-side\transports\data folder in the Maximo application server directory. If you downloaded a fix pack during your installation of the adapter, the fix pack transport files are in the same folders. Import the fix pack transport files after you import the files from the base installation. Sequential numbers are used for the transport files, so transport files that are part of a fix pack have higher numbers than the base installation transport files.

Customizing IDocs

Intermediate Document (IDoc) customization activates the IDocs you need for your business transactions.

An IDoc is a container for exchanging data between SAP and non-SAP systems. IDocs are created when message types and object methods are distributed. The message type is the format in which the data for a business process is transferred.

The procedures for configuring IDocs for the integration between SAP and Maximo include the following tasks:

- Maintaining the customer distribution model
- Generating partner profiles
- Maintaining partner profiles
- Activating change pointers
- Defining variants for replication of modified master data

The IDocs that you activate in your system depend on the data that you want to send from SAP. The following table shows the IDoc types and the corresponding business processes.
**IDoc Types**

<table>
<thead>
<tr>
<th>IDoc</th>
<th>Business process</th>
</tr>
</thead>
<tbody>
<tr>
<td>MATMAS</td>
<td>Material Master changes</td>
</tr>
<tr>
<td>HRMD_A</td>
<td>Labor Master changes</td>
</tr>
<tr>
<td>INVCON</td>
<td>Goods Receipts</td>
</tr>
<tr>
<td></td>
<td>Goods Issues</td>
</tr>
<tr>
<td></td>
<td>Material Stock changes</td>
</tr>
<tr>
<td>EKSEKS</td>
<td>Purchase Orders</td>
</tr>
<tr>
<td></td>
<td>Logistical Invoices</td>
</tr>
<tr>
<td></td>
<td>Contracts</td>
</tr>
<tr>
<td>CREMAS</td>
<td>Vendor Master changes</td>
</tr>
<tr>
<td>INFREC</td>
<td>Purchasing Info Record changes</td>
</tr>
</tbody>
</table>

**Accessing the Display IMG window**

You must complete configuration tasks for the application server that SAP uses. You use SAP Customizing Implementation Guide (IMG) to adjust the SAP system to meet the installation requirements. You start the tasks from the Display IMG window.

1. To open the Display IMG window:
   - In the SAP Easy Access menu, select:
     
     **Tools > Customizing > IMG > Execute Project**

2. In the Customizing: Execute Project window, click **SAP Reference IMG**

**Maintaining the IDoc distribution model**

The IDoc distribution model describes the Application Link Enabling (ALE) message flows between logical systems. You specify the messages that are sent to a logical system.

To create and configure (maintain) the distribution model, complete several tasks:

- Creating model views
- Defining message types in model views
- Setting up filters for message types
Creating a model view

To create a model view:

1. Expand the IMG Structure to the following path:
   
   SAP Netweaver > Application Server > IDoc Interface / Application Link Enabling (ALE) > Modeling and Implementing Business Processes > Maintain Distribution Model and Distribute Views
   
2. Click the clock icon next to Maintain Distribution Model and Distribute Views.
3. In the Display Distribution Model window, click the pencil icon to switch to edit mode.
4. In the Change Distribution Model window, click Create model view.
5. In the Create Model View window, specify values for the model view short text and the technical name.
6. Click the Continue icon. The new model is added to the list of model views on the Change Distribution Model window.

Defining message types in the model view

You must define the message types that are used for transactions going from SAP to Maximo.

The Sender value that you specify must match the Business System value you use when you configure SAP NetWeaver Process Integration.

To add message types to the model view:

1. On the Change Distribution Model window, select the model view that you created, and click Add message type.
2. In the Add Message Type window, place your cursor in the Sender field and select a sender from the selection list. The sender is your application server for ERP.
3. Place your cursor in the Receiver field and select a receiver from the selection list. The receiver is your integration server for Process Integration.
4. Place your cursor in the Message type field and select a message type, such as HRMD_A, from the selection list. This message type corresponds to labor data in Maximo.
5. Click Choose. The message type is added to the model view.
6. If you use the following message types for the MXES Integration model view in your integration, repeat steps 1 through 5 to add each message type:
   
   • HRMD_A (HR plan and master data)
   • MATMAS (Material Master)
   • INVCON (Inventory controlling IDoc)
   • EKSEKS (PO/Invoice)
• CREMAS (Vendor)

• INFREC (Purchasing Info Records)

Use the same sender and receiver for all message types that you create for the MXES Integration model view, as shown in the following table:

<table>
<thead>
<tr>
<th>Message type</th>
<th>Description</th>
<th>Sender</th>
<th>Receiver</th>
</tr>
</thead>
<tbody>
<tr>
<td>HRMD_A</td>
<td>HR plan and master data</td>
<td>Application server for SAP ERP</td>
<td>Integration server for SAP NetWeaver PI</td>
</tr>
<tr>
<td>MATMAS</td>
<td>Material Master data</td>
<td>Application server for SAP ERP</td>
<td>Integration server for SAP NetWeaver PI</td>
</tr>
<tr>
<td>INVCN</td>
<td>Inventory controlling IDOC</td>
<td>Application server for SAP ERP</td>
<td>Integration server for SAP NetWeaver PI</td>
</tr>
<tr>
<td>EKSEKS</td>
<td>Purchasing document for Purchasing and Invoice info system</td>
<td>Application server for SAP ERP</td>
<td>Integration server for SAP NetWeaver PI</td>
</tr>
<tr>
<td>CREMAS</td>
<td>Vendor Master data</td>
<td>Application server for SAP ERP</td>
<td>Integration server for SAP NetWeaver PI</td>
</tr>
<tr>
<td>INFREC</td>
<td>Purchasing Info Records</td>
<td>Application server for SAP ERP</td>
<td>Integration server for SAP NetWeaver PI</td>
</tr>
</tbody>
</table>

The message types are added to model view in the Change Distribution Model window.

Setting up filters for message types

You can use filtering to improve performance speed. For example, by setting filters, you can reduce the number of IDocs that are created.

Depending on the definition in the Distribution Model, SAP creates IDocs for several business transactions. For example, for creating or changing a material, or for posting the movement of goods. If filters are defined, SAP first checks whether the transaction matches these filters. If yes, SAP creates the IDoc, if not, SAP does not create the IDoc or the IDoc segment.

You can set filters on any of the message types that you create:

• EKSEKS
• HRMD_A
• INVCN
• MATMAS
• CREMAS
• INFREC

You can set filtering on a message type by using the MATMAS message type example as shown in the following steps. You can use the same procedures to set filtering on the other message types.
To set filtering on a message type:

1. In the Change Distribution Model window, expand the tree structure under the MATMAS message type.
2. Double-click **No filter set**.
3. In the Change Filter window, click **Create filter group**.
4. Expand **Data filtering** to show the list of fields that you can use to filter messages for this message type.
5. Double-click a filter group, and then specify the values in the Edit List of Values window.
6. Enter filter values and save your changes. You can filter by criteria such as material group or material type.

**Generating partner profiles**

You defined the parameters for exchanging data with a partner system by using an IDoc interface. The definitions of the distribution model are used to set up the partner profile. Those settings become the default values of the partner profile.

The next task is to generate the partner profile to activate the distribution model view you created.

To generate the partner profile:

1. In the Display IMG tree structure, expand the **Structure** tree structure to **Generate Partner Profiles**:

   SAP Netweaver > Application Server > IDoc Interface / Application Link Enabling (ALE) > Modeling and Implementing Business Processes > Partner Profiles > Generate Partner Profiles

2. Click the clock icon next to **Generate Partner Profiles**.

3. In the Generating Partner Profile window, the **User** field shows the default entry for the recipient of email messages. Edit this value as appropriate for your integration.

4. Select the transfer method that is best for your outbound integration.

   You can select the default triggering method, because triggering does not play a role in our integration.

5. Specify the Model View, and click the clock icon. The partner, ports, and outbound parameter are generated automatically. Next, a protocol for the partner, ports, and outbound parameters is shown in the Generating partner profile window.

   Ignore any errors in the **Port** message section of the Generating partner profile window. You can address these errors when you configure the partner profile parameters in the next task.
Configuring partner profiles manually

After you create the partner profile, you must configure the connection parameters manually for the communication between SAP and Process Integration. You configure the parameters for all the message types that you created.

To configure your partner profile:

1. In the Display IMG tree structure, expand the Structure tree structure to Maintain Partner Profile Manually:


2. Click the clock icon next to Maintain Partner Profile Manually.

3. Expand Partner Type LS.

4. Under Partner Type LS, select the Process Integration Server IDoc Adapter. This adapter is the receiving system. Add outbound parameters for each message type of the model view.

5. Click the Create Outbound Parameter icon in the Outbound parameters section.

6. Define outbound parameters for each message type of the model view. Configure the Partner profiles: Outbound parameters window with the parameters shown in the following tables.

<table>
<thead>
<tr>
<th>Outbound Options tab parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Receiver port</td>
<td>your receiver port number</td>
</tr>
<tr>
<td>Output Mode</td>
<td>Transfer Idoc immed. option.</td>
</tr>
<tr>
<td>IDoc Type: Basic type</td>
<td>Use Basic types from the following table.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>For Message Type</th>
<th>select Basic type</th>
</tr>
</thead>
<tbody>
<tr>
<td>EKSEKS</td>
<td>EKSEKS01</td>
</tr>
<tr>
<td>HRMD_A</td>
<td>HRMD_A01</td>
</tr>
<tr>
<td>INVCON</td>
<td>INVCON02</td>
</tr>
<tr>
<td>MATMAS</td>
<td>MATMAS02</td>
</tr>
<tr>
<td>CREMAS</td>
<td>CREMAS04</td>
</tr>
<tr>
<td>INFREC</td>
<td>INFREC01</td>
</tr>
</tbody>
</table>

7. Click Save.

8. Repeat steps 6 and 7 for all message types. Save each message type configuration before you create the next one.

9. If it is necessary for your integration to change the default to specify different receivers, you can do so on the Post Processing Permitted Agent tab.
After you add the message types, they are shown in the **Outbound parmtrs.** section of the Partner profiles window.

**Activating change pointers**

The distribution of material and labor master data is based on change pointers. When you activate change pointers, SAP writes a change pointer to the database for every change in the master record data. A report checks for existing change pointers and creates the necessary IDocs.

If your system did not already activate change pointers already, you can do so.

To activate change pointers:

1. In the Display IMG tree structure, expand the **Structure** tree structure to **Activate Change Pointers Generally**:

   SAP Netweaver > Application Server > IDoc Interface / Application Link Enabling (ALE) > Modeling and Implementing Business Processes > Master Data Distribution > Replication of Modified Data > Activate Change Pointers - Generally

2. Select **Activate Change Pointers - Generally**.

3. Select the **Change pointers activated - generally** check box.

4. Click **Save**.

5. In the previous Display IMG window, select **Activate Change Pointers for Message Types**.

6. In the Change View “Activate Change pointers for Message Type”: Overview window, select the **active** check boxes for the HRMD_A and MATMAS message types.

   a. If your integration includes vendor master data transactions, also select the **active** check box for CREMAS.

   b. If your integration includes purchasing info records, also select the **active** check box for INFREC.

7. Click **Save**.
Defining variants for replication of modified master data

You must define variants to run the RBDMICOD program, the standard SAP report that creates IDocs from change pointers, to distribute the following message types:

- HRMD_A
- MATMAS
- CREMAS
- INFREC

To define variants:

1. In the Display IMG tree structure, expand the Structure tree structure to Define Variants:
   
   SAP Netweaver > Application Server > IDoc Interface / Application Link Enabling (ALE) > Modeling and Implementing Business Processes > Master Data Distribution > Replication of Modified Data > Create IDocs from Change Pointers > Define Variants

2. Select Define Variants.

3. In the Program field of the ABAP Editor: Initial Screen window, select RBDMIDOC.

4. In the Subobjects section, select Variants.

5. Click Create.

6. In the Message type field of the Maintain Variant: Report RBDMIDOC, Variant MATMASIDOC window, type MATMAS and click Attributes.

7. Add a variant description and click Save.

8. In the ABAP: Variants - Initial window, type the variant name HRMD_A.

9. Click Create.

10. In the Message type field, type HRMD_A and click Attributes.

11. Add a variant description and click Save.

12. Repeat steps 8-11 for the CREMAS and INFREC variants.

13. Click Save.

Run the RBDMIDOC report every 5 minutes.

Configuring custom tables

You must configure the new custom tables for the integration between Maximo and SAP. These tables are provided with the integration.

To access and configure the adapter custom tables, use the SAP transaction code SM30. You can create special authorization groups for the adapter tables and assign only certain users to these authorization
groups. To display or query the adapter custom tables, you can use the SAP transaction code SM16. However, to configure the adapter custom tables, you must use the SAP transaction code SM30.

You must configure the following custom tables:

- ZBC_BATCHES
- ZBC_DESTINATION
- ZBC_FILTERS
- ZBC_INBPROGRAMS
- ZBC_RUNTIMES
- ZBC_SAPMXCONFIG

The following instructions are generic. To configure custom tables:

1. Open the Maintain Table Views: Initial window for working with tables. You can use transaction code SM30.

2. In the Table/View field, specify the table name, for example, ZBC_Filters and click Enter. The transport file creates the table with default values. It shows all processes inbound into SAP.

3. In the Data Browser window of the table you specified, click Execute.

4. To edit table fields in the Change View window, select the check box in the first column of a row, and click the pencil icon.

   If you double click an entry row, the display mode opens. To change values, use the edit mode.

5. Click save. The changes you save here update the database.

**Configuring ZBC_BATCHES**

This table holds the Reports, Functions, and Structures for the integration. The information in this table controls a remote function call integration.

**Activating and deactivating programs**

A flag sets the programs in this table to active or inactive. This table is delivered with default values.

You can set this flag by typing a Y (to activate) or N (to deactivate) in the Active field of the program.

**Package size**

The Package Size controls how many records are in one XML message. The default is 1. The SAP NetWeaver Process Integration server can have performance problems when processing a large amount of small messages. For example, if you download 10,000 vendors from SAP, the default package size of 1 generates 10,000 XML messages. If you increase the package size to 20, you generate only 500 XML messages and performance improves.

However, setting the package size greater than 1 can cause the following issues in Maximo:

- If one record in the XML message is not correct, the entire XML fails. For information about error handling, see the *IBM Maximo Enterprise Adapter for SAP Applications 7.6 System Administrator Guide*.

- The database can run out of open cursors. In this case you increase the amount of open cursors that your database permits.
You must balance the improved performance in SAP NetWeaver Process Integration server against the potential for errors in the adapter and in the database.

**Configuring ZBC_DESTINATION**

This table controls where SAP data is sent to Maximo.

To maintain this table:

1. In the initial window of this table, click **Create Entries**.

2. Specify the following parameters:

<table>
<thead>
<tr>
<th>ZBC_DESTINATION field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>RFCDEST</td>
<td>your Maximo business system name in Process Integration</td>
</tr>
<tr>
<td>DESCRIPTION</td>
<td>Description of your Maximo business system</td>
</tr>
</tbody>
</table>

3. Click **Save**.

4. Optional: If you use more than one instance of Maximo, repeat steps 1-3 for each instance.

**Maintaining ZBC_FILTERS**

This table controls what data content you send to Maximo. You use this table to set the rules for every receiver that defines the data sent to the Maximo ER structure.

The filtering rule is an "OR" relationship, so you can set up operators and field values.

The receiver must have the same name as the definition of the Maximo Business System in the SAP NetWeaver Process Integration System Landscape Directory and ZBC_Destination.

You can configure the ZBC_FILTERS table for the following possible objects:

**ZBC_FILTERS objects**

<table>
<thead>
<tr>
<th>ZBC_FILTERS object</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MATMASTER</td>
<td>Material Master</td>
</tr>
<tr>
<td>PURCHORDER</td>
<td>Purchase Order</td>
</tr>
<tr>
<td>INVOICE</td>
<td>Invoice</td>
</tr>
<tr>
<td>GOODSMOV</td>
<td>Goods Movement</td>
</tr>
<tr>
<td>CONTRACT</td>
<td>Contracts</td>
</tr>
<tr>
<td>CONTRACTAU</td>
<td>Contract Authorization</td>
</tr>
<tr>
<td>LABMASTER</td>
<td>Labor Master</td>
</tr>
<tr>
<td>CREMASTER</td>
<td>Vendor Master data</td>
</tr>
<tr>
<td>INFORECORD</td>
<td>Purchasing Info Record</td>
</tr>
</tbody>
</table>

The ZBC_FILTERS table has the following fields:
### ZBC_FILTERS fields

<table>
<thead>
<tr>
<th>ZBC_FILTERS field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>MANDT</td>
<td>SAP Client value</td>
</tr>
<tr>
<td>RECEIVER</td>
<td>Maximo destination name</td>
</tr>
<tr>
<td>OBJECT</td>
<td>MATMASTER (Material Master IDOC Object name)</td>
</tr>
<tr>
<td>RULENUMBER</td>
<td>Condition sequence number for the IDOC object</td>
</tr>
<tr>
<td>FIELDNAME</td>
<td>Any field name from the Material Master Message table</td>
</tr>
<tr>
<td>OPERATOR</td>
<td>Any SAP Relationship operator</td>
</tr>
<tr>
<td>FIELDVALUE</td>
<td>Value to be checked against the operator</td>
</tr>
</tbody>
</table>

For more information about configuring the ZBC_FILTERS table, see the *IBM Maximo Enterprise Adapter for SAP Applications 7.6 System Administrator Guide*.

#### RULENUMBER

The ABAP program handles the RULENUMBER as follows:

- If the same OBJECT uses the same RULENUMBER more than once, then ABAP handles them all as “AND” conditions [all are true].
- If the same OBJECT has more than one RULENUMBER, ABAP handles it as an “OR” condition.

### Maintaining ZBC_INBPROGRAMS

This table controls SAP inbound program processing methods and error handling of inbound programs from Maximo to SAP.

For every process, specify the following modes:

- processing mode
- error handling mode

SAP has two inbound processing modes:

- BAPI (process by BAPI)
- BDC (process by Batch input)

Not all modes apply to each program.

The adapter has two inbound error handling modes:

- INT (Internal messaging system) - The Internal messaging system notifies the Integration server that there are no errors. You must handle errors within the SAP system (this method is the default).

  With this option, you also can specify error notification to the email addresses of up to four SAP users.

  To create email or SAP user notification:

  1. Select recipient.
  2. Specify reception type:
a B= SAP user for that client

b U= internet address

3 Optional: To enable error messages to display on window, select Express.

4 Optional: If you select INT error handling:

a For BDC processing, you receive batch input maps to reprocess the error.

b For BAPI processing, you need a program, ZBC_BAPIADMIN, provided with the integration, to reprocess errors.

• EXT (External messaging system) - The External messaging system sends back a return code to the message queue.
The following table shows the processing modes each program uses in this integration.

**Processing modes**

<table>
<thead>
<tr>
<th>Ident</th>
<th>Description</th>
<th>Processing mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>MICFI</td>
<td>CREATE FI INVOICE</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MICMM</td>
<td>CREATE MM INVOICE</td>
<td>BAPI</td>
</tr>
<tr>
<td>MISU</td>
<td>CREATE GOODS ISSUE</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MPOI</td>
<td>CREATE PURCHASE ORDER</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MPOU</td>
<td>UPDATE PURCHASE ORDER</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MPRI</td>
<td>CREATE PURCHASE REQUISITION</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MRCV</td>
<td>CREATE RECEIPT</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MRSVD</td>
<td>DELETE RESERVATION</td>
<td>BDC</td>
</tr>
<tr>
<td>MRSVI</td>
<td>CREATE RESERVATION</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MSRVU</td>
<td>UPDATE RESERVATION</td>
<td>BDC</td>
</tr>
<tr>
<td>MWI</td>
<td>CREATE WORKORDER</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MWU</td>
<td>UPDATE WORKORDER</td>
<td>BDC</td>
</tr>
<tr>
<td>MLPYI</td>
<td>CREATE LABOR HOURS</td>
<td>BDC/BAPI</td>
</tr>
<tr>
<td>MICGL</td>
<td>CREATE GL POSTINGS</td>
<td>BDC/BAPI</td>
</tr>
</tbody>
</table>

**Configuring ZBC_RUNTIMES**

This table stores the last execution dates of the reports for SAP to Maximo.

You receive this table with default values. Configure it to meet the requirements of your integration.

**ATTENTION**

Change only the CPUDT and PARAM columns:

Change the last run date (CPUDT) to the actual date of installation, or to the date on which you transport the table to a new environment. A new environment can be a test system or production system.

The PARAM column is customer-specific.

The DESTINATION column must be the SAP NetWeaver Process Integration Business System name (also defined in ZBC_DESTINATION) for all rows. The destination is a logical name, not a physical location. SAP uses it to differentiate the integration rows in this table from all other entries.

**Configuring ZBC_SAPMXCONFIG**

This table stores the variables and values of Maximo data that are needed during transactions from SAP to Maximo.

This table filters for Maximo PR numbers, so that only PR numbers recognized by Maximo go out.

System name must match the name of the receiver system in the Process Integration System Landscape Directory and ZBC_Destination.

You must set up this table manually.
<table>
<thead>
<tr>
<th>Varname</th>
<th>Description</th>
<th>Required</th>
<th>Dependencies</th>
</tr>
</thead>
<tbody>
<tr>
<td>APINVUPD</td>
<td>Send Inventory (price) update after Invoice (X).</td>
<td>No</td>
<td>None</td>
</tr>
<tr>
<td>BAPIME51N</td>
<td>Enter a value of X if you want to use the new SAP PR BAPI (BAPI_PR_CREATE)</td>
<td>No</td>
<td>To use the new SAP PR BAPI apply the SAP Hotpackage SAPKH6005 in your mySAP ERP 2005 system.</td>
</tr>
<tr>
<td></td>
<td>that supports additional data for the SAP Enjoy Purchase Requisition feature.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Leave this field blank if you want to use the standard PR BAPI (BAPI_REQ</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>UISION_CREATE).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GR_SETCOST</td>
<td>MAXIMO to accept incoming costs on receipts from SAP</td>
<td>No</td>
<td>None</td>
</tr>
<tr>
<td>MXBASELANG</td>
<td>Maximo base language</td>
<td>Yes</td>
<td>Receiving system-dependent</td>
</tr>
<tr>
<td>MXLANGUAGE</td>
<td>Additional languages per receiver</td>
<td>No</td>
<td>Per receiver</td>
</tr>
<tr>
<td>MXPLANT</td>
<td>SAP plant codes for each plant integrated with Maximo. If an item is used in</td>
<td>No</td>
<td>Receiving system-dependent</td>
</tr>
<tr>
<td></td>
<td>Maximo, the ZBC_FILTERS looks at this field to see if the plant is one that</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>is used in Maximo.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>POPREFIX</td>
<td>Prefix that uniquely identifies an outbound PO as a Maximo PO number</td>
<td>No</td>
<td>None</td>
</tr>
<tr>
<td>PRPREFIX</td>
<td>Prefix that uniquely identifies an outbound PR as a Maximo PR number</td>
<td>No</td>
<td>None</td>
</tr>
<tr>
<td>MX5UPGDATE</td>
<td>Customers who upgraded from Release 5.x SAP adapter R/3 4.7 must manually</td>
<td>No</td>
<td>None</td>
</tr>
<tr>
<td></td>
<td>configure this column to store date of upgrade.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SEQ_QUEUE</td>
<td>Specify one queue name per receiver. If a queue name is specified here, all</td>
<td>No</td>
<td>Receiving system-dependent</td>
</tr>
<tr>
<td></td>
<td>records for the receiving system are written into the specified queue.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>If no queue name is specified, Process Integration uses multiple random</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>queues. When messages are split, Process Integration writes the resulting</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>records to the same queue.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>WOPARSETTL</td>
<td>Used for Work Order settling rules</td>
<td>No</td>
<td>Receiving system-dependant</td>
</tr>
</tbody>
</table>

Specify the base language of Maximo. Languages are per receiver system.

Creating integration users in SAP

You must create an integration user in SAP, for example, the MQM user, to permit users to log on externally from the SAP Integration Server to the SAP system.

You need the user name and password you define here when you create a channel on the SAP Business System during the configuration of Process Integration.

To create the integration user:

1. In the SAP Easy Access menu, select **Tools > Administration > User Maintenance**.

2. Use the Create User Master Record window to create a user with the parameters in the following table:
### MQM user

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Type</td>
<td>CPIC (Communication)</td>
</tr>
<tr>
<td>Initial Password</td>
<td>Specify a password to be used during Process Integration configuration as noted previously in this section.</td>
</tr>
<tr>
<td>Authorization Profiles</td>
<td>SAP_ALL and SAP_NEW</td>
</tr>
</tbody>
</table>

3 Optional: Depending on the guidelines of your company, you can restrict the rights of this user to the processes they must run. If you cannot use the SAP_ALL or SAP_NEW authorization profiles, you can grant rights to any of the following transaction codes:

### SAP transaction codes

<table>
<thead>
<tr>
<th>SAP transaction code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>KO01</td>
<td>Create internal order</td>
</tr>
<tr>
<td>KO02</td>
<td>Change internal order</td>
</tr>
<tr>
<td>MB21</td>
<td>Create reservation</td>
</tr>
<tr>
<td>MB22</td>
<td>Change reservation</td>
</tr>
<tr>
<td>ME51</td>
<td>Create requisition</td>
</tr>
<tr>
<td>ME21</td>
<td>Create purchase order</td>
</tr>
<tr>
<td>ME22</td>
<td>Change purchase order</td>
</tr>
<tr>
<td>MB01</td>
<td>Create goods movement</td>
</tr>
<tr>
<td>MB1A</td>
<td>Create goods issue</td>
</tr>
<tr>
<td>F-43</td>
<td>Create FI invoice</td>
</tr>
<tr>
<td>MIRO</td>
<td>Create MM invoice</td>
</tr>
<tr>
<td>FB01</td>
<td>Create general ledger posting</td>
</tr>
<tr>
<td>KB21</td>
<td>Enter CO labor hours</td>
</tr>
</tbody>
</table>

4 Test any restrictions you place on the rights of this user.

- Grant rights for the S_RFC authorization object on the SYST, ZBC_M2S, and ZBC_S2M function groups
- Grant read table rights

5 On the Maintain User Defaults window, specify:

- Date form: YYYY/MM/DD
- Decimal Notation: Period
Creating number range objects for BAPI error handling

You can configure the correct assignment of error message numbers on transactions you send from Maximo to SAP with BAPI programs. To configure the assignment of error messages, you must add a Number Range Object.

To add a Number Range Object:

1. In the SAP Easy Access menu, choose Tools > ABAP Workbench > Development > Other Tools > Number Ranges and select Enter.

2. Specify ZMXESERROR in the Object field, and click Create.

3. Specify the following values and save your entries:

   **No. range object: create values**

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short Text</td>
<td>Transaction Number</td>
</tr>
<tr>
<td>Long Text</td>
<td>Transaction Number for BAPI Errors</td>
</tr>
<tr>
<td>Number length domain</td>
<td>NUM10</td>
</tr>
<tr>
<td>Warning %</td>
<td>2.0</td>
</tr>
</tbody>
</table>

4. Click Yes.

5. Specify the name of the package and save.

6. Click Continue.

7. Click Number Ranges.

8. In the Transaction Errors for BAPI Errors window, click Intervals. The Maintain Number Range Intervals window appears.

9. Click Interval and specify the following values:

   **Insert interval values**

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interval No</td>
<td>01</td>
</tr>
<tr>
<td>From Number</td>
<td>0000000001</td>
</tr>
<tr>
<td>To Number</td>
<td>9999999999</td>
</tr>
<tr>
<td>Current Number</td>
<td>value = maximum value of ZBC_BAPI_ADMIN.MINDEX + 1</td>
</tr>
</tbody>
</table>

To find the value of the Current Number field:

   a. Type SE16 in the field of the SAP Easy Access menu.
   
   b. Select the ZBC_BAPI_ADMIN table.
c  Sort the output by MINDEX to determine the last number assigned.

d  Increase this value by 1 and use the new value as the current number. If there are no numbers in the ZBC_BAPI_ADMIN table yet, set the current number to 1.

10  Click **Insert** and save.

For more information about SAP transaction codes used for this integration, see the *IBM Maximo Enterprise Adapter for SAP Applications 7.6 System Administrator Guide*. 
Configuring SAP NetWeaver Process Integration

You must perform configuration tasks in the SAP NetWeaver Process Integration System Landscape Directory. The System Landscape Directory contains all the information about the information technology landscape of a system.

You must have system administrator rights and authorities to perform the configuration.

Configuring the System Landscape Directory

The SAP NetWeaver Process Integration is a set of applications that you use to configure the components of the integration in SAP. This configuration allows the SAP and Maximo systems to exchange information.

The first Process Integration tools application you must configure is the System Landscape Directory. The System Landscape Directory contains all of the information about the IT landscape of a system. The system landscape is logically divided into the following parts:

- Technical landscape: computers, hardware, systems, and servers
- Business landscape: logical definitions and configurations

Logging on to the System Landscape Directory

Before you configure the System Landscape Directory, you must log on to the System Landscape Directory.

To log on to the SAP System Landscape Directory:

1. Use the SAPGUI to log on to the SAP NetWeaver Process Integration Server.

2. Open the Process Integration Tools home page in a new internet browser window by typing transaction code SXMB_IFR in the command field, and then pressing Enter.

3. Optional: Instead of taking steps 1 and 2, you can access the Process Integration Tools home page directly in a browser window by using the following URL: http://server_name:http_port/rep/start/index.jsp

4. Select the System Landscape Directory link.

5. Type the System Landscape Directory user ID and password, and then click Log on.

Adding Maximo to the System Landscape Directory software catalog

The first task in the System Landscape Directory is to register your Maximo integration software with SAP. To do so, you add a new product to the software catalog.

The software catalog contains the information for software products installed on the SAP system. You must add the adapter to the catalog.
To add the adapter to the Process Integration Software Catalog:

1. In the System Landscape Directory home window, select the **Products** link.

2. Click **New Product Version**.

3. Specify the **Name**, **Vendor**, and **Version** fields as shown in the following table:

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>IBM Maximo Enterprise Adapter for SAP Applications</td>
</tr>
<tr>
<td>Vendor</td>
<td>ibm.com</td>
</tr>
<tr>
<td>Version</td>
<td>7.6</td>
</tr>
</tbody>
</table>

4. Click **Create**.

5. In the **Name** field, specify IBM Maximo Enterprise Adapter.

6. Click **Create**.

7. Specify the fields as shown in the following table. When you import the Maximo software component version, it must match the values that you type here.

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name (must be in uppercase)</td>
<td>IMEA-INTEGRATE</td>
</tr>
<tr>
<td>Version</td>
<td>IMEA75-mySAPERP2005</td>
</tr>
</tbody>
</table>

8. Click **Create**.

9. Return to the System Landscape Directory home window by clicking the **Home** link.

### Defining technical systems

You must define a technical system for the Maximo application server. The technical system is the computer that Maximo runs on.

To define a technical system for Maximo:

1. In the System Landscape Directory home window, click the **Technical Systems** link.

2. Open the Technical System wizard by clicking **New Technical System**.

3. Select **Third-Party** as the technical system type, and click **Next**.

4. Specify details about the Maximo system with which you are integrating SAP, as shown in the following table.

<table>
<thead>
<tr>
<th>Technical System Wizard, System Details field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Name</td>
<td>The name that you have assigned to your Maximo system</td>
</tr>
<tr>
<td>Technical System Wizard, System Details field</td>
<td>Value</td>
</tr>
<tr>
<td>---------------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>Host Name</td>
<td>The name of the computer where Maximo Asset Management is installed</td>
</tr>
</tbody>
</table>

5  Click Next.

6  In the list of available products, select the product that you created earlier, for example, IBM Maximo Enterprise Adapter for SAP.

7  Select the check box for the IMEA-INTEGRATE, IMEA75-mySAPERP2005 component of ibm.com.

8  Click Finish. In the Technical System Browser, the message area at the top of the window shows that the third-party system was created.

9  Return to System Landscape Directory home window by clicking the Home link.

Creating business systems

The business system is the Maximo server that SAP NetWeaver Process Integration integrates with. The business system is the logical sender and receiver that exchanges messages with SAP NetWeaver Process Integration.

To create a business system for the Maximo server:

1  In the System Landscape Directory home window, select the Business Systems link.

2  Open the Business System wizard by clicking New Business System.

3  Select Third-Party as the type of technical system that this business system is associated with and click Next.

4  Select the technical system that you created. Ensure that the Logical System Name field is blank.

5  Click Next.

6  Specify the logical name of the business application, the Maximo system that you want to integrate SAP with. The default value is Maximo. Use the name that you defined for the Maximo receiver system in the ZBC_SAPMXCONFIG table and click Next.

7  Ensure that your product (for example, IBM Maximo Enterprise Adapter for SAP Applications) is visible, that the check box is selected, and click Next.

8  Select the Process Integration server name for the SAP integration that you defined as the integration server when you installed the SAP NetWeaver Process Integration system. Because it is a third-party product, the server is predefined as an application system in the Business System Role field.

9  Click Finish.

10 Return to the Process Integration Tools home window by clicking the Home link.
Importing integration objects

You must copy a file of integration objects, and then import the integration objects in the Enterprise Service Repository.

Copying the integration objects file from the xi-repository folder

You can import the integration objects from your computer or from the server. To import the integration objects from the server, you must copy a file from the adapter xi-repository folder to your SAP NetWeaver Process Integration system.

To copy the integration objects file:

1. Copy the following file from the `\MAXIMO\SAP-Side\xi-repository` folder on the Maximo application server ($n$ = a sequential number):
   
   `XI3_0_IMEA-INTEGRATE_IMEA75-mySAPERP2005_of_ibm.com_n.tpz`

   to the following folder on the process integration server ($SID$ = the SAP system number):

   `\usr\SAP\SID\SYS\global\xi\repository_server\import`

   This file contains all the process integration objects that the adapter integration needs.

2. Optional: If you downloaded a fix pack when you installed the adapter, the fix pack might add one or more additional files to the `\MAXIMO\SAP-Side\xi-repository` folder on the Maximo application server. A file in the fix pack has a name such as the following example:

   `XI3_0_IMEA-INTEGRATE_IMEA75-mySAPERP2005_of_ibm.com-objs_x.tpz`

   If the file is part of a fix pack, the file name contains the string `objs`. The file contains the objects that are fixed in the fix pack. Copy the files by using the same method and location described previously in step 1.

After you copy the file, you import the integration objects in the Enterprise Service Repository.

Importing objects into the Enterprise Service Repository

After you copy the integration objects file to the Process Integration Server, you must import the integration objects into the Enterprise Service Repository.

To import integration objects:

1. In the Process Integration Tools home window, click **Enterprise Service Repository**.

2. Log on to the Enterprise Services Builder and select **Tools > Import Design objects**.

3. Select the following installation file from the list:

   `XI3_0_IMEA-INTEGRATE_IMEA75-mySAPERP2005_of_ibm.com_x.tpz`

   and click **OK**.
4 Click **Import**. The import process uploads the interface and message mapping, design objects, interfaces, and structures.

5 Optional: If you downloaded a fix pack during your installation of the adapter, repeat the import process for all fix pack files in the `\MAXIMO\SAP-Side\xi-repository` folder on the Maximo application server. The fix pack files have names like `XI3_0_IMEA-INTEGRATE_IMEA75-mySAPERP2005_of_ibm.com-objs_x.tpz`. The `x` immediately before the `.tpz` extension in the file name is replaced in the actual file name with a number. If you have multiple fix pack files, you must begin with the lowest sequential number.

6 After you import the design source objects, a confirmation window opens. Click **Close**. On the Objects tab of the repository, you can expand **IMEA-INTEGRATE** to view the imported objects.

**Configuring integration objects**

After you register the integration software in the System Landscape Directory and import integration objects, you must configure the integration objects that you need for exchanging data between SAP and Maximo.

**Logging on to the Integration Directory**

You configure integration objects in the Process Integration Directory application.

To log on to the Integration Directory:

1 In the Process Integration Tools home window, select the **Integration Directory** link in the Configuration: Enterprise Services Builder module.

2 Log on as the Enterprise Services Builder user.

**Assigning services without party**

You must assign the previously created Maximo business system as a service without party. A service without party is an application within the network of a company.

To assign the previously created Maximo business system as a service without party:

1 In the Configuration: Enterprise Services Builder window, select the **Objects** tab.

2 Expand the **Communication Component** icon.

3 Right-click **Business System** and select **Assign Business System**.

4 Click **Continue**. Do not type anything in the Assign Party window.

5 Click **Continue**.

6 Select the Maximo business system. Ensure that the **Create Communication Channels Automatically** check box is also selected and click **Finish**.
7 Select the language that you want to use for your configuration documentation and object descriptions.

The default language setting in this window is the user logon language. In the integration, the original language is English. Selecting a language other than English here does not affect the integration.

You can write documentation for any object that you create when you configure Process Integration. Process Integration uses the language that you select here for the documentation and descriptions that you write for the objects that you create during configuration.

The adapter integration maintains its descriptions in English.

8 Click Apply.

9 Click Close. The new service name is visible under Business System in the tree view.

Configuring the communication channel for the new service

You must modify the GeneratedReceiverChannel_HTTP communication channel for the Maximo service name that you created.

To configure the communication channel for Maximo:

1 In the Objects tab of the Enterprise Services Builder window, expand the communication channel.

2 Double-click [Maximo business system] GeneratedReceiverChannel_HTTP.

3 Specify the HTTP channel details for the connection to Maximo. HTTP is the default communication channel between SAP and other systems.
PI has four possible communication channels:

- HTTP
- IDoc
- RFC
- XI

The adapter uses only HTTP to communicate with Maximo.

The value in the Target Host field comes from the technical system that you defined in the System Landscape Directory.

4 Switch to edit mode by clicking the pencil icon.

5 In the Parameters tab of the Edit Communication Channel pane, specify the following connection parameters for the communication channel, GeneratedReceiverChannel_HTTP, and Maximo service:

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Addressing Type</td>
<td>URL Address</td>
</tr>
<tr>
<td>Target Host</td>
<td>&lt;maximohost&gt;</td>
</tr>
<tr>
<td>(This value comes from the technical system that was defined in the System Landscape Directory.)</td>
<td></td>
</tr>
<tr>
<td>Service Number</td>
<td>&lt;maximoport&gt;</td>
</tr>
<tr>
<td>(The adapter part of the installation uses this port number.)</td>
<td></td>
</tr>
<tr>
<td>Path</td>
<td>/meaweb/esqueue/SAP2005</td>
</tr>
<tr>
<td>Authentication Data</td>
<td>Anonymous logon.</td>
</tr>
<tr>
<td>Authentication Type</td>
<td></td>
</tr>
</tbody>
</table>

6 Select the following query parameter check boxes:

- Sender Party
- Sender Service
- Receiver Interface
- Message ID
- Quality of Service
- Queue ID

Note: For Maximo Asset Management Multitenancy Users

Users of Maximo authentication must define a header field for the Maximo receiver communication channel.
To define a header field, specify the following attributes in the **Define Header fields** section of the **Parameters** tab:

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>maxauth</td>
</tr>
<tr>
<td>Value</td>
<td>&lt; User credentials encoded to base64 format &gt;</td>
</tr>
</tbody>
</table>

To encode user credentials to base64 format, use an online base64 encoder, for example, [https://www.base64encode.org](https://www.base64encode.org). Enter the user credentials in the following format: &lt;username&gt;&lt;password&gt;.

For example, to generate a base64 code for a username of MAXUSER and a password of MAXuser1, enter the credentials into the base64 encoder as follows: MAXUSER:MAXuser1. These credentials generate the following base64 code: TUFYVVNFUjpNQVh1c2VyMQ==.

Users of Maximo authentication must have access to the following security groups:

- TOOLMGR
- ITEMMGR
- EVERYONE
- ALLSITES
- PURCHASING
- PERSONALCONFIG
- CONTRACTMGR
- STDSVCMGR
- SDREP2

Use the Security Groups application to grant users access to these security groups.

The tenant administrator must specify the following attributes for users of Maximo authentication:

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status</td>
<td>Active</td>
</tr>
<tr>
<td>Type</td>
<td>Type 1</td>
</tr>
<tr>
<td>Default Insert Site</td>
<td>&lt;Default Insert Site&gt;</td>
</tr>
<tr>
<td>Language</td>
<td>&lt;Language&gt;</td>
</tr>
</tbody>
</table>

7. Save and close the **Edit Communication Channel** pane.

**Creating and configuring channels on the SAP business system**

You must make a copy of a channel and configure it with the appropriate data for your integration. You cannot change existing user-defined authentication data.

To create and configure a communication channel:

1. On the **Objects** tab of the Enterprise Services Builder, expand the Communication channel and select the **GeneratedReceiverChannel_XI** of your SAP business system.

2. Right-click and copy the GeneratedReceiverChannel_XI communication channel.

3. Rename the copy as MXES_ReceiverChannel_XI.

4. Switch to Edit mode by clicking the pencil icon.
5 Change the user name to the name that you typed when you created the integration user.

6 Specify the password for your system, or the password that you typed when you created the integration user. Click Save.

Creating receiver agreements

You must create a receiver agreement for each combination of data exchange between Maximo and SAP in the integration. The receiver agreement defines the channel that the sender and receiver uses.

You can have the following possible combinations of data exchange between Maximo and SAP in the integration:

- Maximo to SAP
- SAP to Maximo
- SAP to SAP

To create a receiver agreement:

1 On the Objects tab of the Enterprise Services Builder, right-click Receiver Agreement in the tree view, and then select New.

2 In the Receiver Agreement section of the Create Object window, specify the sender service.

3 Specify the receiver service.

4 In the Interface and Namespace fields, type an asterisk (*).

5 Define the channels used between the business systems by clicking Create.

6 In the Receiver Communication Channel field, select MXES_ReceiverChannel_XI from the selection list and save.

7 Repeat steps 1 through 8 for the other combinations of senders and receivers. The following table shows the three receiver agreements that you must create. In the Interface and Namespace fields, type an asterisk (*) for these other combinations of senders and receivers.

**Receiver agreements**

<table>
<thead>
<tr>
<th>Sender &gt; Receiver</th>
<th>Receiver Communication Channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximo &gt; SAP system</td>
<td>MXES_ReceiverChannel_XI</td>
</tr>
<tr>
<td>SAP system &gt; SAP system</td>
<td>MXES_ReceiverChannel_XI</td>
</tr>
<tr>
<td>SAP system &gt; Maximo</td>
<td>GeneratedReceiverChannel_HTTP</td>
</tr>
</tbody>
</table>

After you create the three receiver agreements, they are visible in the tree view under Receiver Agreement. You saved these agreements, but you have not yet activated them. The next step is to activate them. Alternatively, you can activate them later.
Activating changes to receiver agreements

After you create and configure receiver agreements, you must activate them.

To activate the new receiver agreements:

1. In the Enterprise Services Builder, close the edit windows.
2. Click the Change Lists tab.
3. Right-click Standard Change List.
4. Click Activate. When you receive a message that confirms the change list was activated, click Close.

Configuring integration scenarios

You must configure the integration scenarios. Integration scenarios are templates that are included with the integration.

You select the integration scenarios that are specific to your integration requirements. You can use these scenarios as a basis for configuring the information and details of your integration between Maximo and SAP.

The following sequence describes the general flow of tasks to complete when configuring each scenario:

1. Select the component view from the Enterprise Service Repository.
2. Assign business system services to component actions based on template scenarios.
3. Configure connections.
4. Generate the scenario.

You can create your own configurations by building transaction flows by using, for example, every object and message type available. To save configuration time, you can review the scenario templates provided with the integration to decide if you can use them for your customization requirements.

Selecting integration scenarios

The first task when configuring integration scenarios is to select and transfer a scenario from the Enterprise Service Repository.

To select an integration scenario:

1. In the Configuration: Enterprise Services Builder window, from the Tools menu, select Apply Model from ES Repository.
2. Select the Process Integration Scenario radio button and open the selection list of the Name field. The list shows all the integration scenarios in the Enterprise Service Repository.
Scenarios for the integration between Maximo and SAP begin with the **MXES_** prefix.

3 Select a scenario to configure from the list. For example, select MXES_M2S_WorkOrder and click **OK**.

4 Click **Continue**. The default scenario name is entered in the **Configuration Scenario** field. Use the default naming convention, which matches the scenario name in the repository.

5 Click **Finish** and close the wizard.

### Configuring scenarios

You must configure an integration scenario in the Model Configurator.

### Assigning services to templates in the scenario

The next configuration step is to assign services (that you defined in the System Landscape Directory) to each template that has one or more actions.

In the Component View section of the configurator, three templates are shown. Two of them contain process boxes. These boxes are called actions.

In the example of the MXES_M2S_WorkOrder scenario, services are assigned to the actions in the SAP Enterprise and Maximo Enterprise Templates.

- The SAP scenario templates always are assigned to the SAP business system or service.
- The Maximo scenario templates always are assigned to the Maximo business system or service.

To assign services to a scenario template:

1 In the Model Configurator window, double-click **SAP Enterprise Template**.

2 Click the **Plus** icon to add a communication component.

3 Open the Communication Component value list.

4 Select a component from the list.

5 Click **Apply**.

6 Optional: To assign services to the Maximo template, repeat steps 1-5 for the Maximo Enterprise template, and assign the Maximo service to the template.

### Generating scenarios

You must generate the integration scenario in the **Generate** step of the component view of the Model Configurator.

To generate the integration scenario:

1 Click **Create Configuration Objects**.

2 Change the following settings:
• **General**: select Generation

• **Scope of Generation**: clear the Sender/Receiver Agreement check box (because you already defined them manually with the *s).

3 Click **Start**. The Generation Log, a summary of the configuration, shows your configuration entries. You can use this view to check for errors.

4 Expand the **Notes for Using the Log** section for help text.

5 Save or close the log file to continue.

6 Close the Model Configurator and click **Apply**. The **Configuration Scenario Objects** tab displays the objects that you created.

So far, you have created the receiver determination and the interface determination.

To review configuration information for objects you created, select the tree view **Objects** tab, expand Receiver Determination and Interface Determination, and double-click the objects created to see configuration information.

You can activate the scenario now, or continue configuring scenarios, and activate them as a group later.

**Selecting the next scenarios**

Continue selecting and configuring the scenarios that apply to your integration requirements. Do so for transactions that go from SAP to Maximo, and for transactions that go from Maximo to SAP.

Use the procedures already described in the previous sections to select and configure scenarios, assign services, and generate the scenarios.

Repeat this configuration process for each scenario you use in your integration.

**Activating change lists**

After you configure the scenarios that you need for your integration, the next step is to activate the change lists to activate the objects.

To activate the change list:

1 Close edit windows.

2 Click the **Change Lists** tab.

3 Right-click **Standard Change List**, and then select **Activate**.

4 Click **Activate**.

**Adjusting interface determination objects manually**

The next set of configuration tasks is to adjust the interface determination objects manually. You must edit the expressions that define the conditions for how the interfaces handle transactions between SAP and Maximo.

You must configure the following Interface Determination objects (replace **SAP system** and **Maximo** with the values that you use for both systems):
Distributing material master data from SAP to Maximo

You must apply conditions to the object that SAP use to determine which Maximo interface to send a Material Master transaction to.

Distributing material master data from SAP to Maximo has the following interface determination object (replace SAP system and Maximo with the values that you use for both systems):

- **SAP system**SAP_MATERIALS_TOMX**Maximo**
- **Maximo**MXINVOICE_TOSAP05**SAP system**
- **Maximo**MXWODETAIL_TOSAP05**SAP system**
- **SAP system**SAP_GM_TOMX**Maximo**

The adapter has three material master data transactions:

- Item
- Inventory
- InvBalances

To define the conditions for distribution of material master data from SAP to Maximo:

1. In the Configuration: Enterprise Services Builder window, click the **Objects** tab, and expand **Interface Determination**.

2. Double-click the SAP_MATERIALS_TOMX interface determination. For this sender interface, the three possible Maximo receiver inbound interfaces are shown on the right in the Configured Inbound Interfaces section of the window.

3. Change to edit view by clicking the pencil icon.

4. Open the Condition Editor by clicking the **Condition** field. Use the Condition Editor to add the conditions.

The following tables show the values that you must configure for each interface determination object.

If the condition requires a namespace prefix (p1), add the prefix and namespace information to the list of namespaces at the bottom of the Condition Editor.

In the Condition Editor, click the headings, for example, Left Operand, to open the Expression Editor for that expression.
### S2M_MaterialMaster / Material Master from SAP to Maximo

<table>
<thead>
<tr>
<th>SENDER interface</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP_MATERIALS_TOMX</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RECEIVER interface</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>MXITEM_FRSAPO5</td>
<td>//IDENT=XII</td>
</tr>
<tr>
<td>MXINVENTORY_FRSAPO5</td>
<td>//WERKS~+*</td>
</tr>
<tr>
<td>MXINVBAL_FRSAPO5</td>
<td>//LGORT~+*</td>
</tr>
</tbody>
</table>

### S2M_MaterialMovement / Material Movements from SAP to Maximo

<table>
<thead>
<tr>
<th>SENDER interface</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP_GM_TOMX</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RECEIVER interface</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>MXINVISSUE_FRSAPO5</td>
<td>//IDENT=XISU</td>
</tr>
<tr>
<td>MXRECEIPT_FRSAPO5</td>
<td>//IDENT=XRCVI</td>
</tr>
</tbody>
</table>

### M2S_Invoice / Invoice from Maximo to SAP

<table>
<thead>
<tr>
<th>SENDER interface</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>MXINVOICE_TOSAP05</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RECEIVER interface</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP_INVOICEMM_TOSAP</td>
<td>//p1:SAP_APTYPE=MM</td>
</tr>
<tr>
<td>SAP_INVOICEFI_TOSAP</td>
<td>//p1:SAP_APTYPE=FI</td>
</tr>
</tbody>
</table>

**Additional information**

- prefix = p1
- namespace = http://www.ibm.com/maximo
M2S_Reservation / Reservation from Maximo to SAP

<table>
<thead>
<tr>
<th>SENDER interface</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>MXWODETAIL_TOSAP05</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RECEIVER interface</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP_WO_TOSAP</td>
<td></td>
</tr>
<tr>
<td>SAP_RESERVATION_TOSAP</td>
<td>//p1:INVRESERVE/#action=Add</td>
</tr>
</tbody>
</table>

Additional information
• prefix = p1
• namespace = http://www.ibm.com/maximo

5. Save the conditions and click the Change Lists tab.

6. To activate your changes, right-click Standard Change List, and then select Activate.

7. Click Activate and close. You have completed the installation and basic configuration of the adapter.

For additional configuration and reference information, see the IBM Maximo Enterprise Adapter for SAP Applications 7.6 System Administrator Guide.
This information was developed for products and services offered in the U.S.A.

IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area. Any reference to an IBM product, program, or service is not intended to state or imply that only that IBM product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any IBM intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any non-IBM product, program, or service.

IBM may have patents or pending patent applications covering subject matter described in this document. The furnishing of this document does not grant you any license to these patents. You can send license inquiries, in writing, to:

IBM Director of Licensing

IBM Corporation

North Castle Drive

Armonk, NY 10504-1785

U.S.A.

For license inquiries regarding double-byte (DBCS) information, contact the IBM Intellectual Property Department in your country or send inquiries, in writing, to:

Intellectual Property Licensing

Legal and Intellectual Property Law

IBM Japan Ltd.

19-21, Nihonbashi-Hakozakicho, Chuo-ku

Tokyo 103-8510, Japan

The following paragraph does not apply to the United Kingdom or any other country where such provisions are inconsistent with local law: INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new
editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

Any references in this information to non-IBM Web sites are provided for convenience only and do not in any manner serve as an endorsement of those Web sites. The materials at those Web sites are not part of the materials for this IBM product and use of those Web sites is at your own risk.

IBM may use or distribute any of the information you supply in any way it believes appropriate without incurring any obligation to you.

Licensees of this program who wish to have information about it for the purpose of enabling: (i) the exchange of information between independently created programs and other programs (including this one) and (ii) the mutual use of the information which has been exchanged, should contact:

IBM Corporation

2Z4A/101

11400 Burnet Road

Austin, TX 78758

U.S.A.

Such information may be available, subject to appropriate terms and conditions, including in some cases, payment of a fee.

The licensed program described in this document and all licensed material available for it are provided by IBM under terms of the IBM Customer Agreement, IBM International Program License Agreement or any equivalent agreement between us.

Information concerning non-IBM products was obtained from the suppliers of those products, their published announcements or other publicly available sources. IBM has not tested those products and cannot confirm the accuracy of performance, compatibility or any other claims related to non-IBM products. Questions on the capabilities of non-IBM products should be addressed to the suppliers of those products.

All statements regarding IBM's future direction or intent are subject to change or withdrawal without notice, and represent goals and objectives only.

This information contains examples of data and reports used in daily business operations. To illustrate them as completely as possible, the examples include the names of individuals, companies, brands, and products. All of these names are fictitious and any similarity to the names and addresses used by an actual business enterprise is entirely coincidental.

**Trademarks**

IBM®, the IBM logo, and ibm.com® are trademarks or registered trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the web at www.ibm.com/legal/copytrade.shtml.
Terms and conditions for product documentation

Permissions for the use of these publications are granted subject to the following terms and conditions.

Applicability

These terms and conditions are in addition to any terms of use for the IBM website.

Personal use

You may reproduce these publications for your personal, noncommercial use provided that all proprietary notices are preserved. You may not distribute, display or make derivative work of these publications, or any portion thereof, without the express consent of IBM.

Commercial use

You may reproduce, distribute and display these publications solely within your enterprise provided that all proprietary notices are preserved. You may not make derivative works of these publications, or reproduce, distribute or display these publications or any portion thereof outside your enterprise, without the express consent of IBM.

Rights

Except as expressly granted in this permission, no other permissions, licenses or rights are granted, either express or implied, to the publications or any information, data, software or other intellectual property contained therein.

IBM reserves the right to withdraw the permissions granted herein whenever, in its discretion, the use of the publications is detrimental to its interest or, as determined by IBM, the above instructions are not being properly followed.

You may not download, export or re-export this information except in full compliance with all applicable laws and regulations, including all United States export laws and regulations.

IBM MAKES NO GUARANTEE ABOUT THE CONTENT OF THESE PUBLICATIONS. THE PUBLICATIONS ARE PROVIDED "AS-IS" AND WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE.

Privacy Policy Considerations

IBM Software products, including software as service solutions, (“Software Offerings”) may use cookies or other technologies to collect product usage information, to help improve the end user experience, to tailor interactions with the end user or for other purposes. In many cases no personally identifiable information is collected by the Software Offerings. Some of our Software Offerings can help enable you to collect personally identifiable information. If this Software Offering uses cookies to collect personally identifiable information, specific information about this offering’s use of cookies is set forth in the following section.

Depending on the configuration that is deployed in the application server, this Software Offering may use session cookies for session management. These cookies can optionally be enabled or disabled, but disabling the cookies will also disable the functionality that they enable. See the application server documentation for additional information.
Optionally, you can also use functionality, such as typeahead, to store data locally on the browser. The data that is stored locally could contain personally identifiable information: Data validation.

If the configurations deployed for this Software Offering provide you as customer the ability to collect personally identifiable information from end users via cookies and other technologies, you should seek your own legal advice about any laws applicable to such data collection, including any requirements for notice and consent.

A

ABAP transport programs, importing 11

B

bulk loads 8
business landscape 29

C

change list, activating 40
change pointers, activating 17
communication channel
configuring 34
creating new 36
configuring
  partner profile 16
  ZBC_BATCHES 19
  ZBC_DESTINATION 20
  ZBC.Filters 20
  ZBC_INBPROGRAMS 21
  ZBC_RUNTIMES 23
  ZBC_SAPMXCONFIG 23
cron task
bulk loads 8
  JMSQSEQCONSUMER 7
master data update 8
  SAPMASTERDATAUPDATE 8
setup 7, 8
custom tables
  maintaining 19
  ZBC_BATCHES 19
  ZBC_DESTINATION 20
  ZBC.Filters 20
  ZBC_INBPROGRAMS 21
  ZBC_RUNTIMES 23
  ZBC_SAPMXCONFIG 23

D

define 13
design objects, importing 32
distribution model, maintaining 12
distributions, defining conditions for MM 41

E

der end point 5

G

generated receiver channel 35
generating partner profile 15

H

HTTP communication channel 35

I

IDoc
  creating model view 13
distribution model 12
integration objects
  configuring 33
copying 32
integration scenarios
  assigning services 39
  configuring 38, 39
generating 39
  selecting 38
integration user 24
interface determination objects 40

J

JMSQSEQCONSUMER cron task 7

M

maintaining
  custom tables 19
manually adjusting interface determination objects 40
material master data, distribution 41
Maximo
  configuration tasks overview 5
  end point, specifying 5
  queues, setting up 7
message types
  activating change pointers for 17
  setting filtering for 14
MM distributions, defining conditions for 41
model view
  creating 13

P

partner profile 15
**Index**

partner profile, configuring 16

software catalog, adding Maximo 29

system landscape directory 29

technical system 30

Q

queues 7

R

RBDMIDOC, report rerun interval for 18
receiver agreements
   activating 38
   creating 37

S

SAP application server
   distribution model, maintaining 12
   integration user 24
   model view, creating 13
   partner profile, generating in 15
   variants, defining 18
SAPMASTERDATAUPDATE cron task 8
service without party, assigning Maximo as 33
SLD
   configuring 29
   logging on 29
   registering Maximo 29
system landscape directory 29

T

technical landscape 29

technical system for Maximo, defining in SLD 30

V

variants, defining 18

X

XI
   business system, configuring 33
   communication channel 36
   Integration Repository 32
   integration scenarios 38
   language settings, configuring 34
   rerun interval for 18
receiver agreements 37