

## Quick Start Guide

*This guide describes a quick and easy way to install the product.*

**National Language Version:** To obtain the Quick Start Guide in other languages, print the language-specific PDF from the installation media.

### Product overview

IBM® Endpoint Manager, built on BigFix® technology, delivers endpoint lifecycle and security management through a single, lightweight, extensible infrastructure. The solution consolidates management of servers, desktops, laptops, and mobile devices with clear, accurate reporting and unparalleled control over today's increasingly complex physical and virtual infrastructures.

IBM Endpoint Manager enables organizations to securely manage even the most intermittently connected mobile users, delivering continuous updates regardless of connectivity to the internal corporate network and enforcing policies offline to ensure regulatory compliance. This dynamic, content-driven messaging and management system allows for quick delivery and adoption of new product capabilities and enables organizations to easily tailor solutions to meet their specific requirements.

**IBM Endpoint Manager V9.1** delivers consolidated lifecycle management and security and compliance solutions. It adds new core capabilities and extends its platform coverage to include:

- More flexible deployment options with the addition of support for Red Hat Enterprise Linux and DB2® as an IBM Endpoint Manager Server platform.
- Native encryption capabilities for server to client communication and additional security configuration options for managing Internet-connected computers and mobile devices.
- Extended support for deployment of agents to Solaris 11, Debian 6, and Ubuntu 12.04 in addition to previously released support for Mac, OS X 10.8 and Windows 8 and Windows Server 2012.
- New, simplified Representational State Transfer (REST) based application programming interfaces (APIs) and an easy-to-use command line interface.

**IBM Endpoint Manager for Lifecycle Management V9.1** delivers comprehensive and powerful solutions for IT operations. The suite is upgraded with the following major capabilities:

- Software distribution capability includes now a self service web portal where users can request software on demand from a list of administrator approved applications.
- Integrated bare metal deployment and re-image capabilities provide additional Microsoft Windows operating system support and improved integration with the Microsoft Deployment Toolkit (MDT) as to simplify deploying images.
- New remote control capability adds agent-less support to better serve on-demand remote control sessions with subsidiaries, external companies or computers which are not permitted to deploy agent software component.

### 1 Step 1: Access the software and documentation



The IBM Endpoint Manager software can be accessed from Passport Advantage® or from DVD.

If you download your product from Passport Advantage, follow the instructions in the download document available at <http://www.ibm.com/support/docview.wss?rs=1015&uid=swg21662495>.

The IBM Endpoint Manager package includes the following product DVDs:

- IBM Endpoint Manager Installer Version 9.1
- IBM Endpoint Manager for Remote Control Version 9.1
- IBM Provisioning Manager for OS Deployment Version 7.1.1
- IBM DB2 Workgroup Server Edition 10.5 for Linux, UNIX, and Windows - Limited Use
- IBM DB2 Workgroup Server Edition 10.5 - Linux 64-bit - Limited Use
- WebSphere® Application server Version 8.5

Additional media for DB2 and WebSphere is included for the support of the stand-alone configuration of Remote Control.

To install a stand-alone IBM Endpoint Manager for Remote Control server, see "Installing the IBM Endpoint Manager for Remote Control Server" in the Remote Control User's Guide

For complete documentation, see [http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/index.jsp?topic=/com.ibm.tem.doc\\_9.1/welcome/welcome.html](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/index.jsp?topic=/com.ibm.tem.doc_9.1/welcome/welcome.html).

## 2 Step 2: Evaluate the hardware and system configuration



See the IBM Endpoint Manager System Requirements at <http://www.ibm.com/support/docview.wss?rs=1015&uid=swg21652841>.

## 3 Step 3: Get started and install IBM Endpoint Manager



A complete IBM Endpoint Manager installation is composed of installation and registration of the platform, followed by the configuration of the applications:

1. For an introduction to the product platform and applications, see Getting Started
2. To learn about the installation of the platform and the product components, see Installation Guide.
3. Install IBM Endpoint Manager by following the instructions in the Installation Guide.

## More information



For more information, see the following resources:

- IBM Endpoint Manager Support Site at: [http://www.ibm.com/support/entry/portal/Overview/Software/Tivoli/Tivoli\\_Endpoint\\_Manager](http://www.ibm.com/support/entry/portal/Overview/Software/Tivoli/Tivoli_Endpoint_Manager)
- IBM Endpoint Manager wiki at: [https://www.ibm.com/developerworks/mydeveloperworks/wikis/home?lang=en#/wiki/Tivoli\\_Endpoint\\_Manager/page/Home](https://www.ibm.com/developerworks/mydeveloperworks/wikis/home?lang=en#/wiki/Tivoli_Endpoint_Manager/page/Home)
- Knowledge Base at: <http://www-01.ibm.com/support/docview.wss?uid=swg21584549>
- Forums and Communities at: <http://www.ibm.com/developerworks/forums/category.jspa?categoryID=506>

