

IBM Order Status OnLine

Manage your hardware and software investments with near real-time status in 170 countries and 12 languages

When you place an order for hardware and software, it's likely there's a lot riding on that technology. It's not enough anymore to simply know when an order ships.

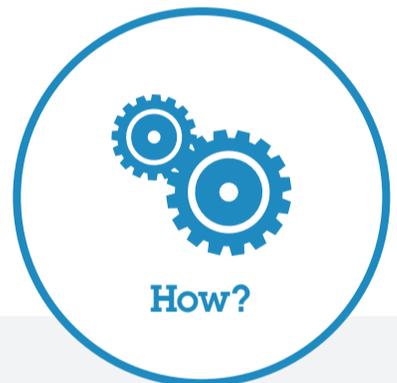
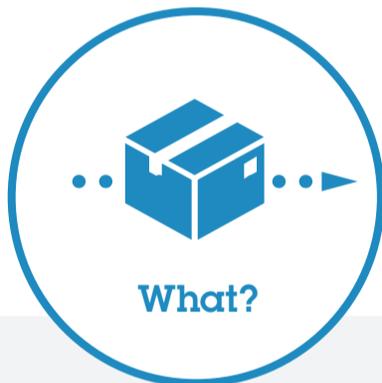
A robust and innovative order status application can enable smarter and better prepared business operations, while driving collaboration.



Businesses need to manage:



IBM Order Status OnLine (OSOL) puts vital information about your IBM hardware and software orders at your fingertips.



Provides support for **all IBM hardware and software products**, regardless of order size



Made available to IBM clients and IBM Business Partners, regardless of order frequency



Offers **tools for in-house functions** like asset management, sales operations and installation planning



Enables **control over access privileges** with designated user levels



Delivers **automated alerts for key events** and critical order status changes



Tracks order history going back 13 months



Keeps users current with critical orders with a personal portfolio



Links to carrier sites for the latest in delivery tracking information



Automatically updates your asset management records with reporting abilities



Maintains worldwide records, supported in **170 countries and 12 languages**



Allows access to information **24 hours a day, 7 days a week**



Taps into a streamlined version of **OSOL for mobile devices**



Keeps you and your extended team up-to-date with report sharing and scheduling functions

With knowledge comes power. Take control of your orders and use the information to drive enhanced processes in your company—save time, save money, improve collaboration. **Register to use Order Status OnLine today.**