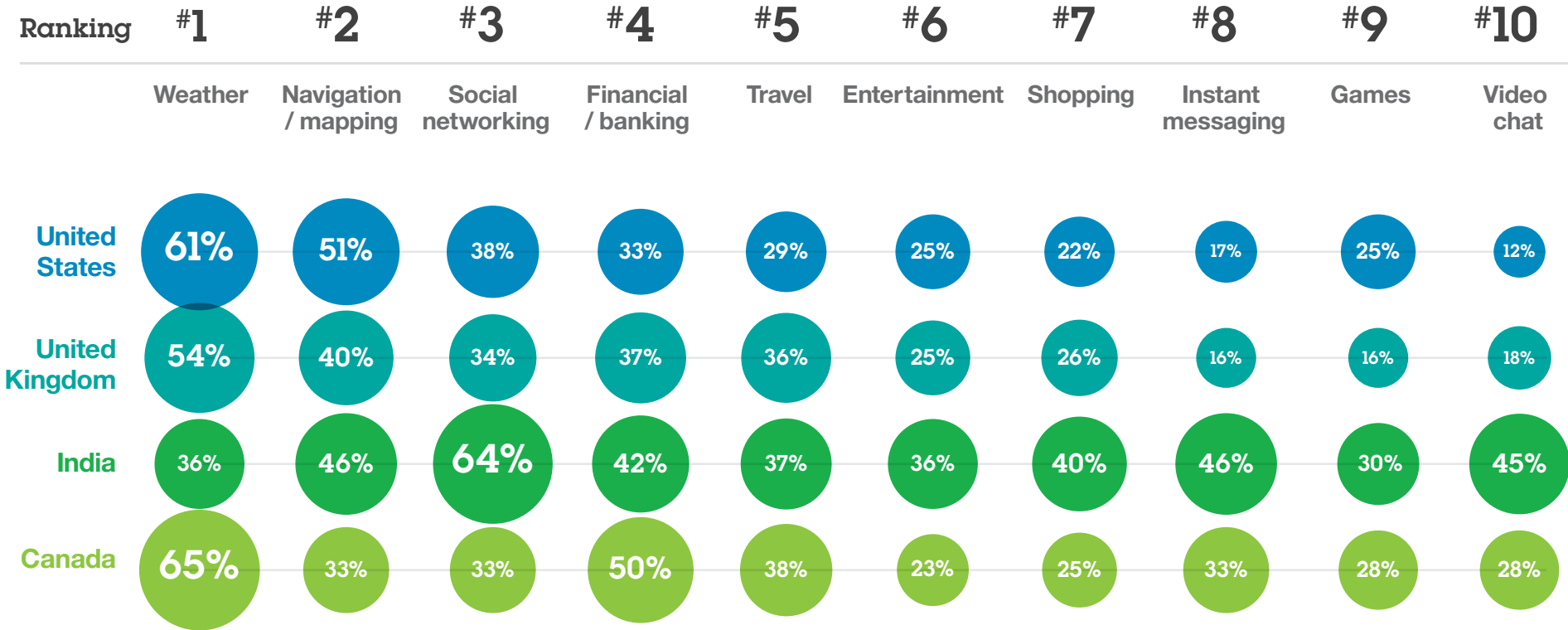


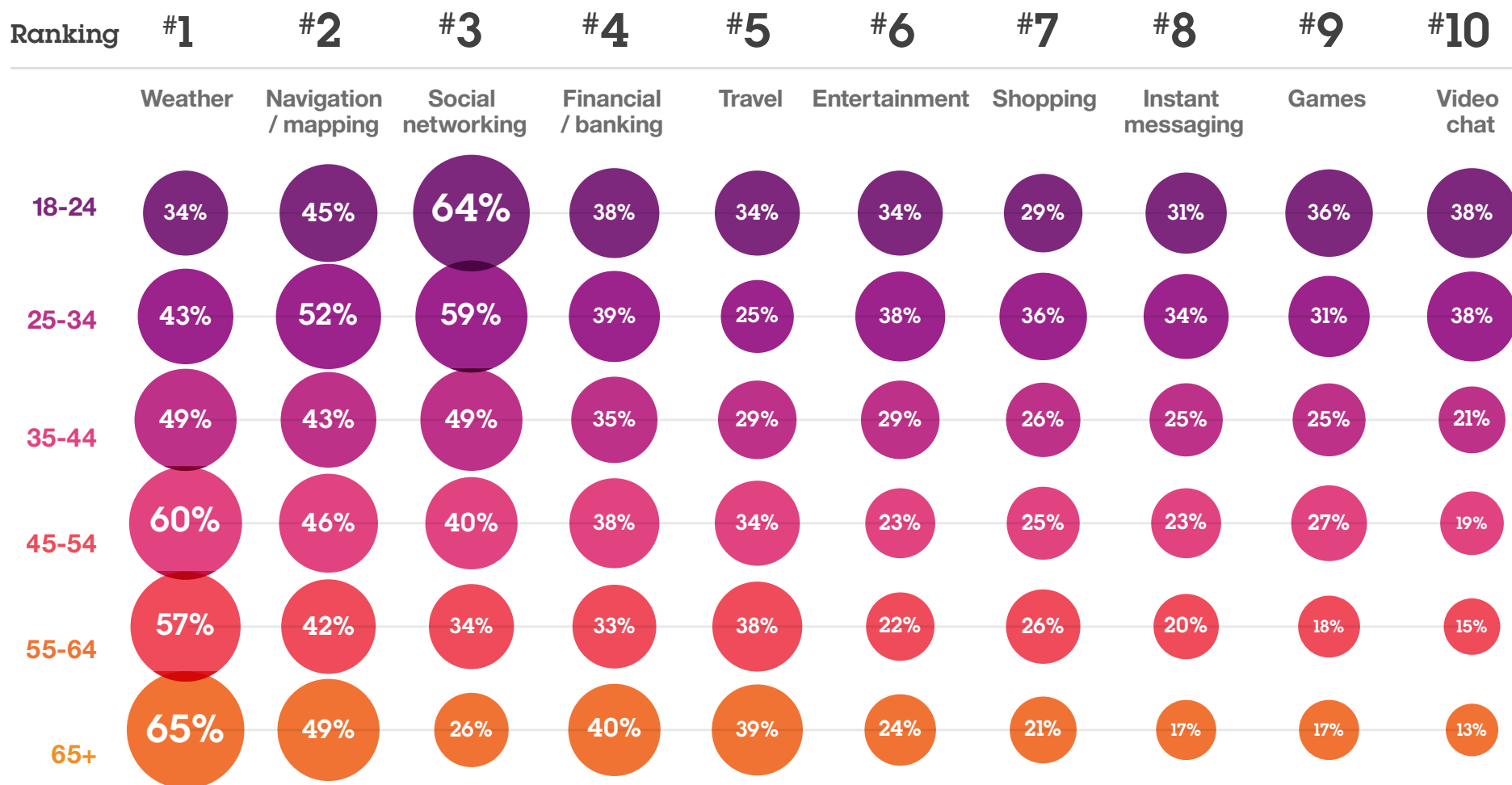
# Consumers rank the most useful mobile app categories by country



Graph shows the ranked mobile applications aggregated across countries based on percentage who find them useful.

Base: 1048 consumers in US, Canada, UK and India who use mobile apps.  
 Source: "IBM Mobile App Consumer Survey," a commissioned study conducted by Forrester Consulting on behalf of IBM, September, 2014

# Consumers rank the most useful mobile app categories by age



Graph shows the ranked mobile applications aggregated across age groups based on percentage who find them useful.

Base: 1048 consumers in US, Canada, UK and India who use mobile apps.

Source: "IBM Mobile App Consumer Survey," a commissioned study conducted by Forrester Consulting on behalf of IBM, September, 2014