# IBM REPORTS 2017 SECOND-QUARTER RESULTS Continued Growth in Strategic Imperatives Led by IBM Cloud

# Highlights

- Diluted EPS from continuing operations: GAAP of \$2.48; Operating (non-GAAP) of \$2.97
- Revenue from continuing operations of \$19.3 billion
- Strategic imperatives revenue of \$34.1 billion over the trailing 12 months, up 11 percent (up 12 percent adjusting for currency); represents 43 percent of IBM revenue
  - -- First half revenue up 8 percent (up 10 percent adjusting for currency)
  - -- Second quarter revenue up 5 percent (up 7 percent adjusting for currency)
- Cloud revenue of \$15.1 billion over the trailing 12 months
  - -- As-a-service annual exit run rate of \$8.8 billion in the quarter, up 30 percent year to year (up 32 percent adjusting for currency)
- Maintains full-year EPS and free cash flow expectations

ARMONK, N.Y., July 18, 2017 . . . IBM (NYSE: IBM) today announced second-quarter earnings results.

"In the second quarter, we strengthened our position as the enterprise cloud leader and added more of the world's leading companies to the IBM Cloud," said Ginni Rometty, IBM chairman, president and chief executive officer. "We continue to innovate, adding regtech capabilities to our portfolio of Watson offerings; developing solutions based on emerging technologies such as Blockchain; and reinventing the IBM mainframe by enabling clients to encrypt all data, all the time."

	SECOND QUARTER 2017					
	Diluted EPS	Net Income	Gross Profit Margin			
GAAP from Continuing Operations Year/Year	<b>\$2.48</b> -5%	<b>\$2.3B</b> -7%	<b>45.6%</b> -2.3Pts			
<b>Operating (Non-GAAP)</b> Year/Year	<b>\$2.97</b> 1%	<b>\$2.8B</b> -2%	<b>47.2%</b> -1.8Pts			
REVENUE	Total IBM	Strategic Imperatives	Cloud	As-a-service annual exit run rate		
As reported (US\$)	\$19.3B	\$8.8B	\$3.9B	\$8.8B		
Year/Year	-5%	5%	15%	30%		
Year/Year adjusting for currency	-3%	7%	17%	32%		

"We finished the first half of the year where we expected, including continued strong free cash flow generation," said Martin Schroeter, IBM senior vice president and chief financial officer. "This allowed us to continue our strong R&D investment levels and return more than \$5 billion to shareholders through dividends and gross share repurchases during the first half."

# **Strategic Imperatives**

Second-quarter cloud revenues increased 15 percent (up 17 percent adjusting for currency) to \$3.9 billion. Cloud revenue over the last 12 months was \$15.1 billion. The annual exit run rate for as-a-service revenue increased to \$8.8 billion from \$6.7 billion in the second quarter of 2016. Revenues from analytics increased 4 percent (up 6 percent adjusting for currency). Revenues from mobile increased 27 percent (up 29 percent adjusting for currency) and revenues from security increased 4 percent (up 5 percent adjusting for currency).

# Full-Year 2017 Expectations

The company continues to expect operating (non-GAAP) diluted earnings per share of at least \$13.80 and GAAP diluted earnings per share of at least \$11.95. Operating (non-GAAP) diluted earnings per share exclude \$1.85 per share of charges for amortization of purchased intangible assets, other acquisition-related charges and retirement-related charges. IBM continues to expect free cash flow to be relatively flat year to year.

# Cash Flow and Balance Sheet

In the second quarter, the company generated net cash from operating activities of \$3.5 billion; or \$3.3 billion excluding Global Financing receivables. IBM's free cash flow was \$2.6 billion. IBM returned \$1.4 billion in dividends and \$1.4 billion of gross share repurchases to shareholders. At the end of June 2017, IBM had \$2.4 billion remaining in the current share repurchase authorization.

IBM ended the second quarter of 2017 with \$12.3 billion of cash on hand. Debt totaled \$45.7 billion, including Global Financing debt of \$29.0 billion. The balance sheet remains strong and, with the completion of the reorganization of its client and commercial financing business, the company is better positioned over the long term.

# Segment Results for Second Quarter

- Cognitive Solutions (includes solutions software and transaction processing software) -revenues of \$4.6 billion, down 2.5 percent (down 1.4 percent adjusting for currency). Pre-tax income increased at a double-digit rate.
- Global Business Services (includes consulting, global process services and application management) -- revenues of \$4.1 billion, down 3.7 percent (down 1.7 percent adjusting for currency). Strategic imperatives grew 8 percent led by the cloud and mobile practices.
- Technology Services & Cloud Platforms (includes infrastructure services, technical support services and integration software) -- revenues of \$8.4 billion, down 5.1 percent (down 3.6 percent adjusting for currency). Strategic imperatives, driven by hybrid cloud services, grew 20 percent.
- Systems (includes systems hardware and operating systems software) -- revenues of \$1.7 billion, down 10.4 percent (down 9.6 percent adjusting for currency).
- Global Financing (includes financing and used equipment sales) -- revenues of \$415 million, down 2.2 percent (down 1.7 percent adjusting for currency).

# Tax Rate

IBM's reported GAAP and operating (non-GAAP) tax rates of 4.5 percent and 9.2 percent, respectively, include the effect of discrete tax benefits in the quarter, which contributed \$0.18 to the company's earnings per share. For the second quarter, IBM's ongoing effective GAAP and operating (non-GAAP) tax rates were approximately 12 percent and approximately 15 percent, respectively. The company continues to expect a full-year ongoing effective operating (non-GAAP) tax rate of 15 percent plus or minus 3 points, excluding discrete items.

## Year-To-Date 2017 Results

Consolidated diluted earnings per share were \$4.32 compared to \$4.69, down 8 percent year to year. Consolidated net income was \$4.1 billion compared to \$4.5 billion in the year-ago period, a decrease of 10 percent. Revenues from continuing operations for the six-month period totaled \$37.4 billion, a decrease of 4 percent year to year (decrease of 3 percent adjusting for currency) compared with \$38.9 billion for the first six months of 2016.

Operating (non-GAAP) diluted earnings per share from continuing operations were \$5.35 compared with \$5.30 per diluted share for the 2016 period, an increase of 1 percent. Operating (non-GAAP) net income for the six months ended June 30, 2017 was \$5.0 billion compared with \$5.1 billion in the year-ago period, a decrease of 1 percent.

## Forward-Looking and Cautionary Statements

Except for the historical information and discussions contained herein, statements contained in this release may constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements are based on the company's current assumptions regarding future business and financial performance. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially, including the following: a downturn in economic environment and client spending budgets; the company's failure to meet growth and productivity objectives, a failure of the company's innovation initiatives; risks from investing in growth opportunities; failure of the company's intellectual property portfolio to prevent competitive offerings and the failure of the company to obtain necessary licenses; cybersecurity and data privacy considerations; fluctuations in financial results, impact of local legal, economic, political and health conditions; adverse effects from environmental matters, tax matters and the company's pension plans; ineffective internal controls; the company's use of accounting estimates; the company's ability to attract and retain key personnel and its reliance on critical skills; impacts of relationships with critical suppliers; product guality issues; impacts of business with government clients; currency fluctuations and customer financing risks; impact of changes in market liquidity conditions and customer credit risk on receivables; reliance on third party distribution channels and ecosystems; the company's ability to successfully manage acquisitions, alliances and dispositions; risks from legal proceedings; risk factors related to IBM securities; and other risks, uncertainties and factors discussed in the company's Form 10-Qs, Form 10-K and in the company's other filings with the U.S. Securities and Exchange Commission (SEC) or in materials incorporated therein by reference. Any forward-looking statement in this release speaks only as of the date on which it is made. The company assumes no obligation to update or revise any forward-looking statements.

# Presentation of Information in this Press Release

In an effort to provide investors with additional information regarding the company's results as determined by generally accepted accounting principles (GAAP), the company has also disclosed in this press release the following non-GAAP information which management believes provides useful information to investors:

IBM results --

- presenting operating (non-GAAP) earnings per share amounts and related income statement items;
- adjusting for free cash flow;
- adjusting for currency (i.e., at constant currency).

Free cash flow guidance is derived using an estimate of profit, working capital and operational cash outflows. The company views Global Financing receivables as a profit-generating investment, which it seeks to maximize and therefore it is not considered when formulating guidance for free cash flow. As a result, the company does not estimate a GAAP Net Cash from Operations expectation metric.

The rationale for management's use of these non-GAAP measures is included in Exhibit 99.2 in the Form 8-K that includes this press release and is being submitted today to the SEC.

# **Conference Call and Webcast**

IBM's regular quarterly earnings conference call is scheduled to begin at 5:00 p.m. EDT, today. The Webcast may be accessed via a link at

http://www.ibm.com/investor/events/earnings/2q17.html. Presentation charts will be available shortly before the Webcast.

**Financial Results Below** (certain amounts may not add due to use of rounded numbers; percentages presented are calculated from the underlying whole-dollar amounts).

Contact: IBM

lan Colley, 914-434-3043 colley@us.ibm.com

John Bukovinsky, 732-618-3531 jbuko@us.ibm.com

# INTERNATIONAL BUSINESS MACHINES CORPORATION COMPARATIVE FINANCIAL RESULTS

(Unaudited; Dollars in millions except per share amounts)

	Three Months Ended June 30,		Six Months Ended June 30,	
	2017	2016	2017	2016
REVENUE				
Cognitive Solutions	\$4,559	\$4,675	\$8,621	\$8,654
Global Business Services	4,097	4,255	8,103	8,387
Technology Services & Cloud Platforms	8,406	8,857	16,622	17,280
Systems	1,747	1,950	3,142	3,626
Global Financing	415	424	819	834
Other TOTAL REVENUE	<u>65</u> 19,289	20,238	<u>136</u> 37,443	<u>142</u> 38,923
GROSS PROFIT	8,794	9,702	16,565	18,388
GROSS PROFIT MARGIN				
Cognitive Solutions	79.0%	82.2%	78.2%	82.1%
Global Business Services	24.9%	26.3%	24.3%	26.1%
Technology Services & Cloud Platforms	40.6%	41.6%	39.8%	41.3%
Systems Global Financing	52.7% 30.8%	56.5% 38.7%	50.4% 31.3%	56.9% 40.5%
TOTAL GROSS PROFIT MARGIN	45.6%		44.2%	47.2%
	45.0%	47.9%	44.2%	47.2%
	F 400	E 0.40	40.040	44.004
S,G&A	5,160	5,349	10,312	11,361
R,D&E	1,484	1,465	3,018	2,923
Intellectual property and custom development income	(365)	(365)	(810)	(582)
Other (income) and expense	(76)	37	(104)	289
Interest expense	147	167	283	315
TOTAL EXPENSE AND OTHER INCOME	6,351	6,653	12,699	14,306
INCOME FROM CONTINUING OPERATIONS				
BEFORE INCOME TAXES	2,443	3,049	3,867	4,082
Pre-tax margin	12.7%	15.1%	10.3%	10.5%
Provision for / (Benefit) from income taxes	111	544	(218)	(439)
Effective tax rate	4.5%	17.8%	(5.6%)	(10.8%)
INCOME FROM CONTINUING OPERATIONS	\$2,332	\$2,505	\$4,085	\$4,521
	(4)	(0)	(2)	(2)
Income/(Loss) from discontinued operations, net of taxes	(1)	(0)	(3)	(3)
NET INCOME	\$2,331	\$2,504	\$4,082	\$4,518
EARNINGS PER SHARE OF COMMON STOCK:				
Assuming Dilution	<b>AA</b> ( <b>A</b>	<b>6</b> 0.07	<b>A</b> 4 <b>a</b> a	<b>.</b>
Continuing Operations	\$2.48	\$2.61	\$4.32	\$4.69
Discontinued Operations	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL	\$2.48	\$2.61	\$4.32	\$4.69
Basic	<b>.</b>	<b>Aa</b>	<b>•</b> • •	•·-·
Continuing Operations	\$2.49	\$2.62	\$4.35	\$4.71
Discontinued Operations	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL	\$2.49	\$2.62	\$4.35	\$4.71
WEIGHTED-AVERAGE NUMBER OF COMMON SHARES OUTSTANDING (M's):				
Assuming Dilution	939.6	960.5	943.7	962.4
Basic	934.9	957.4	938.7	959.5

# INTERNATIONAL BUSINESS MACHINES CORPORATION CONDENSED CONSOLIDATED BALANCE SHEET

(Unaudited)

(Unaudited)		
(Dollars in Millions)	At June 30, 2017	At December 31, 2016
ASSETS:		
Current Assets: Cash and cash equivalents Marketable securities Notes and accounts receivable - trade, net Short-term financing receivables, net Other accounts receivable, net Inventory	\$11,696 599 8,401 17,563 994 1,604	\$7,826 701 9,182 19,006 1,057 1,553
Prepaid expenses and other current assets	4,155	4,564
Total Current Assets	45,013	43,888
Property, plant and equipment, net Long-term financing receivables, net Prepaid pension assets Deferred taxes Goodwill and intangibles, net Investments and sundry assets	10,903 8,296 4,015 6,812 40,696 4,759	10,830 9,021 3,034 5,224 40,887 4,585
Total Assets	\$120,495	\$117,470
LIABILITIES: Current Liabilities: Taxes Short-term debt Accounts payable Deferred income Other liabilities Total Current Liabilities	\$2,779 8,061 5,126 11,541 8,458 <b>35,966</b>	\$3,235 7,513 6,209 11,035 8,283 <b>36,275</b>
Long-term debt Retirement related obligations Deferred income Other liabilities Total Liabilities	37,612 17,320 3,617 7,437 <b>101,951</b>	34,655 17,070 3,600 7,477 <b>99,078</b>
	,	
EQUITY:		
IBM Stockholders' Equity: Common stock Retained earnings Treasury stock at cost Accumulated other comprehensive income/(loss)	54,235 154,234 (161,860) (28,189)	53,935 152,759 (159,050) (29,398)
Total IBM stockholders' equity	18,419	18,246
Noncontrolling interests	125	146
Total Equity	18,544	18,392
Total Liabilities and Equity	\$120,495	\$117,470

## INTERNATIONAL BUSINESS MACHINES CORPORATION CASH FLOW ANALYSIS (Unaudited)

(Dollars in Millions)	Three Months June 3		Six Months Ended June 30,	
	2017	2016	2017	2016
Net Cash Provided by Operating Activities per GAAP:	\$3,467	\$3,458 * **	\$7,421	\$8,988 * **
Less: change in Global Financing (GF)				
Receivables	163	264 *	2,210	2,501 *
Capital Expenditures, Net	(749)	(979)	(1,567)	(1,949)
Free Cash Flow	2,555	2,215 **	3,644	4,538 **
Acquisitions	(60)	(2,815)	(169)	(5,405)
Divestitures	30	(12)	29	35
Dividends	(1,403)	(1,340)	(2,724)	(2,590)
Share Repurchase	(1,432)	(836)	(2,725)	(1,775)
Non-GF Debt	2,119	(810)	2,363	5,061
Other (includes GF Receivables and GF Debt)	(210)	(654) * **	3,350	2,558 * **
Change in Cash, Cash Equivalents and				
Short-term Marketable Securities	\$1,600	(\$4,253)	\$3,768	\$2,421

\* Revised classification of certain financing receivables.

\*\* Reclassified to reflect adoption of the FASB guidance on stock-based compensation.

## INTERNATIONAL BUSINESS MACHINES CORPORATION CASH FLOW (Unaudited)

(Dollars in Millions)	Three Months June 3		Six Months Ended June 30,	
	2017	2016	2017	2016
Net Income from Operations	\$2,331	\$2,504	\$4,082	\$4,518
Depreciation/Amortization of Intangibles	1,118	1,103	2,216	2,127
Stock-based Compensation	136	128	265	261
Working Capital / Other	(281)	(541) **	(1,351)	(419) **
Global Financing A/R	163	264 *	2,210	2,501 *
Net Cash Provided by Operating Activities	\$3,467	\$3,458 * **	\$7,421	\$8,988 * **
Capital Expenditures, net of payments & proceeds	(749)	(979)	(1,567)	(1,949)
Divestitures, net of cash transferred	30	(12)	29	35
Acquisitions, net of cash acquired	(60)	(2,815)	(169)	(5,405)
Marketable Securities / Other Investments, net	(926)	(647) *	352	981 *
Net Cash Used in Investing Activities	(\$1,705)	(\$4,452) *	(\$1,355)	(\$6,338) *
Debt, net of payments & proceeds	2,279	(1,035)	2,756	3,929
Dividends	(1,403)	(1,340)	(2,724)	(2,590)
Common Stock Repurchases	(1,432)	(836)	(2,725)	(1,775)
Common Stock Transactions - Other	(54)	(29) **	(50)	3 **
Net Cash Used in Financing Activities	(\$609)	(\$3,240) **	(\$2,743)	(\$434) **
Effect of Exchange Rate changes on Cash	447	(103)	547	114
Net Change in Cash & Cash Equivalents	\$1,600	(\$4,338)	\$3,870	\$2,330

\* Revised classification of certain financing receivables.

\*\* Reclassified to reflect adoption of the FASB guidance on stock-based compensation.

## INTERNATIONAL BUSINESS MACHINES CORPORATION SEGMENT DATA (Unaudited)

	SECOND - QUARTER 2017					
	Cognitive Solutions & Industry Services					
(Dollars in Millions)	Cognitive	Global Business	Technology Services & Cloud		Global	
	Solutions	Services	Platforms	Systems	Financing	
Revenue						
External	\$4,559	\$4,097	\$8,406	\$1,747	\$415	
Internal	655	93	173	177	290	
Total Segment Revenue	\$5,214	\$4,190	\$8,579	\$1,924	\$705	
Pre-tax Income from Continuing Operations	1,615	321	1,009	74	282	
Pre-tax margin	31.0%	7.7%	11.8%	3.9%	40.0%	
Change YTY Revenue - External Change YTY Revenue - External @constant currency	(2.5)% (1.4)%	(3.7)% (1.7)%	(5.1)% (3.6)%	(10.4)% (9.6)%	(2.2)% (1.7)%	

## **SECOND - QUARTER 2016**

	Cognitive Solutions & Industry Services				
(Dollars in Millions)	Cognitive Solutions	Global Business Services	Technology Services & Cloud Platforms	Systems	Global Financing
Revenue					
External	\$4,675	\$4,255	\$8,857	\$1,950	\$424
Internal	594	103	156	206	502
Total Segment Revenue	\$5,269	\$4,359	\$9,013	\$2,156	\$926
Pre-tax Income from Continuing Operations	1,451	476	1,279	229	467
Pre-tax margin	27.5%	10.9%	14.2%	10.6%	50.5%

## INTERNATIONAL BUSINESS MACHINES CORPORATION SEGMENT DATA (Unaudited)

	SIX - MONTHS 2017					
	Cognitive Solutions & Industry Services					
(Dollars in Millions)	Cognitive Solutions	Global Business Services	Technology Services & Cloud Platforms	Systems	Global Financing	
Revenue						
External	\$8,621	\$8,103	\$16,622	\$3,142	\$819	
Internal	1,371	179	333	344	653	
Total Segment Revenue	\$9,992	\$8,282	\$16,955	\$3,486	\$1,473	
Pre-tax Income from Continuing Operations	2,889	612	1,696	(112)	593	
Pre-tax margin	28.9%	7.4%	10.0%	(3.2)%	40.3%	
Change YTY Revenue - External Change YTY Revenue - External @constant currency	(0.4)% 0.5%	(3.4)% (1.8)%	(3.8)% (2.8)%	(13.3)% (12.6)%	(1.7)% (1.9)%	

#### SIX - MONTHS 2016

	Cognitive Solutions & Industry Services				
(Dollars in Millions)	Cognitive Solutions	Global Business Services	Technology Services & Cloud Platforms	Systems	Global Financing
Revenue					
External	\$8,654	\$8,387	\$17,280	\$3,626	\$834
Internal	1,262	216	321	418	988
Total Segment Revenue	\$9,916	\$8,603	\$17,602	\$4,044	\$1,822
Pre-tax Income from Continuing Operations	2,465	665	1,537	218	853
Pre-tax margin	24.9%	7.7%	8.7%	5.4%	46.8%

### INTERNATIONAL BUSINESS MACHINES CORPORATION U.S. GAAP TO OPERATING (Non-GAAP) RESULTS RECONCILIATION (Unaudited; Dollars in millions except per share amounts)

	SECOND - QUARTER 2017 CONTINUING OPERATIONS					
_	GAAP	Acquisition- Related Adjustments*	Retirement- Related Adjustments**	Operating (Non-GAAP)		
Gross Profit	\$8,794	\$117	\$195	\$9,105		
Gross Profit Margin	45.6%	0.6Pts	1.0Pts	47.2%		
S,G&A	5,160	(129)	(138)	4,893		
R,D&E	1,484	-	(48)	1,436		
Other (Income) & Expense	(76)	(4)	-	(80)		
Total Expense & Other (Income)	6,351	(133)	(186)	6,032		
Pre-tax Income from Continuing Operations	2,443	250	381	3,073		
Pre-tax Income Margin from Continuing Operations	12.7%	1.3Pts	2.0Pts	15.9%		
Provision for / (Benefit) from Income Taxes***	111	66	105	282		
Effective Tax Rate	4.5%	1.8Pts	2.8Pts	9.2%		
Income from Continuing Operations	2,332	183	276	2,792		
Income Margin from Continuing Operations	12.1%	1.0Pts	1.4Pts	14.5%		
Diluted Earnings Per Share: Continuing Operations	\$2.48	\$0.20	\$0.29	\$2.97		

#### **SECOND - QUARTER 2016** CONTINUING OPERATIONS Acquisition-Retirement-Related Related Operating GAAP Adjustments\* Adjustments\*\* (Non-GAAP) **Gross Profit** \$9,702 \$129 \$81 \$9,912 47.9% 0.6Pts 0.4Pts 49.0% **Gross Profit Margin** S,G&A 5,349 (159)(75) 5,114 R,D&E 1,465 (7) 1,458 Other (Income) & Expense 37 37 **Total Expense & Other (Income)** 6,653 (159)(83) 6,411 3,049 289 163 3,501 **Pre-tax Income from Continuing Operations** 0.8Pts Pre-tax Income Margin from Continuing Operations 15.1% 1.4Pts 17.3% 544 82 39 665 Provision for / (Benefit) from Income Taxes\*\*\* **Effective Tax Rate** 17.8% 0.9Pts 0.3Pts 19.0% **Income from Continuing Operations** 2,505 207 124 2,835 **Income Margin from Continuing Operations** 12.4% 1.0Pts 0.6Pts 14.0% **Diluted Earnings Per Share: Continuing Operations** \$2.61 \$0.21 \$0.13 \$2.95

\* Includes amortization of purchased intangible assets, in process R&D, severance cost for acquired employees, vacant space for acquired companies, deal costs and acquisition integration tax charges.

\*\* Includes retirement-related interest cost, expected return on plan assets, recognized actuarial losses or gains, amortization of transition assets, other settlements, curtailments, multi-employer plans and insolvency insurance.

\*\*\* Tax impact on operating (non-GAAP) pre-tax income from continuing operations is calculated under the same accounting principles applied to the As Reported pre-tax income under ASC 740, which employs an annual effective tax rate method to the results.

### INTERNATIONAL BUSINESS MACHINES CORPORATION U.S. GAAP TO OPERATING (Non-GAAP) RESULTS RECONCILIATION (Unaudited; Dollars in millions except per share amounts)

	SIX - MONTHS 2017						
_	CONTINUING OPERATIONS						
		Acquisition-	Retirement-				
		Related	Related	Operating			
	GAAP	Adjustments*	Adjustments**	(Non-GAAP)			
Gross Profit	\$16,565	\$236	\$388	\$17,189			
Gross Profit Margin	44.2%	0.6Pts	1.0Pts	45.9%			
S,G&A	10,312	(269)	(274)	9,769			
R,D&E	3,018	-	(97)	2,921			
Other (Income) & Expense	(104)	(7)	-	(111)			
Total Expense & Other (Income)	12,699	(276)	(371)	12,052			
Pre-tax Income from Continuing Operations	3,867	512	759	5,137			
Pre-tax Income Margin from Continuing Operations	10.3%	1.4Pts	2.0Pts	13.7%			
Provision for / (Benefit) from Income Taxes***	(218)	134	175	90			
Effective Tax Rate	(5.6)%	3.2Pts	4.2Pts	1.8%			
Income from Continuing Operations	4,085	378	584	5,047			
Income Margin from Continuing Operations	10.9%	1.0Pts	1.6Pts	13.5%			
Diluted Earnings Per Share: Continuing Operations	\$4.32	\$0.40	\$0.63	\$5.35			

	GAAP	Acquisition- Related Adjustments*	Retirement- Related Adjustments**	Operating (Non-GAAP)
Gross Profit	\$18,388	\$241	\$160	\$18,789
Gross Profit Margin	47.2%	0.6Pts	0.4Pts	48.3%
S,G&A	11,361	(227)	(130)	11,004
R,D&E	2,923	-	(16)	2,907
Other (Income) & Expense	289	(6)	-	284
Total Expense & Other (Income)	14,306	(232)	(146)	13,928
Pre-Tax Income from Continuing Operations	4,082	473	306	4,861
Pre-tax Income Margin from Continuing Operations	10.5%	1.2Pts	0.8Pts	12.5%
Provision for / (Benefit) from Income Taxes***	(439)	129	66	(244)
Effective Tax Rate	(10.8)%	3.7Pts	2.0Pts	(5.0)%
Income from Continuing Operations	4,521	345	239	5,105
Income Margin from Continuing Operations	11.6%	0.9Pts	0.6Pts	13.1%
Diluted Earnings Per Share: Continuing Operations	\$4.69	\$0.36	\$0.25	\$5.30

\* Includes amortization of purchased intangible assets, in process R&D, severance cost for acquired employees, vacant space for acquired companies, deal costs and acquisition integration tax charges.

\*\* Includes retirement-related interest cost, expected return on plan assets, recognized actuarial losses or gains, amortization of transition assets, other settlements, curtailments, multi-employer plans and insolvency insurance.

\*\*\* Tax impact on operating (non-GAAP) pre-tax income from continuing operations is calculated under the same accounting principles applied to the As Reported pre-tax income under ASC 740, which employs an annual effective tax rate method to the results.

## INTERNATIONAL BUSINESS MACHINES CORPORATION RECONCILIATION OF OPERATING EARNINGS PER SHARE (Unaudited)

EPS Guidance	2017 Expectations
IBM GAAP EPS	at least \$11.95
IBM Operating EPS (non-GAAP)	at least \$13.80
Adjustments	
Acquisition related charges *	\$0.75
Non-Operating Retirement-Related Items	\$1.10

\* Includes acquisitions through June 30, 2017