

# IBM Technology Lifecycle Services

Technical  
University  
of Munich



*IBM provides reliable IT infrastructure support to TUM, enabling 24x7 learning and research in cutting-edge technologies.*

*"Our partnership with IBM has been instrumental in ensuring the reliability and security of our IT infrastructure. With their expert maintenance and support, we can focus on our core mission of providing educational services for SAP HANA on Power, and KI with Watsonx, while knowing that our systems are running at optimal levels. IBM's comprehensive approach to IT maintenance, including technical support, strategic guidance, and innovative solutions, has helped us react fast if challenges occur.*

*We are confident that our collaboration with IBM will continue to benefit our SAP University Competence Center at TUMSoCIT for years to come".*

*Dr. Holger Wittges, Managing Director, TUM SAP UCC.*



IBM Technology Lifecycle Services provided a reliable and competitive service to maintain the SAP UCC TUM Power Infrastructure.

With IBM Technology Lifecycle Services for their current Power Servers and XIV Storage Systems the main solution benefits are:

- Operational efficiency
- Reliability
- Risk Reductions
- Cost Savings

#### **Solution Components**

- Hardware Service Extension on Storage IBM XIV Systems
- Hardware Maintenance and Hardware Service Extension on Power Systems

The SAP University Competence Center at the School of IT at Technical University of Munich (TUM) is one of five global Hosting Centers providing SAP Solutions for academic research and teaching purpose 21+Countries, 430+ Educational Institution, 2300+ lectures and 70.000+ Students each semester.