



Josefs-Gesellschaft partner with IBM and rely on IBM support so they can focus on what is central for their organization.



“We have been working with IBM for more than a decade and the ongoing reliable support IBM provides is the foundation of that trust. IBM's knowledge of Cisco across our entire network environment and the way they solve a problem significantly reduces the burden on our IT operations and gives us the freedom we need to develop new services and products for our real business, operating facilities for people with disabilities, hospitals and retirement homes.”

Achim Kaufmann – Head of IT infrastructure

IBM Technology Lifecycle Services provided a long-term support plan for Josefs-Gesellschaft to leverage IBM technical expertise, tools, and methodologies for continuous reliable support.

With IBM Managed Maintenance Solution for Network and Security (MMS) for Cisco networking environment the main solution benefits are:

- Operational efficiency
- Reliability
- Scalability

Solution Components

IBM Managed Maintenance Solution for Network and Security (MMS)

