



BUREAU
VERITAS

Bureau Veritas Certification

IBM Cloud Infrastructure as a Service (IaaS)

14001 Dallas Pkwy Dallas, TX 75240-4346 United States

This is a multisite certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification NA certifies that the System of the above organization has been audited and found to be in accordance with the requirements of the standard detailed below

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of Certification

THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IaaS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES

Customer managed options delivered from within IMS include:

IBM Cloud Bare Metal - IBM Cloud Virtual Servers

SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)

IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)

Hardware Firewall - Gateway Appliance

IPSec VPN - Fortigate Security Appliance

IBM Cloud Block Storage - IBM Cloud File Storage

IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

Consolidated SOA V1.32 dated April 8, 2025

Original cycle start date: 29-August-2017

Expiry date of previous cycle: 28-August-2023

Certification/Recertification cycle start date: 29-August-2023

Subject to the continued satisfactory operation of the organization's System, this certificate expires on: 28-August-2026

Certificate Number: US018454

Version: 3

Issue date: 15-September-2025

Brian Sanders

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.





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Scope of certification

Site Name	Site Address	Site Scope
Head Office DAL11 - IBM Cloud Infrastructure as a Service (IaaS) - Headquarters	14001 Dallas Pkwy Dallas, TX 75240-4346 United States	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 01 AMS 03 - IBM Nederland B.V.	Rondebeltweg 62 Almere, 00 1329BG The Netherlands	
Site 02 CHE 01 - IBM India Private Limited	226, Red Hills Road Kallikuppam, Ambattur, Chennai Tamil Nadu, 00 600053 India	
Site 03 DAL 09/08 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 United States	
Site 04 DAL 10 - International Business Machines Corporation	6431 Longhorn Dr. Irving, TX 75063 United States	
Site 05 DAL 12 - International Business Machines Corporation	Room 130 - 907 Security Row Richardson, TX 75081 United States	
Site 06 DAL 13 - International Business Machines Corporation	410E Data Hall- Row 4060 - 1649 W. Frankford Rd. Carrollton, TX 75007 United States	
Site 07 DAL14 - International Business Machines Corporation	6715 Pinecrest Dr. Plano, TX 75024 United States	
Site 08 FRA 02 - IBM Deutschland Customer Support Services GmbH	Leonhard - Heisswolf Str 4. Frankfurt am Main Frankfurt, 00 65936 Germany	

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Site Name	Site Address	Site Scope
Site 09 FRA 04 - IBM Deutschland Customer Support Services GmbH	Building H, Eschborner Landstrasse 100 Frankfurt, 00 60489 Germany	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY Customer managed options delivered from within IMS include: IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 10 FRA 05 - IBM Deutschland Customer Support Services GmbH	Weissmullerstrasse 40 Frankfurt, 00 60314 Germany	
Site 11 LON 02 - IBM United Kingdom Limited	Fountain Court, Cox Lane London, KT9 1SJ United Kingdom	
Site 12 LON 04 - IBM United Kingdom Limited	A57 Cody Technology Park Old, Victor Way Farnborough, GU14 0LH United Kingdom	
Site 13 LON 05 - IBM United Kingdom Limited	SL01 C/O Gyron Internet Campus Hemel Hempstead, HP2 7EG United Kingdom	
Site 14 LON 06 - IBM United Kingdom Limited	12 Liverpool Rd, Trading Estate, Slough Berkshire, SL1 4QZ United Kingdom	
Site 15 MAD 02 - International Business Machines, S.A.	Avenida de la Industria, 15 Alcobendas Madrid, 28108 SPAIN	
Site 16 MAD 04 - International Business Machines, S.A.	Calle Aquisgrán 2 Madrid, 28232 SPAIN	
Site 17 MAD 05 - International Business Machines, S.A.	Alfonso Gómez, 6 Madrid Madrid, 28037 SPAIN	

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Site Name	Site Address	Site Scope
Site 18 MIL 01 - IBM Italia S.p.A.	CAMPUS DATA4 Group - Via Monzoro 101-105 Cornaredo (MI), 00 20010 Italy	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY Customer managed options delivered from within IMS include: IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 19 MON 01 - IBM Canada Limited	2525 Rue Canadien Drummondville, 00 J2C 7W2 Canada	
Site 20 MON 04 - IBM Canada Limited	2525 Rue Canadien Drummondville, QC J2C 7W2 Canada	
Site 21 OSA2X - IBM Japan, Ltd.	6-1 Saitoakita Mino-shi Osaka-fu, 00 562-0029 JAPAN	
Site 22 PAR 01 - Compagnie IBM France, S.A.S.	7-9 Rue Petit Clichy, 92582 France	
Site 23 PAR 04 - Compagnie IBM France, S.A.S.	7-9 rue Petit Clichy, 92582 France	
Site 24 PAR 05 - Compagnie IBM France, S.A.S.	11 Avenue Johannes Gutenberg Bailly-Romainvilliers, 77700 France	
Site 25 PAR 06 - Compagnie IBM France, S.A.S.	6 bis Avenue Gutenberg Bussy Saint Georges, 77600 France	
Site 26 SAO 01 - IBM Brasil-Industria, Maquinas e Servicos Limitada	Rua Presbitero Plinio Alves de Souza, 757 J. Ermida II Jundiai, 00 13212-181 Brazil	

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Site Name	Site Address	Site Scope
Site 27 SAO 04 - IBM Brasil- Industria, Maquinas e Servicos Limitada	DC SP 01 Estrada dos Rimeiros 943 Votuparim Santana do Parnaiba, 00 06513-001 Brazil	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY Customer managed options delivered from within IMS include: IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 28 SAO 05 - IBM Brasil- Industria, Maquinas e Servicos Limitada	Av. 2 no. 50 Quadra G1, Gleba 1B Parte A Distrito Industrial Benedito Storani, Vinhedo State of Sao Paulo, 00 13280-000 Brazil	
Site 29 SJC 03 - International Business Machines Corporation	1100 Space Park Drive Santa Clara, CA 95054 United States	
Site 30 SJC 04 - International Business Machines Corporation	2001 Fortune Drive San Jose, CA 95131 United States	
Site 31 SNG01 - IBM Singapore Pte Ltd.	29A International Business Park, S18 Jurong East, 609934 Singapore	
Site 32 SYD 01 - IBM Australia Limited	400 Harris Street - Ultimo NSW Sydney, 00 2007 Australia	
Site 33 SYD 04 - IBM Australia Limited	1-11 Templar Rd, Erskine Park NSW Sydney, 00 2759 Australia	
Site 34 SYD 05 - IBM Australia Limited	200 Bourke Road, Alexandria Sydney, 00 2015 Australia	
Site 35 TOK 02 - IBM Japan, Ltd.	Shin-Toyosu Cube, 6-2-12 Toyosu Tokyo, 00 135-0061 JAPAN	

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Site 36 TOK 04 - IBM Japan, Ltd.	4-264-8 Kishiki-cho, Oomiya-ku Saitama-city Saitama, 00 330-0843 JAPAN	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 37 TOK 05 - IBM Japan, Ltd.	3-4-1 Inukura, Miyamae-ku, Kawasaki City Kanagawa Prefecture, 00 216-0011 JAPAN	
Site 38 TOR 01 - IBM Canada Limited	371 Gough Rd - Suite # 130 Markham, 00 L3R 4B6 Canada	
Site 39 TOR 04 - IBM Canada Limited	300 Bortor Road Toronto, 00 M9M 2G6 United States	
Site 40 TOR 05 - IBM Canada Limited	1 Century Place Vaughan, 00 L4L 8R2 Canada	
Site 41 WDC 04/WDC03 - International Business Machines Corporation	44060 Digital Loudoun Plaza Ashburn, VA 20147 United States	
Site 42 WDC 06 - International Business Machines Corporation	44610 Guilford Drive Ashburn, VA 20147 United States	
Site 43 WDC 07 - International Business Machines Corporation	21741 Red Rum Drive Ashburn, VA 20147 United States	

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