

# Find information faster with IBM Content Assistant

Save time and boost productivity by quickly retrieving key information from documents managed in IBM FileNet® Content Manager

## ■ Highlights

Save time reviewing documents with summarization of individual or multiple documents.

Boost productivity with the right information at your fingertips.

Make quick, confident decisions with full traceability and transparency.

Ensure enterprise-grade governance and security of your mission-critical data and content.

Content is central to business operations, powering the key decisions crucial for strategic decision-making. Effectively managing content is becoming crucial for content-heavy processes across functions—whether in loan origination, claims processing, HR onboarding, or customer service. The ability to quickly access content across teams is key to efficient collaboration and quick decision-making. However, vast and growing volumes of content - along with siloed tools and technologies - makes it challenging to manage and find the right information. Today employees spend up to 40% of their time searching for information buried in documents, leading to lost productivity, missed opportunities, and poor decision-making due to manual errors.

It's time to revolutionize the way you find the information in your documents. Unlock the true value of enterprise content with IBM Content Assistant. IBM Content Assistant delivers the information your teams need right at their fingertips. Your teams can interact with documents managed in IBM FileNet® Content Manager to access summaries and get answers on the go.

# Unlock the potential of your enterprise content with IBM Content Assistant

Achieve immediate ROI by using generative AI with IBM Content Assistant to interact with your documents managed in IBM FileNet® Content Manager. IBM Content Assistant helps you quickly find answers to your questions based on documents in your content repository. Review concise, tailored summaries and rapidly find answers based on context and relevance. IBM Content Assistant offers built-in traceability and transparency, making it easy to see which documents were used to find the answers.

## **Save time reviewing documents with tailored document summaries**

Stop wasting time manually reviewing documents. Leverage IBM Content Assistant for concise summaries that quickly provide context and streamline your review process. Let AI deliver the information you need to complete your work efficiently.

## **Boost productivity with the right information at your fingertips**

IBM Content Assistant is an out-of-the-box AI Assistant to get answers from terabytes of data. Ask questions from a single document or multiple documents and get the most relevant and contextual information.

## **Make quick, confident decisions with full traceability and transparency**

Traceable and auditable Q&A with access to document excerpts that were used to generate answers, ensuring full traceability. IBM Content Assistant also provides improved accuracy and reliability of answers through RAG.

## **Ensure enterprise-grade governance and security of your mission-critical data**

Prevent data leakage and preserve records governance and compliance. IBM Content Assistant ensures data privacy and security with the access control and retention management. Take control of your data with robust security protocols

## **Why IBM Content Assistant?**

IBM Content Assistant, powered by watsonx, is built on IBM AI ethics principles and delivers comprehensive end-to-end AI governance. Our trusted, open-source models enable customers to train and fine-tune their own models. In addition to the generative AI capabilities, our IBM FileNet® Content Manager offering is a modern, comprehensive content services platform with flexible deployment options. We offer end-to-end automation capabilities and flexibility to choose other services from the business automation portfolio as needed.

### **What next?**

Read more about our Content services offering-  
[ibm.com/products/filenet-content-manager](https://ibm.com/products/filenet-content-manager)

Read the [IDC report](#) to learn why IBM is recognized as a leader in the “IDC MarketScape: Worldwide Intelligent Content Services 2024 Vendor Assessment.”

Access [Omdia Universe](#): Content Services Platforms, 2024-25 report to learn why IBM is named as a leader.

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