CERTIFICATE

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of

IBM Cloud Infrastructure as a Service (IaaS)

14001 Dallas Parkway, Suite 800 Dallas, TX 75240 United States

has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015

Scope of certification:

THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM

(IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES

Options delivered from within IMS include:

IBM Cloud Bare Metal

IBM Cloud Virtual Servers

SAP-Certified Cloud Infrastructure

IBM Cloud Hardware Security Module (HSM)

IBM Cloud Load Balancer

IBM Cloud Direct Link ""1.0"" (Connect, Dedicated Hosting, Exchange)

Hardware Firewall

Gateway Appliance

Fortigate Security Appliance

IBM Cloud Block Storage

IBM Cloud File Storage

IBM Cloud Backup

IBM Cloud Object Storage (IaaS)

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Certificate number:
US022540

Original certification date:
24-October-2017

Last certification cycle expiry date:
10-October-2026

Recertification audit date:
08-July-2026

Current cycle start date:
11-October-2026

Expiry date:
10-October-2029

(Subject to the continued satisfactory operation of the organisation's Management System)

Version: **1**

Issue Date:
21-August-2026

Brian Sanders

Signed on behalf of BVCH SAS UK Branch

UKAS MANAGEMENT SYSTEMS
0008

Accredited entity: Bureau Veritas Certification Holding SAS - UK Branch 5th Floor, 100 Lower Thames Street, London, EC3 6DL, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.

CERTIFICATE

IBM Cloud Infrastructure as a Service (IaaS)
ISO 9001:2015

Scope of Certification:

Site Name	Site Address	Site Scope
IBM Cloud Infrastructure as a Service (IaaS) - Headquarters	14001 Dallas Parkway, Suite 800 Dallas, TX 75240 United States	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Options delivered from within IMS include: IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link ""1.0"" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 01 AMS03	IBM Nederland B.V. Rondebeltweg 62 Almere, 1329BG The Netherlands	Data Center Operation
Site 02 CHE01	IBM India Private Limited 226 Red Hills Road Kallikuppam Ambattur Chennai, TN 600053 India	
Site 03 CHE02	IBM India Private Limited Plot - A 32-33, 3rd Main Road, Sipcot IT park, Siruseri Chennai, TN 603103 India	

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ISO 9001:2015

Scope of Certification:

Site Name	Site Address	Site Scope
Site 04 DAL09/DAL08	IBM International Business Machines 900 Quality Way Richardson, TX 75081 United States	Data Center Operation
Site 05 DAL10	IBM International Business Machines 6341 Longhorn Drive Irving, TX 75063 United States	
Site 06 DAL12	IBM International Business Machines 907 Security Row Richardson, TX 75081 United States	
Site 07 DAL13	IBM International Business Machines 1649 W Frankford Road Carrollton, TX 75007 United States	
Site 08 DAL14	IBM International Business Machines 6715 Pinecrest Dr Plano, TX 75024 United States	
Site 09 FRA02	IBM Deutschland GmbH Leonhard Heisswolf Str 4 Frankfurt am Main, 65936 DE Germany	
Site 10 FRA04	IBM Deutschland GmbH Building H Eschborner LandstraBe 100 Frankfurt am Main, 60489 Germany	
Site 11 FRA05	IBM Deutschland GmbH Weissmullerstrasse 40 Frankfurt, 60314 Germany	
Site 12 LON02	IBM United Kingdom Limited Fountain Court Cox Lane Chessington Greater London, KT9 1SJ United Kingdom	
Site 13 LON04	IBM United Kingdom Limited A57 Cody Technology Park Old Victor Way Farnborough, GU14 0LH United Kingdom	

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ISO 9001:2015

Scope of Certification:

Site Name	Site Address	Site Scope
Site 14 LON05	IBM United Kingdom Limited SL01 C O Gyron Internet Campus Hemel Hempstead, HP2 7EG United Kingdom	Data Center Operation
Site 15 LON06	IBM United Kingdom Limited 12 Liverpool Road Trading Estate Slough Berkshire, SL1 4QZ United Kingdom	
Site 16 MAD02	International Business Machines SA Avenida de la Industria 15 Alcobendas Madrid, 28108 SPAIN	
Site 17 MAD04	International Business Machines SA Calle Aquisgran 2 Las Rozas Madrid, 28232 SPAIN	
Site 18 MAD05	International Business Machines SA Calle de Alfonso Gómez, 4-6 Madrid, 28037 SPAIN	
Site 19 MON01	IBM Canada Limited 2525 Rue Canadien Drummondville QC, J2C 7W2 Canada	
Site 20 MON04	IBM Canada Limited 2525 Rue Canadien Drummondville QC, J2C 7W2 Canada	
Site 21 MUM02	IBM India Private Limited Plot K-14/1, Digha MIDC, TTC Industrial Area Navi Mumbai, MH 400708 India	
Site 22 MUM03	IBM India Private Limited R-202, TTC Industrial Area, Rabale, Navi Mumbai, MH 400701 India	
Site 23 MUM05	IBM India Private Limited Plot K-14/1, Digha MIDC, TTC Industrial Area Navi Mumbai, MH 400708 India	

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ISO 9001:2015

Scope of Certification:

Site Name	Site Address	Site Scope
Site 24 OSA2X	IBM Japan, Ltd. 6 1 Saitoaokita Mino shi Osaka-fu, 5620029 JAPAN	Data Center Operation
Site 25 PAR01	IBM France, S.A.S. 7-9 rue Petit, 92582 Clichy, 92582 France	
Site 26 PAR04	IBM France, S.A.S. 7-9 rue Petit, 92582 Clichy, 92582 France	
Site 27 PAR05	IBM France, S.A.S. 11 Avenue Johannes Gutenberg Bailly Romainvilliers, 77700 France	
Site 28 PAR06	IBM France, S.A.S. 6 bis Avenue Gutenberg Bussy Saint Georges, 77600 France	
Site 29 SAO01	IBM Brasil Industria, Maquinas E Servicos Ltda. Rua Presbitero Plinio Alves de Souza 757 J Ermida II Jundiai SP, 13212181 Brazil	
Site 30 SAO04	IBM Brasil Industria, Maquinas E Servicos Ltda. Estrada dos Romeiros 943 Votuparim Santana do Parnaiba Barueri SP, 06513 001 Brazil	
Site 31 SAO05	IBM Brasil Industria, Maquinas E Servicos Ltda. Av 2 no 50 Quadra GL Gleba 1B Parte A Distrito Industrial Benedito Storani Vinhedo Vinhedo SP, 13280000 Brazil	
Site 32 SJC03	IBM International Business Machines 1100 Space Park Drive Santa Clara, CA 95054 United States	

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Scope of Certification:

Site Name	Site Address	Site Scope
Site 33 SJC04	IBM International Business Machines 2001 Fortune Drive San Jose, CA 95131 United States	Data Center Operation
Site 34 SNG01	IBM Singapore Pte. Ltd. 29A International Business Park S180 Jurong East, 609934 Singapore	
Site 35 SYD01	IBM Australia Limited 400 Harris Street Ultimo Sydney, NSW 2007 Australia	
Site 36 SYD04	IBM Australia Limited 1 11 Templar Road Erskine Park, NSW 2759 Australia	
Site 37 SYD05	IBM Australia Limited 200 Bourke Road Sydney, NSW 2015 Australia	
Site 38 TOK02	IBM Japan, Ltd. 6 2 12 Toyosu Koto ku, 1350061 JAPAN	
Site 39 TOK04	IBM Japan, Ltd. 4 264 8 Kishiki cho Omiya ku Saitama city, JAPAN	
Site 40 TOK05	IBM Japan, Ltd. 3 4 1 Inukura Miyamae ku Kawasaki City, JAPAN	
Site 41 TOR01	IBM Canada Limited 371 Gough Road Suite 130 Markham, ON L3R 4B6 Canada	
Site 42 TOR04	IBM Canada Limited 300 Bartor Road Toronto, ON M9M 2G6 Canada	
Site 43 TOR05	IBM Canada Limited 1 Century Place Vaughan, ON L4L 8R2 Canada	
Site 44 WDC04 / WDC03	IBM International Business Machines 44060 Digital Loudoun Plaza / 43940 Digital Loudoun Plaza Ashburn, VA 20147 United States	

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ISO 9001:2015

Scope of Certification:

Site Name	Site Address	Site Scope
Site 45 WDC06	IBM International Business Machines 44610 Guilford Drive Ashburn, VA 20147 United States	Data Center Operation
Site 46 WDC07	IBM International Business Machines 21741 Red Rum Drive Ashburn, VA 20147 United States	

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