



***“ISAM allows us to do something once and reuse it everywhere, instead of addressing security application by application.”***

— André Leruitte, Security Architect, POST Luxembourg

### Business challenge

Luxembourg’s largest provider of postal and telecom services sought to enhance their business agility by unifying access controls and creating a single-sign-on portal for access to multiple services.

### Transformation

Today, POST customers can manage their postal, financial and telecom accounts with one set of credentials—even from mobile apps. Internally, a single authentication platform simplifies security monitoring companywide, and reusing authentication elements speeds application development to help POST meet rapidly evolving business needs.



André Leruitte  
Security Architect

## Business benefits

### Enhances

the customer experience with single-sign-on (SSO) across multiple services

### Speeds

response to business change by reusing security components for faster development

### Simplifies

access monitoring, helping analysts respond faster to suspicious activity

# POST Luxembourg

## Improving the customer experience with single sign-on for multiple services

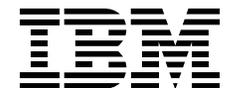
The POST Luxembourg Group, with its 22 subsidiaries and personnel comprising more than 4,300 members, is the country’s leading employer. As a key player in the postal, telecommunications and finance sectors, POST Luxembourg offers a one-stop-shop in order to meet all the requirements of its clients.

### Solution components

- IBM® Security Access Manager

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