



IBM Watson Assistant has been ranked #1 by G2 in the Bot Platforms category, consecutively since Spring 2019



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Based on G2's 2022 Winter Reports

Likely to Recommend
87%
Ease of Doing Business With
85%

“The intuitive interface for IBM Watson Assistant is very helpful. It can be easily scaled up for more complex business functions. As a developer, I found the IBM Watson APIs and development platform very easy to use.”

- G2 Reviewer ★★★★★

Ease of Use

87%

“I found it very beneficial and easy to use assistant model out of various options available across the board. Training the entities is really easy and handy.”

- G2 Reviewer ★★★★★

Review Star Breakdown

95%
of users rated us
4 or 5 stars

“IBM Watson allows us to quickly add intents and examples and the training happens so fast. This takes the supervised learning aspect of it to an incredible level since we won't have to wait for the AI model to learn on its own from the data that it will be getting.”

- G2 Reviewer ★★★★★

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Data was sourced from the Winter 2022 Bot Platforms Grid® Report

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