



Unlock business value with modern human resources operations

IBM and SAP SuccessFactors deliver an experience-based HR model



A reinvented HR design

The operations function within your Human Resources (HR) department represents a significant opportunity to generate more positive experiences for your employees. Delivering experience-based outcomes is made possible using our dynamic operational model built specifically for HR.

This HR model is based on SAP SuccessFactors, powered in the IBM Cloud® and supported by the experience and expertise of IBM. Together, these benefits help transform HR functions with more positive outcomes from onboarding to administration to payroll. This experience-based HR system aligns with the Human Experience Management (HXM) strategy and is ideal for localization.

IBM and SuccessFactors HR services delivery

Specifically designed to meet evolving HR needs, this technology solution ties in with the dynamic cloud business strategies across all industries, by helping global organizations take their HR services to the cloud.

- SAP SuccessFactors localization
 - HR processes: currently localized in 99 countries
 - Payroll: localized in 46 countries
- Cognitive talent solutions intelligently recommend the most qualified candidates with the highest predictable potential for success and provide personalized learning experiences with improved talent requisition and retention capabilities.



IBM was ranked #1 for breadth of services and delivery capability¹

Significant cost advantages

You can often realize cost advantages by implementing an experience-based HR solution, such as lower costs per hire and lower HR spend, while reducing costly manual re-work.

Why IBM and SAP SuccessFactors?

- Our combined product knowledge, experience and industry expertise using HXM strategies for HR reinvention elevates your employee experience.
- IBM® brings thousands of experienced practitioners together to empower leading brands and help their organization succeed with reinvented HR strategies.
- You can benefit from the breadth of expertise from over 350 SAP SuccessFactors practitioners with knowledge of many different frameworks and accelerators and over 250 partner applications.

Are you ready to generate experience-oriented outcomes for your HR organization with an IBM and SAP SuccessFactors solution? [You can start now.](#)

© Copyright IBM Corporation 2021

IBM Corporation
New Orchard Road
Armonk, NY 10504

Produced in the United States of America
September 2021

IBM, the IBM logo, ibm.com, IBM Cloud and IBM Services are trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the web at “Copyright and trademark information” at www.ibm.com/legal/copytrade.shtml.

This document is current as of the initial date of publication and may be changed by IBM at any time. It is the user’s responsibility to evaluate and verify the operation of any other products or programs with IBM products and programs.

SAP® SuccessFactors® are trademarks of SAP and are used here with permission.

THE INFORMATION IN THIS DOCUMENT IS PROVIDED “AS IS” WITHOUT ANY WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTY OR CONDITION OF NON-INFRINGEMENT. IBM products are warranted according to the terms and conditions of the agreements under which they are provided.

1 HFS SAP SuccessFactors Services Top 10 Report, October 2019

Learn more →

