

Continuous Operations Risk Evaluation (CORE)

Assess your ability to meet your business continuity and resiliency requirements



Business benefits

- Evaluate your IT, disaster recovery and business continuity processes to identify gaps in your recovery solution
 - Address gaps in your availability solution with plans and processes
 - Assess your business resilience program against industry best practices and regulations to identify areas for improvement
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To maintain continuous business and IT operations, your organization must be prepared to address potential risks that may adversely affect your business. You need to have confidence that your IT disaster recovery and business continuity plans are capable of meeting your business recovery objectives, and that you have the necessary skills, tools and knowledge to maintain a robust resilience program. Designing, implementing and maintaining the right resiliency solutions is essential. Failure to keep them current will render them inadequate, put you at risk and require costly updates in the future.

What is Continuous Operations Risk Evaluation (CORE)?

The IBM Resiliency Consulting Services CORE service evaluates your IT disaster recovery and business continuity plans and strategies to help determine your ability to meet your business continuity requirements. Through a series of workshops and interviews we identify potential vulnerabilities in your current program, evaluate your ability to meet recovery objectives for crucial processes and provide recommendations on how to improve your abilities to meet availability, recoverability and resiliency objectives.

Our resiliency professionals help you set best-practice goals and offer insights for achieving a more robust resiliency program—for improving governance and strengthening end-to-end resilience program management. We compare your existing resilience program structure with IBM's proprietary Resilience Maturity Model (RMM) to identify potential gaps and offer actionable recommendations to help ensure that your resilience program supports business continuity for your organization. We can also compare your program against industry standards, such as ISO 22301, which are integrated into our tools and methods.



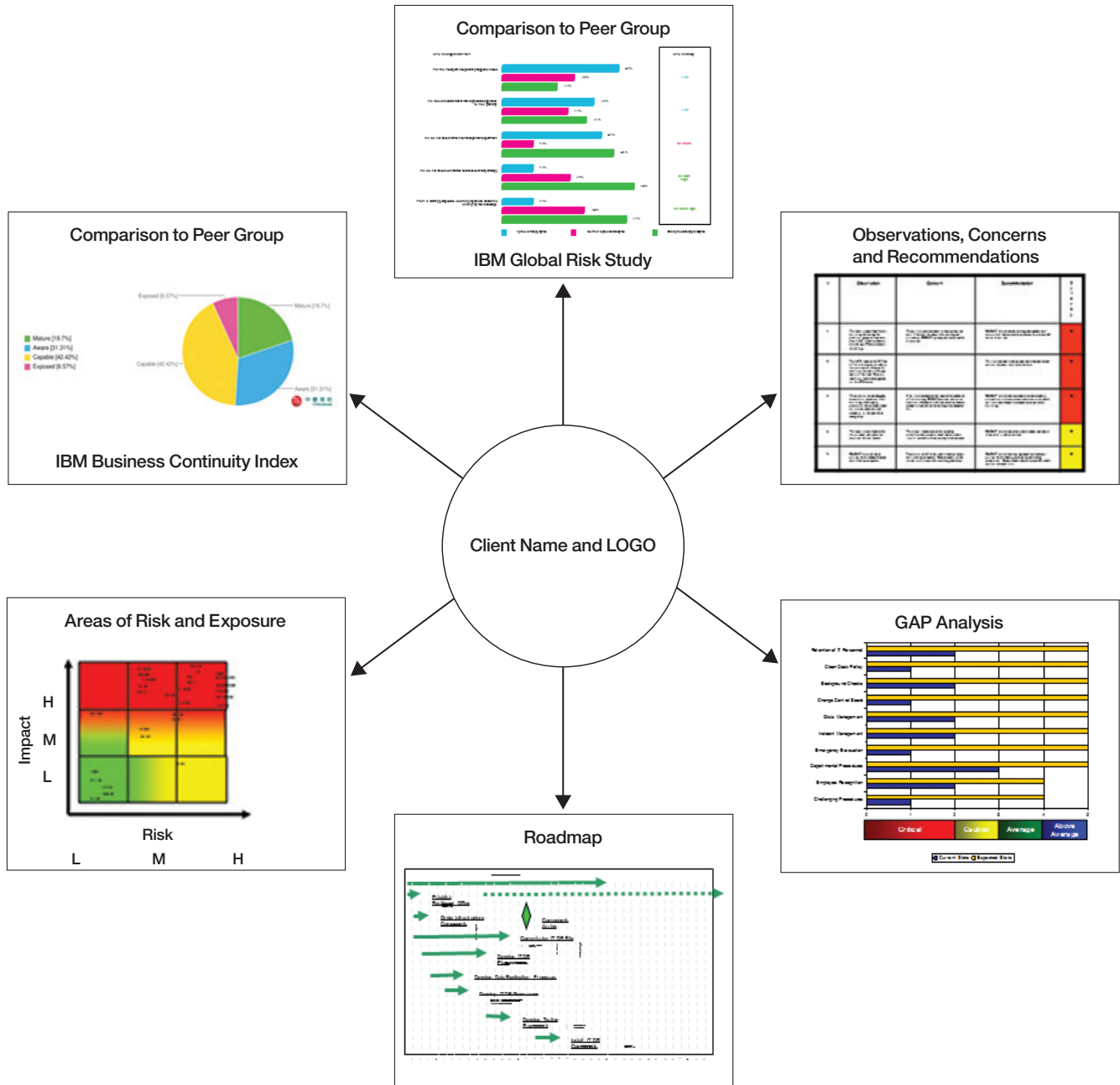


Figure 1: Continuous Operational Risk Evaluation Workshop

Determining how your program compares

Globally, IBM has amassed key metrics on successful IT disaster recovery, business continuity and resiliency programs. Using workshops and interviews, our experienced resiliency consultants gather information on your program and then conduct a peer comparison within industry, geographical location and organization size. This comparison provides you with an idea as to how your program measures up with others in your peer group and identifies potential areas for improvement.

Measuring your ability to meet business continuity requirements

CORE helps evaluate and measure the capability of your organization's disaster recovery plan to meet and manage business objectives, risks and outages. We systematically determine your ability to meet the recovery time objectives and recovery point objectives of your crucial business processes based on our best practices and in-depth industry knowledge of comprehensive resilience strategies.

Recommending improvements in your IT disaster recovery environment

We use our Business Resiliency Framework—which encompasses strategy and vision, organization, processes, data, applications, IT infrastructure and facilities—to compare and establish the maturity of your resilience program. We then use a five-level scale to measure it against your desired future state of resilience. Based on the results, we provide you with actionable recommendations and steps designed to successfully achieve your set goals. We advise you on resource requirements and strategies that can meet your resilience objectives. At the end of the engagement, our resiliency specialists provide a detailed roadmap that helps you effectively take steps to achieve your enterprise resilience program governance requirements.

Why IBM?

IBM's approach to helping make your business resilient is designed to be comprehensive, covering strategy and vision, organization and human resources, business processes, applications, data, IT infrastructure and facilities. With more than 50 years of experience helping businesses improve their resilience, IBM is a leader in addressing business, data and event-driven risks. We offer you the services of highly skilled resiliency professionals to assess, design, implement, test and sustain a sound enterprise business-based resilience program.

Take the next step

To learn more about IBM Resiliency Consulting Services CORE, please contact your IBM marketing representative or visit the following website:

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