

EAGLE II Functional Category	Contract	Period of Performance	DHS Program Office, Directorate or specific Program	Description	Customer Point of Contact
1	CBP SAP Support	2001 – Present	CBP Office of Administration	<ul style="list-style-type: none"> • Provides operations and maintenance for the existing SAP system • Specific tasks include planning and execution of SAP improvement projects, SAP integration and interfaces with CBP systems, end-user training, and SAP help desk support 	Tim Raeck Director, Financial Systems Division 317-614-4644 Tim.j.raeck@cbp.dhs.gov
1	CBP Prod and ACS	2002 - Present	CBP OCIO	<ul style="list-style-type: none"> • Supports the production application maintenance for ACE and the legacy system ACS 	Robert Hood Director, Operations and Maintenance 571-468-5498 Robert.d.hood@cbp.dhs.gov
1	CBP EDME / ECOM	2002 – Present	CBP OCIO, Enterprise Data Management and Engineering (EDME)	<ul style="list-style-type: none"> • Provides Operations and Maintenance (O&M) of all data center infrastructure inclusive of what is shared with the Automated Commercial Environment (ACE) program. - Data center infrastructure includes but is not limited to shared Local Area Network (LAN), collocated Wide Area Network (WAN) equipment, Storage Area Network (SAN), data storage, computing systems, backup 	Gwen Morris Director, Enterprise Systems Engineering Branch 703-921-7118 Gwen.morris@cbp.dhs.gov

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				systems, power, cooling, and floor space and commonly shared processes.	
1	CIS Transformation	2008 - Present	CIS Office of Transformation	<ul style="list-style-type: none"> Implements full lifecycle electronic case management system to realize USCIS's three key goals of strengthening national security, improving operational efficiency, and enhancing customer service. 	Barbara Veres, CO, 410-562-5181, Barbara.Veres@HQ.DHS.GOV

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1	TSA Operational Application Support and Information Services (OASIS)	2007 - Present	TSA	<ul style="list-style-type: none"> • Transform application development services within TSA to create an agile enterprise responsive to the dynamic mission requirements facing TSA • Deliver within diverse architectures within which work is currently accomplished, and drive toward those strategic capabilities required by TSA • Support TSA's progression toward a service-oriented architecture while maintaining the current reliable and responsive application infrastructure that enables mission success. 	Derek Smith, COTR, (571) 227-2042, Derek.Smith@tsa.dhs.gov
1	TSA OASIS II	2013 - Present	TSA	<ul style="list-style-type: none"> • Recompete of OASIS, but with multiple awardees • Full range of application development services for TSA. • Use of various development approaches for application development 	Derek Smith, COTR, (571) 227-2042, Derek.Smith@tsa.dhs.gov

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				and COTS/GOTS implementation <ul style="list-style-type: none"> • Services and support for complex IT platforms and technical environments 	
1	FEMA Enterprise Application Development, Integration, and Sustainment (EADIS)	2008 - Present	FEMA	<ul style="list-style-type: none"> • Provides system development and application • sustainment across the FEMA enterprise 	Paul Franks, OCIO, COTR, 202-646-2754, Paul.Franks@fema.dhs.gov
1	FEMA Risk MAP Customer and Data Services (CDS)	2012 - Present	FEMA, FIMA, Risk Analysis Division	<ul style="list-style-type: none"> • Variety of services to support US flood mapping efforts: IT systems and infrastructure, service center for mapping products, call center for mapping related questions, and physical library of old paper flood maps 	Claire Drury, COR, 202-646-2884, Claire.Drury@fema.dhs.gov