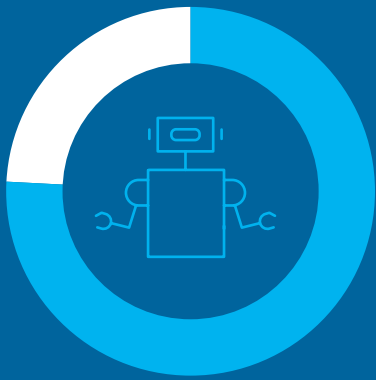


The human-machine interchange

Intelligent automation is changing how businesses operate

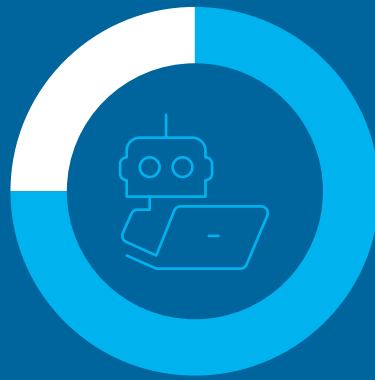
The rise of intelligent automation ...

Efficiency



76% of executives surveyed report that increasing automation will have a positive impact on operational efficiency

Performance



75% of operational executives surveyed say intelligent machines will meaningfully impact their business performance in the next three years

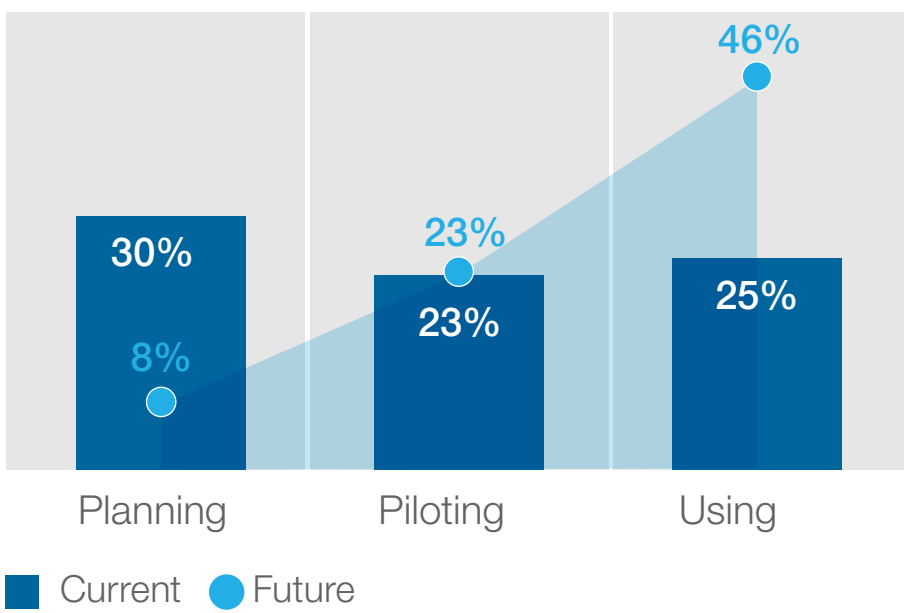
Opportunity



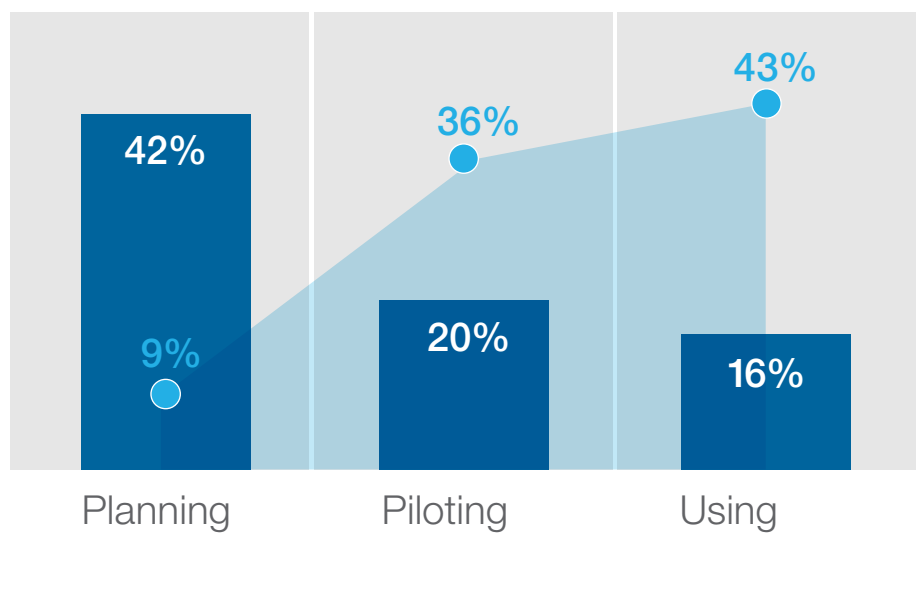
70% of executives surveyed expect intelligent machines to lead to higher-value work for employees

The future of emerging technologies lies in their use

Predictive analytics



AI/Machine learning

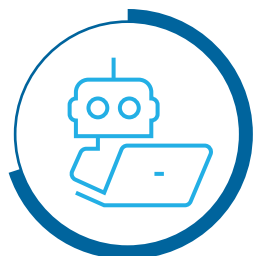


Teaching humans to work with machines begins with “feeling” comfortable



82%

Employees need training and **encouragement to feel comfortable** working with intelligent machines



70%

Intelligent machines will lead to **higher-value work** for our employees



61%

Intelligent machines will have a meaningful impact on **job descriptions and activities** in the next three years

Staying competitive in the cognitive era demands an effective use of intelligent automation and machine learning.

To learn where to start, please visit ibm.biz/humanmachine