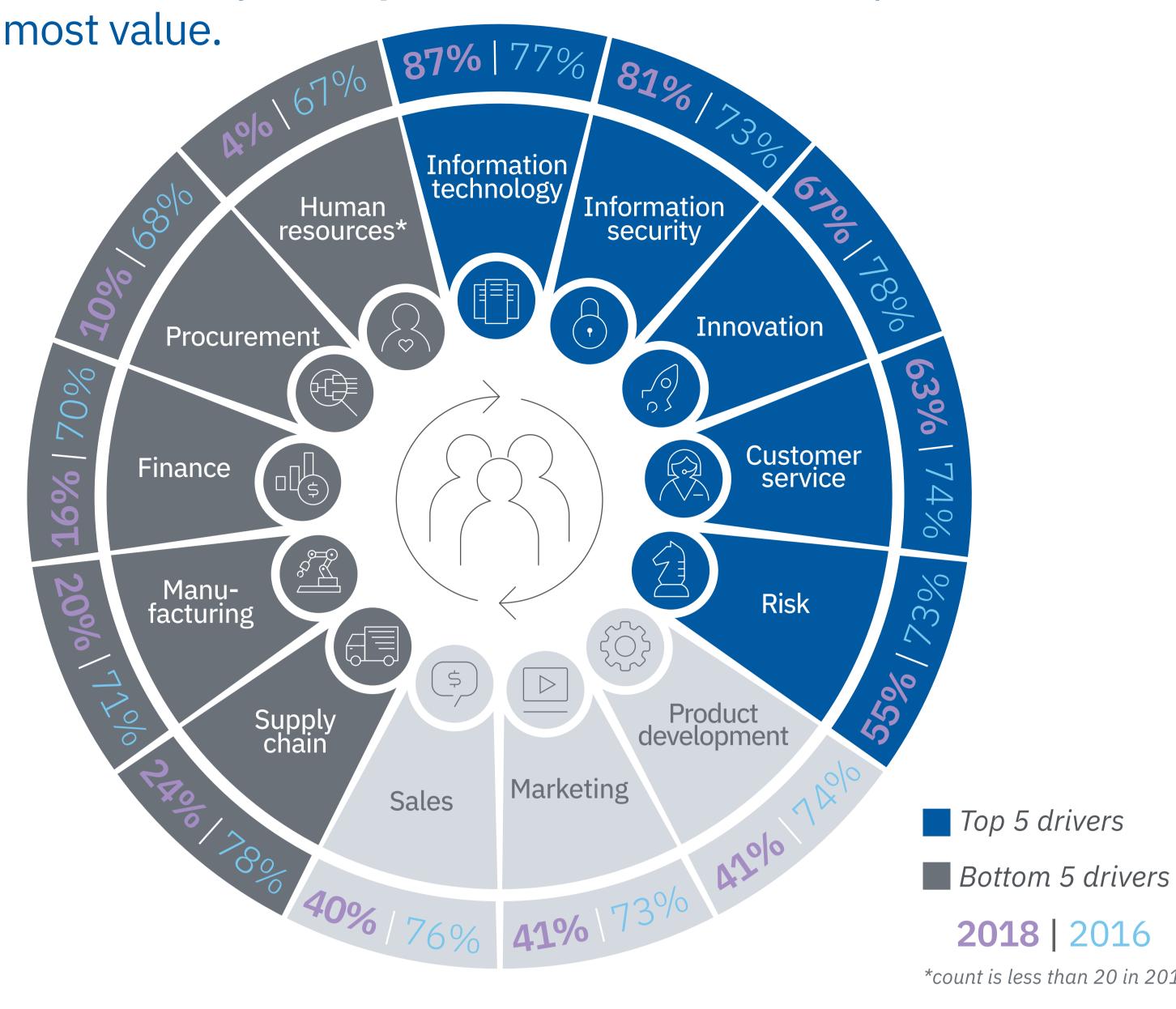
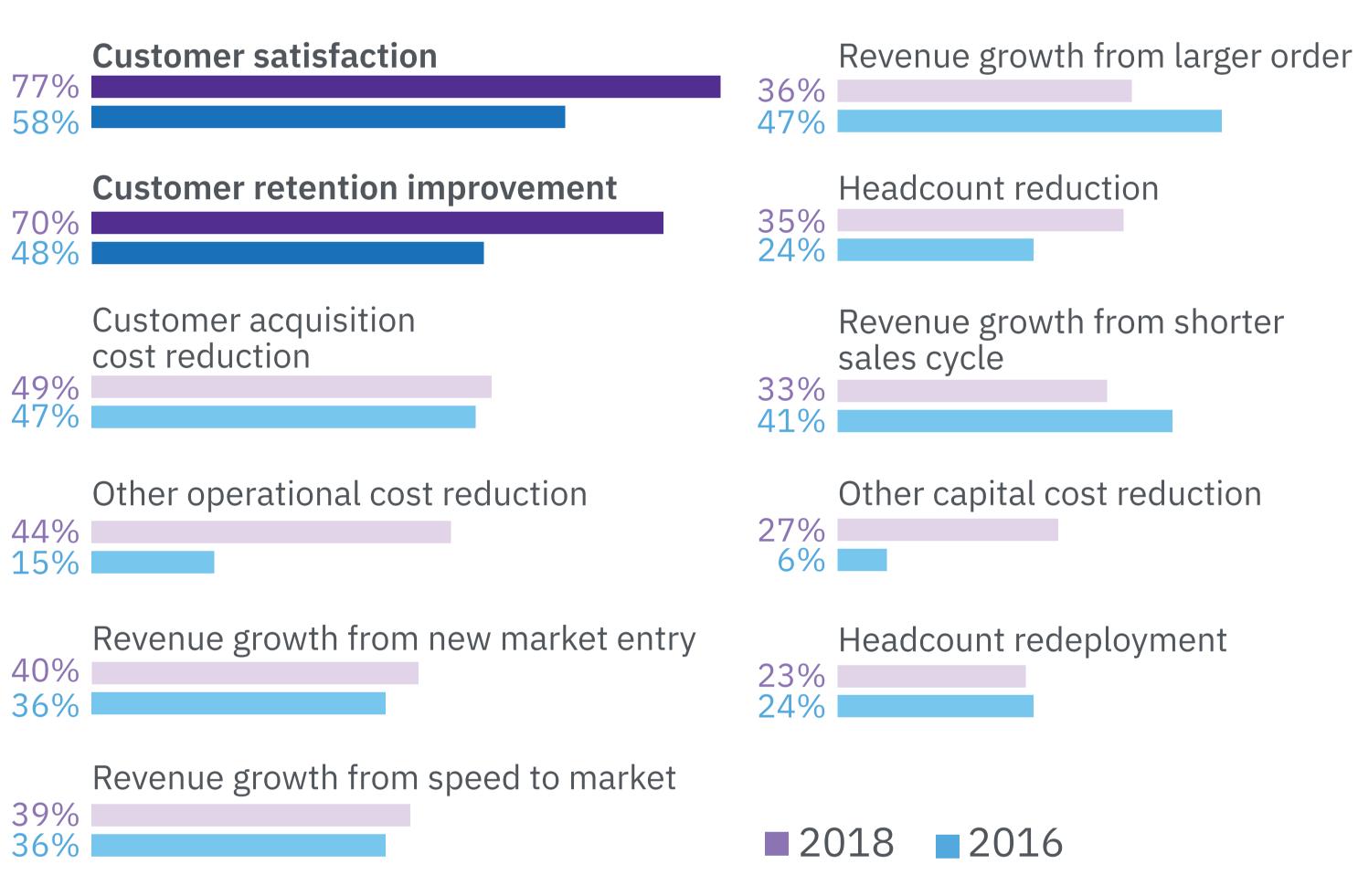
## Shifting toward Enterprise-grade AI

Resolving data and skills gaps to realize value

CEOs identify the top five functions where AI provides the

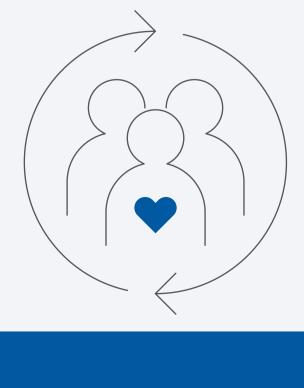


## Among outperformers, topline value drivers for AI investments are primarily customer oriented.



## Today, executives cite a shortage of talent as a top barrier to adopting AI technology. 2016 2018

	Availability of skilled resources or technical skills	43%	63%
	Regulatory constraints	29%	60%
	Legal/security/privacy concerns about use of data and information	36%	55%
	Degree of organizational buy-in/readiness/cultural fit	36%	44%
$\stackrel{\frown}{\longleftarrow}$	Data governance and policies	35%	43%
0   0     0   0   0   0   0   0	Availability of data to draw context for decision making	33%	43%
	Availability of technology	46%	29%
	Degree of executive support	30%	27%
	Degree of customer readiness	28%	22%



Are you ready to embrace the next stage of the AI journey? Transform toward an AI-powered enterprise using pragmatic steps identified through our research.

To learn more, visit:

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\*count is less than 20 in 2018