

July 19, 2023

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Based upon representation from management as to the accuracy and completeness of information provided, the procedures performed by an Authorized External Assessor to validate such information, and HITRUST's independent confirmation that the work was performed in accordance with the HITRUST® Assurance Program requirements, the following platform, facilities, and supporting infrastructure of the Organization ("Scope") meet the HITRUST CSF® v9.6.2 Risk-based, 2-year (r2) certification criteria:

Platform / Services:

- Internal Management System (IMS)
- Networking: IBM Cloud Load Balancer, IBM Cloud Direct Link "1.0", Hardware Firewall, Gateway Appliance, IPSec VPN, Fortigate Security Appliance
- Storage: IBM Cloud File Storage, IBM Cloud Block Storage, IBM Cloud Backup, IBM Cloud Object Storage (IaaS), Storage Area Network (SAN)
- Compute: IBM Cloud Bare Metal, SAP-Certified Cloud Infrastructure, IBM Cloud Virtual Servers
- Security: IBM Cloud Hardware Security Module

Facilities:

- AMS03 (Data Center) managed by NL|DC located in Almere, Netherlands
- CHE01 (Data Center) managed by TATA located in Chennai, India
- DAL05 (Data Center) managed by Digital Realty located in Dallas, TX, United States of America
- DAL08 (Data Center) managed by Digital Realty located in Richardson, TX, United States of America
- DAL09 (Data Center) managed by Digital Realty located in Richardson, TX, United States of America
- DAL10 (Data Center) managed by QTS located in Irving, TX, United States of America
- DAL12 (Data Center) managed by Digital Realty located in Richardson, TX, United States of America

- DAL13 (Data Center) managed by Cyrus One located in Carrollton, TX, United States of America
- FRA02 (Data Center) managed by Cyrus One located in Frankfurt, Germany
- FRA04 (Data Center) managed by E-Shelter located in Frankfurt, Germany
- FRA05 (Data Center) managed by Interxion located in Frankfurt, Germany
- LON02 (Data Center) managed by Digital Realty located in Chessington, London, United Kingdom of Great Britain and Northern Ireland
- LON04 (Data Center) managed by Ark Data Centres located in Farnborough, United Kingdom of Great Britain and Northern Ireland
- LON05 (Data Center) managed by NTT located in Hemel Hempstead, United Kingdom of Great Britain and Northern Ireland
- LON06 (Data Center) managed by Cyrus One located in Slough, United Kingdom of Great Britain and Northern Ireland
- MIL01 (Data Center) managed by DATA4 located in Milan, Italy
- MON01 (Data Center) managed by COLO-D located in Montreal, Canada
- OSA2X (Data Center) managed by IDC Frontier located in Osaka, Japan
- PAR01 (Data Center) managed by Global Switch located in Paris, France
- PAR04 (Data Center) managed by Global Switch located in Paris, France
- PAR05 (Data Center) managed by BNPP located in Paris, France
- PAR06 (Data Center) managed by BNPP located in Paris, France
- SAO01 (Data Center) managed by Ascenty located in Sao Paulo, Brazil
- SAO04 (Data Center) managed by Odata located in Santana De Parnaíba, Brazil, Brazil
- SAO05 (Data Center) managed by Ascenty located in Sao Paulo, Brazil
- SJC01 (Data Center) managed by Digital Realty located in Santa Clara, CA, United States of America
- SJC03 (Data Center) managed by Digital Realty located in Santa Clara, CA, United States of America
- SJC04 (Data Center) managed by Stack Infrastructure located in San Jose, CA, United States of America
- SNG01 (Data Center) managed by Digital Realty located in Jurong East, Singapore
- SYD01 (Data Center) managed by Global Switch located in Sydney, Australia
- SYD04 (Data Center) managed by Digital Realty located in Erskine Park, Australia
- SYD05 (Data Center) managed by Equinix located in Sydney, Australia
- TOK02 (Data Center) managed by @Tokyo located in Tokyo, Japan
- TOK04 (Data Center) managed by Softbank located in Saitama, Japan
- TOK05 (Data Center) managed by NTT located in Tokyo, Japan
- TOR01 (Data Center) managed by Digital Realty located in Markham, Ontario, Canada
- TOR04 (Data Center) managed by ServerFarm located in Ontario, Canada
- TOR05 (Data Center) managed by Digital Realty located in Ontario, Canada

- WDC01 (Data Center) managed by Digital Realty located in Chantilly, VA, United States of America
- WDC03 (Data Center) managed by Digital Realty located in Ashburn, VA, United States of America
- WDC04 (Data Center) managed by Digital Realty located in Ashburn, VA, United States of America
- WDC06 (Data Center) managed by Raging Wire located in Ashburn, VA, United States of America
- WDC07 (Data Center) managed by Sabey located in Ashburn, VA, United States of America

The certification is valid for a period of two years assuming the following occurs. If any of these criteria are not met, HITRUST will perform an investigation to determine ongoing validity of the certification and reserves the right to revoke the Organization's certification.

- No data security breach reportable to a federal or state agency by law or regulation has occurred within or affecting the assessed environment,
- No significant changes in the business or security policies, practices, controls, and processes have occurred that might impact its ability to meet the HITRUST Risk-based, 2-year (r2) certification criteria, and
- Timely completion of the HITRUST Interim Assessment for r2 Certification as defined in the HITRUST Assurance Program Requirements.

HITRUST has developed the HITRUST CSF, a certifiable framework that provides organizations with the needed structure, detail and clarity relating to information protection. With input from leading organizations, HITRUST identified a subset of the HITRUST CSF controls that an organization must meet to be HITRUST Risk-based, 2-year (r2) Certified.

HITRUST performed a quality assurance review to ensure that the control maturity scores were consistent with the results of testing performed by the Authorized External Assessor. Users of this letter can refer to the document [Leveraging HITRUST Assessment Reports: A Guide for New Users](#) for questions on interpreting this letter and can contact HITRUST customer support at support@hitrustalliance.net. Users of this letter are assumed to be familiar with and understand the services provided by the organization listed above, and what specific services are being used by the user organization.

A version of this letter with a more detailed scope description has also been issued by HITRUST. A full HITRUST Validated Assessment Report has also been issued by HITRUST. Additional information on the HITRUST Assurance Program can be found at the HITRUST website at <https://hitrustalliance.net>.



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