

RED HAT SUBSCRIPTION ORDERING DATA

The following information will allow the identification of the appropriate Red Hat Subscription SKU and the quantity of them that are required to meet your specific request

Overall

Client Name
Client IBM Customer #

Scenario 1: RH Sub for a Power server that doesn't currently have an IBM supplied RH Sub

Target Power Systems server details.

Is this server running Red Hat Linux only or is AIX and/or IBMi active as well
Red Hat Linux Only – Total Quantity of Processors
Red Hat Linux AND AIX/IBMi – Total Quantity of Processors running Linux (IFL's)
Quantity of Red Hat Linux LPAR's defined on the target server.....
What type of Red Hat Linux File System is this server using (BE or LE?)
Coverage Hours required - Premium (24 x 7) or Standard (9 x 5)
Support Delivery – L1:L3 (Red Hat only) or L3 (IBM/Red Hat)?
Is Smart Management in effect?
Required Subscription duration – 6 months to 60 months

Scenario 2: RH Sub for an x86 server that doesn't currently have an IBM supplied RH Sub

Target x86 server details

Is KVM and/or RHEV in effect on this server?
Is Smart Management in effect on this server?
Coverage Hours required – Premium (24 x 7) or Standard (9 x 5)
Quantity of Red Hat Virtual Machines aka Guests present on this server.....
Quantity of Sockets/Processors running Linux
Required Subscription duration – 6 months to 60 months

Scenario 3: Determine if there is a replacement RH SKU for an existing RH SKU

Existing RH SKU details for Power Systems or x86 servers

What is the existing Red Hat SKU number?.....

Scenario 4: Determine the replacement RH Subscription SKU for an eConfig F/C Sub

Existing eConfig Feature Code (F/C) purchased with a Power Systems server

What is the existing eConfig Feature Code (F/C) Subscription.....
Is this server running Red Hat Linux only or is AIX and/or IBMi active as well
Red Hat Linux Only – Total Quantity of Processors
Red Hat Linux AND AIX/IBMi – Total Quantity of Processors running Linux (IFL's)
Quantity of Red Hat Linux LPAR's defined on the target server
Required Subscription duration – 6 months to 60 months

Scenario 5: Determine existing Red Hat Subscription SKU upgrade options

Existing RH Subscription providing Standard coverage and/or RH L3 Only Support

What is the Red Hat Subscription you would like to upgrade?