

# **MAINTENANCE PRICING LEGEND**

## **Explanatory Notes for IBM Maintenance Price List**

### **IBM Maintenance Offering**

**E24** Indicates 24x7 coverage applies

**E95** Indicates 9x5 coverage applies

**EEZ** Indicates Depot coverage applies

### **Per Call Class**

**Applicable to 132-3, 132-8, and 132-12**

Per Call Class (1, 2 or 3) is used to determine the per call hourly rates

See Appendix B for rates.