

Manage and sustain your resiliency program

Ensure your resiliency program evolves with your changing business



Business benefits

- Continuously monitors risks to help ensure controls are in place to either mitigate impact of or eliminate risk
 - Addresses compliance management requirements where appropriate
 - Assesses current business resilience program against current business requirements
-

What is IBM Resiliency Services—resiliency program management?

To sustain appropriate resiliency capabilities over time requires a robust and integrated management system, imbedded into the organization's ongoing operational practices. Utilizing our Business Resiliency Framework, our resiliency specialists provide a detailed roadmap that can enable you to effectively take steps to achieve your enterprise resilience program governance requirements.

Why choose IBM Resiliency Services—resiliency program management?

To maintain continuous business and IT operations, your organization needs to continuously monitor and address potential risks that may adversely affect your business. You need to have confidence that your IT disaster recovery and business continuity plans are capable of meeting your business recovery objectives as well as meeting any industry and regulatory compliance requirements. Resiliency solutions can quickly become outdated and ineffective if not properly managed, which can be worse than having no resiliency program at all. To ensure that your Resiliency Program adequately addresses the needs and requirements of your business operations, you need to have an effective governance framework in place.





Figure 1: IBM Resiliency Services Framework.

Service highlights

- Monitor and trend events to detect abnormalities before they create incidents and problems
- Shift from reactive to proactive service management to save costs and time in the long run
- Manage compliance with regulatory requirements
- Regularly revisit your policies to consistently define and document availability requirements and costs
- Report on performance to demonstrate readiness and results of investments in your program
- Update availability requirements as part of an ongoing business impact and assessment process

Governance Framework — The key to program sustainment

Governance is crucial to the overall health and accuracy of your resiliency program. Having the right governance framework in place ensures that resiliency is embedded in daily operations and is considered when change occurs within each level in your Business Resiliency Framework.

Establishing your Governance Framework

To sustain appropriate resiliency capabilities over time requires a comprehensive and integrated management system, imbedded into the organizations' ongoing operational practices. Utilizing

our Business Resiliency Framework, our resiliency specialists provide a detailed roadmap that can enable you to effectively take steps to achieve your enterprise resilience program governance requirements.

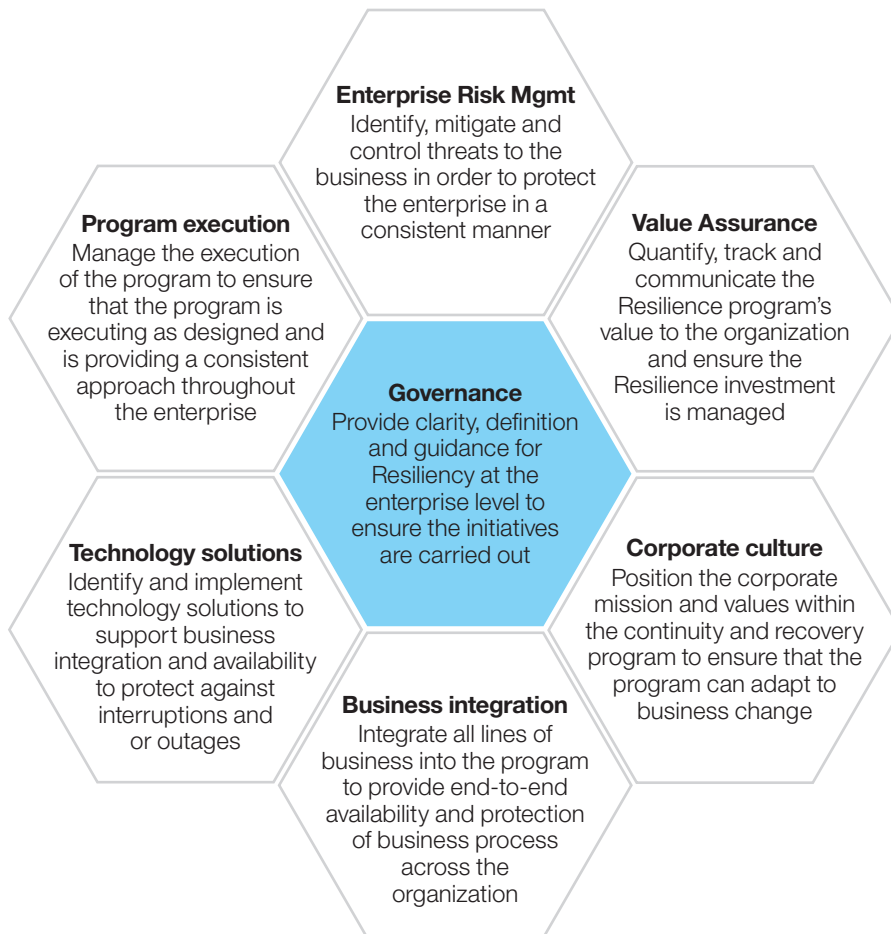


Figure 2: Governance Framework

Why IBM?

IBM's approach to facilitating business resiliency is robust, covering strategy and vision, organization and human resources, business processes, applications, data, IT infrastructure and facilities. With over 50 years of experience helping businesses improve their resilience, IBM is a leader in addressing business, data and event driven risks. We offer you the services of highly skilled resiliency professionals to assess, design, implement, test and sustain a sound enterprise business-based resilience program.

For more information

To learn more about IBM Resiliency Consulting Services—resiliency program management, please contact your IBM marketing representative or visit the following website:

[IBM Resiliency Consulting Services](#)



© Copyright IBM Corporation 2017

IBM Resiliency Services
3039 Cornwallis Rd., Bldg 201
Research Triangle Park, NC 27709

Produced in the United States of America
June 2017

IBM, the IBM logo, and [ibm.com](#) are trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the web at "Copyright and trademark information" at www.ibm.com/legal/copytrade.shtml.

This document is current as of the initial date of publication and may be changed by IBM at any time. Not all offerings are available in every country in which IBM operates.

The client is responsible for ensuring compliance with laws and regulations applicable to it. IBM does not provide legal advice or represent or warrant that its services or products will ensure that the client is in compliance with any law or regulation.

THE INFORMATION IN THIS DOCUMENT IS PROVIDED "AS IS" WITHOUT ANY WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTY OR CONDITION OF NON-INFRINGEMENT. IBM products are warranted according to the terms and conditions of the agreements under which they are provided.



Please Recycle