



Highlights

- Achieve high availability goals and maximize the value received from IBM systems and storage products
- Collaborate with skilled advisors during a two day, on-site workshop
- Review requirements and issues in order to define a solid end-state architecture
- Come away with strategic process actions and recommended next steps
- Engage with a world-class advisory service dedicated to helping clients meet their needs

High Availability Assessment Workshop

Identify tactical and strategic improvements to achieve your high availability goals

Move closer to continuous operations

High availability is a key component of your organization's resilience strategy. In order to achieve it, you need to have the right plans and processes in place to ensure your IT systems stay up and running.

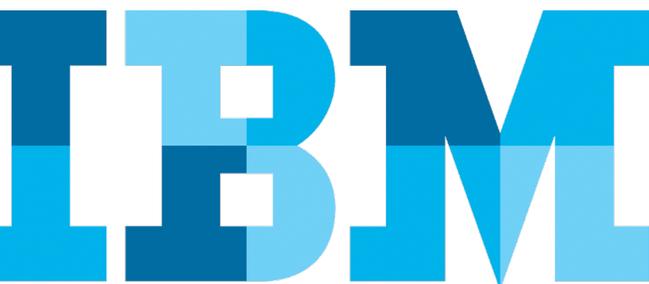
Engage Lab Services Executive Advisory Practice for High Availability to help identify the requirements, possible issues, and architectural and management opportunities that can improve the availability and resiliency of your end-to-end IT infrastructure.

Our collaborative High Availability Assessment Workshop may encompass a review of IBM and non-IBM systems, operating systems, middleware, databases, and storage in the end-to-end infrastructure. The assessment may also include a component failure impact analysis, transaction flow through the infrastructure, analysis of a real or potential outage, and disaster recovery architecture.

What you can expect

The workshop is typically conducted on-site over two days. Lead by experienced executive advisors, formal deliverables include:

- A recommendations report depicting end-state deployment and architectural and strategic service management actions
- C-level executive summary of recommendations with a depiction of the resulting infrastructure availability roadmap
- Supporting materials (as appropriate) detailing product and best practices guidelines



Key benefits and features

- Decrease downtime and improve service quality
- Gain a roadmap of tactical and strategic steps to achieve high availability goals
- Benefit from subject matter expert knowledge transfer
- Increase your awareness of new technologies and best practices
- Expand cross-domain communication and understanding among staff

Ask yourself

The Lab Services Executive Advisory Practice portfolio is strong and designed to help optimize IT, reduce costs, and make your business a healthier one. To determine if a High Availability Assessment Workshop is right for you, are you certain that:

- Your IT architecture and management is adequate enough to support mission critical applications and business processes?
- You're meeting service level availability goals?
- There are no gaps in end-to-end deployments and management practices?
- You can comply with corporate or industry regulations for resilience?
- You can implement high availability and disaster recovery best practices without assistance?
- Your organization has a clear understanding of its enterprise infrastructure, asset details, and service management processes?

For more information

Learn more about the High Availability Assessment Workshop and related Executive Advisory Practice solutions. Contact stgls@us.ibm.com or visit:

ibm.com/systems/services/executiveadvisorypractice



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