

Choosing the right managed services provider for your IT infrastructure

The pressure's on. Everyone's looking to IT to create business value and innovation. But running IT is no easy task these days. A managed services provider can help.

Make sure the vendor:

-  Has deep skills and experience 1
-  Uses the latest technology 2
-  Follows industry best practices 3
-  Employs consistent processes 4
-  Supports multivendor environments and strong relationships 5
-  Delivers globally and locally 6
-  Commits to service level agreements 7
-  Offers a broad portfolio of options 8
-  Supports your transformation and business goals 9
-  Is reliable — and can prove it 10

Cloud and managed services: spanning a range of options



On-premises



Private cloud



Public cloud

Relieve the pressure from your IT organization. Read the IBM ebook “Top 10 tips for selecting a managed services provider” to learn how cloud and managed services can transform your business.

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