Clinical assessment for quality improvement, a Provider Consulting and Analytics service offering

Streamline your clinical processes to help improve outcomes

In today’s challenging healthcare environment, it’s more important than ever for hospitals and health systems to ensure they’re meeting the demanding expectations of each and every patient. For help balancing the needs of your organization with those of the people it serves, turn to the expertise of the IBM® Watson Health™ Provider Consulting and Analytics team.

The clinical assessment is a consulting offering designed to help you discover new insights in targeted areas of your organization to quickly affect change.

The assessment gives you an objective understanding of your past and current performance. Using longitudinal data and comparative benchmarks, we will identify opportunities for improvement and provide specific recommendations to help you achieve optimal patient care.

Highlights

Why Watson Health?

– Demonstrated, data-driven methodology
– Vast experience in assessing and implementing process improvements
– Rigorous data analysis capabilities
– Ability to validate benchmarks
– Objective, independent analysis built on industry identified best practices
– Flexibility and sensitivity to your organization’s culture and objectives
– Maximize the value of your quality data investment
Our approach can help you drive the results you want

To promote effective and sustainable change, the Watson Health Provider Consulting and Analytics team uses a multidisciplinary approach designed to engage all staff, managers and physicians who are crucial to the success of the project. Our team works closely with your team to understand your challenges, set goals and leave you with the knowledge and confidence to help you achieve and maintain the results you need.

The clinical assessment is organized into three phases of work:

Phase I: Project initiation meeting

First, we’ll gather your stakeholders and work together to clarify project objectives, define roles, discuss data submission and collection requirements and review the overall plan and timeframe.

Phase II: Data review

Because we view benchmarking as a critical step to developing any effective operational and clinical improvement strategy, our team will then conduct a review of your organization’s previously submitted quality data, including:

- Quality indicators
- Readmissions trends
- Efficiency measures

We will also specify and request additional data relevant to project objectives, and schedule meetings with department leaders to understand current practices and challenges.

Using our proprietary IBM® 100 Top Hospitals® balanced scorecard to evaluate performance, we can also delve into additional areas, such as mortality, complications and length of stay.

100 Top Hospitals summary report

Phase III: Executive summary presentation

Finally, our team will lead an executive summary review session to discuss our findings with your leaders. This meeting is designed to result in your team having a sound understanding of the critical issues and opportunities for improvement, as well as identifying specific, actionable recommendations for long-term improvement.

Timeline for a typical clinical assessment:

Approximately 4 to 6 weeks, depending upon availability of requested data and client personnel for interviews. Our consultants are also available to help you implement the recommendations.
Get connected
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Our team
Our consultants have extensive experience working with hospitals to help them improve outcomes. They combine the advanced analytics of Watson Health with real-world clinical expertise and technical competence. Because of this, our team can help bridge the gap between data and hospital operations.

About IBM Watson Health
Each day, professionals throughout the health ecosystem make powerful progress toward a healthier future. At IBM Watson Health, we help them remove obstacles, optimize efforts and reveal new insights to support the people they serve. Working across the landscape, from payers and providers to governments and life sciences, we bring together deep health expertise; proven innovation; and the power of artificial intelligence to enable our customers to uncover, connect and act — as they work to solve health challenges for people everywhere.

For more information on IBM Watson Health, visit: ibm.com/watsonhealth