

Building an exceptional employee experience with modern HR

Are you struggling to flexibly scale operations? Is virtually engaging your workforce a constant challenge?

Shifting to new business models and introducing new ways of working is a monumental task, but by putting your employees' needs at the core of your transformation strategy you can unlock the full value of human resources.

Now is the time to reinvent employee experiences and change the way HR engages with the workforce. Through managed employee services, you can reduce operating costs with modern HR outsourcing while at the same time improving NPS and employee sentiments.

Let's get started.

Design consumer-grade experiences for employees



Your employees deserve highly personalized and responsive interactions that are constantly improved through feedback. A low employee NPS signals disengaged employees and subpar productivity, which affect your overall business performance. By turning to advanced analytics and AI-driven care solutions, you can tune into your employees' voices and deliver experiences that delight and engage your most valuable asset — your people.



Solution:

Provide consumer-grade experiences and improved NPS with digitized and personalized HR service delivery. Our Agile-trained delivery center personnel and digital workers support end-to-end employee life cycle services.

Results:

24/7

Significantly reduce HR operating costs



Reimagine the way work gets done by using digital workers, virtual agents and intelligent workflows to reduce manual HR admin work. By allowing HR to focus on strategic transformation priorities, organizations can establish an efficient shared-services model that promotes growth.



Solution:

Reduced operational costs and resolution times. With more time to focus on and reinvest resources in higher-value strategic imperatives, HR can lead the company's journey to resiliency.

Results:

30-50%

Accelerate the move to modern HR



Drive your move to a modern and scalable digital HR operation, preconfigured with AI, intelligent workflows and automation.



Solution:

Years of deep experience helping companies transition their operations to the cloud while keeping employees' needs at the center of the transformation process.

Results:

24/7

Ready to create improved experiences for your workforce? Visit ibm.com/talent-management to begin your journey to AI-enabled HR.