

# Entering the age of automation

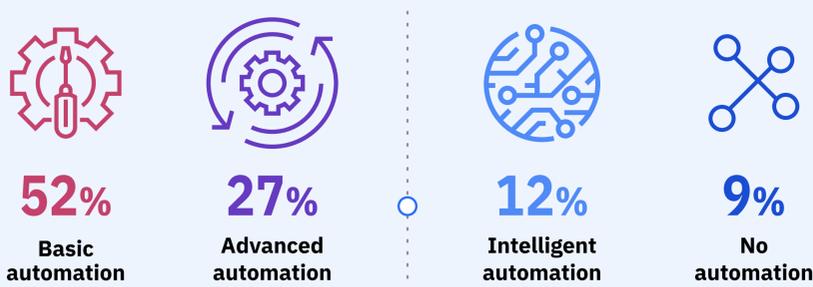
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As machines get smarter, they're quickly learning to complete the repetitive and time-consuming tasks that take up much of our workdays.

Advancements in automation have always helped businesses progress. Now, thanks to artificial intelligence, automation has the power to create enterprise-wide change.



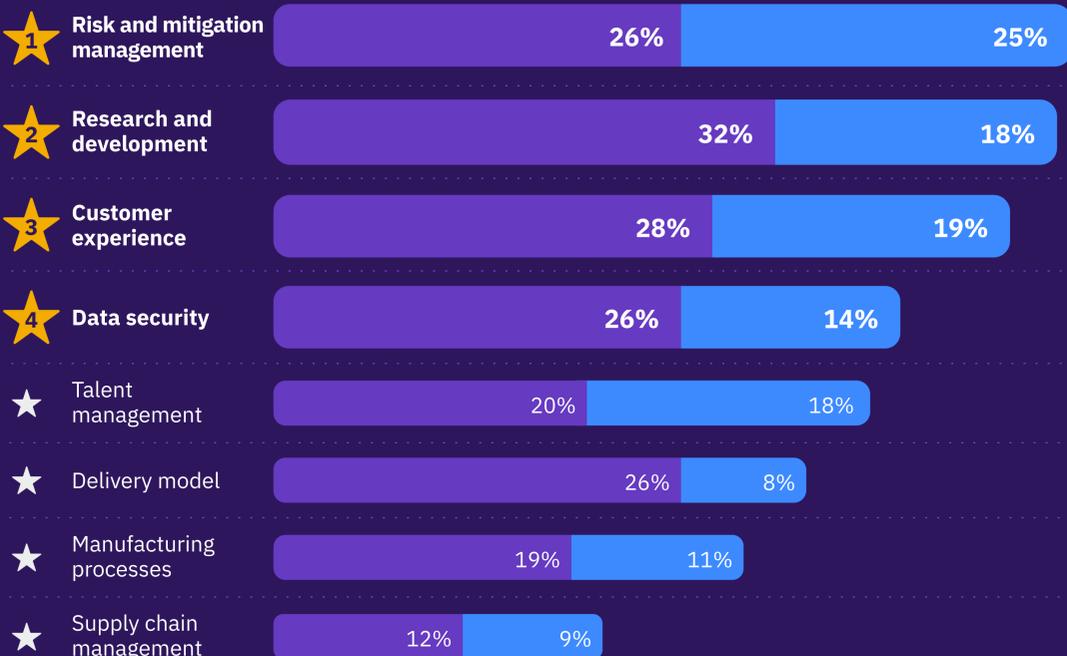
## Despite the possibilities, many organizations still aren't using automation to its fullest abilities



## Start with the business areas where automation will have the most impact

Percent respondents reporting significant impact from automation on business processes to date

Advanced users  
Intelligent users



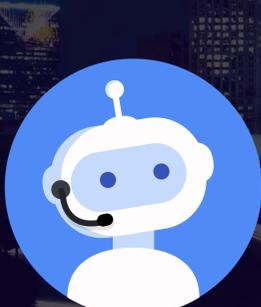
Early adopters of intelligent automation have already seen substantial impact across several business functions.

## Choose processes that are ready to be automated

With tasks and processes numbering in the thousands for a typical business, knowing what or where to automate next can be a daunting task. Using the APQC Process Classification Framework, we identified some of the most "automatable" tasks, with transactional tasks coming out on top.



## Three steps to get you started



- STEP 1 Think big**: Create an automation foundation
- STEP 2 Start small**: Craft a command center
- STEP 3 Work differently**: Optimize digital processes and rebalance the workload

Ready to craft your automation journey?  
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