



**How much time and money are you spending** managing multiple vendors in your data center?



Ask about our IBM® Integrated Support Services workshop to help streamline your multivendor IT support and bring to your organization advanced technology that can help you leapfrog your competition.

Is your current IT support management model **taking time and resources** that could be better used to move your business forward?

Discover how your enterprise can implement this solution by nominating top experts from your company to join **an one day working session with IBM® Technology Support specialists**.

We facilitate the meeting between experts from IBM Technology Support Services and experts representing your company, in a unique, hands-on workshop.

There is **no fee** for this working session, and it can be hosted at IBM offices or in your own offices.

The output from this workshop can help you develop a road map of integrated IT support implementation and can help you identify areas where efficiency gains can be optimized, leading to reduced or contained costs.

**Together, we will:**



**Identify and prioritize the challenges** of your current IT infrastructure support model;



**Enable a collaborative approach** by gathering input and desired outcomes;



**Define results and identify the goal state** of the IT support model;



**Build an action plan** to achieve the transformation.



**Determine and align the impact** of IT infrastructure issues on business initiatives;



**Servers supported:**

- IBM
- Cisco
- Dell/EMC
- Fujitsu
- HPE
- Lenovo
- Sun/Oracle



**Storage supported:**

- IBM
- Dell/EMC
- Hitachi
- HPE
- NetApp
- Sun/Oracle



**Networking:**

- Cisco
- Citrix
- Juniper
- F5
- Fortinet
- Palo Alto
- Checkpoint
- Riverbed
- Brocade



**Plus, support for third party software, including:**

- proactive support for x86 (Windows);
- support and subscription for VMWare;
- comprehensive support solutions for the Open Source ecosystem.

If you don't see your IT manufacturer listed, **just ask**.

**Reduce complexity, decrease costs and ensure availability** with expert, single-source support for your multivendor IT environment.

**Learn more about IBM® Technology Support Services**

