

# Software withdrawal and support discontinuance: IBM Select Support for burst buffer - No replacements

## Table of contents

- [1 Support and access discontinuance](#)
- [1 Withdrawn parts, features, or programs](#)
- [2 Replacement information](#)

## Support and access discontinuance

### Licensed program software

Effective on the date shown, IBM will withdraw support for the following programs licensed under the IBM Selected Support section of the IBM International Passport Advantage Agreement:

Program number	Program name	VRM	Discontinuance of support date
5737-N15	IBM Enhanced Select Support for burst buffer	All	September 30, 2022
5737-N16	IBM Elite Select Support for burst buffer	All	September 30, 2022

## Withdrawn parts, features, or programs

### Build-to-plan licensed program select part number withdrawal

Effective on the date shown, the following programs and associated part numbers, as licensed under the IBM Selected Support section of the IBM International Passport Advantage Agreement, are no longer marketed:

Program number	Program name	Effective date of withdrawal
5737-N15	IBM Enhanced Select Support for burst buffer	June 15, 2022
5737-N16	IBM Elite Select Support for burst buffer	June 15, 2022

The following part numbers are withdrawn without replacement:

Part number	Part number name and description	Effective date of withdrawal
D288ZLL	IBM Enhanced Select Support for burst buffer per Install SW Support 12 Months	June 15, 2022
D2890LL	IBM Elite Select Support for burst buffer per Install SW Support 12 Months	June 15, 2022

---

## Replacement information

---

### **Build-to-plan**

---

There is no replacement for the withdrawn programs and part numbers.

---

## Order processing

---

Orders received on or after the effective date of withdrawal will not be filled. Client requested arrival dates (CRADs), if any, must be prior to the effective date of withdrawal.

---

## Technical support

---

### **Licensed program technical support**

---

Technical support is discontinued effective September 30, 2022. Support extensions are not available.

See the [IBM<sup>\(R\)</sup> Support](#) website for product support information.

### **Trademarks**

IBM and Passport Advantage are registered trademarks of IBM Corporation in the United States, other countries, or both. Other company, product, and service names may be trademarks or service marks of others.

### **Terms of use**

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at

[Terms of use](#)

For the most current information regarding IBM products, consult your IBM representative or reseller, or go to the IBM worldwide contacts page

[IBM United States](#)