

Service withdrawal: IBM Select Support for xCAT from IBM Configurator for e-Business - Replacements available

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Overview

Extreme Cloud Administrative Toolkit (xCAT), the open source cluster management tool available from [github](#), is no longer shipped with the IBM Elastic Storage^(R) System (ESS). Therefore, the xCAT support offering available in eConfig is being withdrawn. xCAT Select Support is still available to order from Passport Advantage^(R) for clients who want continued support.

Withdrawn parts, features, or programs

Build-to-order program number and feature number withdrawal

Effective September 15, 2022, the following program numbers and features will be withdrawn:

Program number	Program and feature name	VRM	Feature number
5641-CT1	1-Year IBM Select Support for xCAT - Enhanced	1.1.0	2238
5641-CT1	1-Year IBM Select Support for xCAT - Elite	1.1.0	2237
5641-CT2	2-Year IBM Select Support for xCAT - Enhanced	1.1.0	2678
5641-CT2	2-Year IBM Select Support for xCAT - Elite	1.1.0	2677
5641-CT3	3-Year IBM Select Support for xCAT - Enhanced	1.1.0	2240
5641-CT3	3-Year IBM Select Support for xCAT - Elite	1.1.0	2239
5641-CT4	4-Year IBM Select Support for xCAT - Enhanced	1.1.0	2680
5641-CT4	4-Year IBM Select Support for xCAT - Elite	1.1.0	2679
5641-CT5	5-Year IBM Select Support for xCAT - Enhanced	1.1.0	2276
5641-CT5	5-Year IBM Select Support for xCAT - Elite	1.1.0	2275

Replacement information

Build-to-order

xCAT Select Support remains available from Passport Advantage:

Program number	Program name	Part number
5724-V73	IBM Enhanced Support for xCAT	D04X5LL
5724-V74	IBM Elite Support for xCAT	D04X6LL

Order processing

Orders received on or after the effective date of withdrawal will not be filled. Client requested arrival dates (CRADs), if any, must be prior to the effective date of withdrawal.

Technical support

Licensed program technical support

Technical support continues to be available for the programs in this announcement. The discontinuance of support for these offerings will be announced a minimum of 12 month before the termination date.

See the [IBM[®] Support](#) website for product support information.

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