

# Software withdrawal and support discontinuance: IBM WebSphere Commerce - Express, IBM WebSphere Commerce Developer Express, and IBM Sales Center for WebSphere Commerce

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## Overview

Effective on the dates shown, IBM<sup>(R)</sup> will withdraw marketing and support for the following programs licensed under the IBM International Program License Agreement:

Program number	Program release name	Withdrawal from marketing	Withdrawal from support
5724-I36	IBM WebSphere <sup>(R)</sup> Commerce - Express V7.0.x	April 30, 2018	April 30, 2019
5724-I37	IBM WebSphere Commerce Developer Express <sup>(R)</sup> V7.0.x	April 30, 2018	April 30, 2019
5724-N56	IBM Sales Center for WebSphere Commerce V7.0.x	April 30, 2018	April 30, 2019

### IBM WebSphere Commerce - Express (5724-I36) and IBM WebSphere Commerce Developer Express (5724-I37)

Existing WebSphere Commerce - Express customers are eligible for replacement entitlement to IBM WebSphere Commerce Professional V8.0 or V9.0. Services to support migration will be available under a separate contract. For assistance in evaluating all replacement options, consult your IBM or Business Partner representative.

Customers can choose to renew their support entitlement to WebSphere Commerce - Express V7.0.x, and be eligible for version 7.0.x product updates and fixes through the end of support date. Maintenance renewal parts remain in market until April 30, 2018. Extended support will be offered through a separate contract until December 30, 2021.

### Sales Center for IBM WebSphere Commerce (5724-N56)

Sales Center is a separate product offering for WebSphere Commerce Professional and WebSphere Commerce Enterprise. Strategic replacement products for Sales Center include IBM Call Center, a separate product offering of IBM Order Management. For assistance in evaluating alternative products, consult your IBM or Business Partner representative.

Customers can choose to renew their support entitlement to Sales Center and be eligible for version 7.0.x product updates and fixes through the end of support date. Maintenance renewal parts remain in market until April 30, 2018.

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## Withdrawn programs

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Effective on the dates shown, IBM will withdraw from marketing part numbers from the following programs licensed under the IBM International Program License Agreement:

### IBM WebSphere Commerce - Express (5724-I36)

Withdrawn parts		
Part number	Part description	Withdrawal from marketing date
D582ULL	IBM WebSphere Commerce - Express Processor Value Unit (PVU) License + SW Subscription & Support 12 Months	April 17, 2018
D582VLL	IBM WebSphere Commerce - Express Processor Value Unit (PVU) SW Subscription & Support Reinstatement 12 Months	April 17, 2018
E02HQLL	IBM WebSphere Commerce - Express Processor Value Unit (PVU) Annual SW Subscription & Support Renewal	April 30, 2018
D582YLL	IBM WebSphere Commerce - Express Value Unit from WebSphere Commerce - Express for eServer™ i5 520 Processor P10 Trade Up License + SW Subscription & Support 12 Months	April 17, 2018
BK098ML	IBM WebSphere Commerce - Express V7.0 for Windows™ Multilingual Media Pack	April 17, 2018
BK099ML	IBM WebSphere Commerce - Express V7.0 for Linux® Multilingual Media Pack	April 17, 2018
BK09EML	IBM WebSphere Commerce - Express V7.0 for IBM i Multilingual Media Pack	April 17, 2018

### IBM WebSphere Commerce Developer Express (5724-I37)

Withdrawn parts		
Part number	Part description	Withdrawal from marketing date
D53WVLL	IBM WebSphere Commerce Developer Express Authorized User License + SW Subscription & Support 12 Months	April 17, 2018
D53WWLL	IBM WebSphere Commerce Developer Express Authorized User SW Subscription &	April 17, 2018

<b>Withdrawn parts</b>		
<b>Part number</b>	<b>Part description</b>	<b>Withdrawal from marketing date</b>
	Support Reinstatement 12 Months	
E01BDLL	IBM WebSphere Commerce Developer Express Authorized User Annual SW Subscription & Support Renewal	April 30, 2018
BK09AML	IBM WebSphere Commerce Developer - Express V7.0 for Windows Multilingual Media Pack	April 17, 2018

### **IBM Sales Center for WebSphere Commerce (5724-N56)**

<b>Withdrawn parts</b>		
<b>Part number</b>	<b>Part description</b>	<b>Withdrawal from marketing date</b>
D103GLL	IBM Sales Center for WebSphere Commerce 10 Authorized Users Initial Fixed Term License + SW Subscription & Support 12 Months	April 17, 2018
D57P6LL	IBM Sales Center for WebSphere Commerce 10 Authorized Users License + SW Subscription & Support 12 Months	April 17, 2018
D57P7LL	IBM Sales Center for WebSphere Commerce 10 Authorized Users SW Subscription & Support Reinstatement 12 Months	April 17, 2018
E02G2LL	IBM Sales Center for WebSphere Commerce 10 Authorized Users Annual SW Subscription & Support Renewal	April 30, 2018
EOHTELL	IBM Sales Center for WebSphere Commerce 10 Authorized Users Subsequent Fixed Term License + SW Subscription & Support 12 Months	April 30, 2018
D109ZLL	IBM Sales Center for WebSphere Commerce 10 Authorized Users from Competitive Trade Up License + SW S&S 12 Months	April 17, 2018
BK097ML	IBM Sales Center for WebSphere Commerce V7.0 for Windows Multilingual Media Pack	April 17, 2018

On or after that date, you can no longer obtain these programs directly from IBM. You can obtain these programs on an as-available basis through IBM Remarketers.

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## Replacement program information

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None

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## Technical support

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See the [IBM Support Portal](#) website for product support information.

Technical support continues to be available.

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## Corrections

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### **(Corrected on March 5, 2019)**

In the Overview, deleted the extended support statement under IBM WebSphere Commerce (5724-N56).