

IBM SevOne Network Performance Management 6.1 helps network operations and engineering managers to collect, analyze, and visualize network performance data

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At a glance

IBM[®] SevOne Network Performance Management 6.1 delivers the following key benefits to network operations and engineering managers:

- **Clarity.** Proactively monitor network performance with application-aware context by rapidly obtaining meaningful insights from granular levels of data.
- **Consistency.** Gain a single source of truth to optimize business-critical networks and applications across hybrid multicloud environments.
- **Collaboration.** Strengthen collaboration between application, infrastructure, and network teams to drive efficiency and productivity across the IT organization.

Overview

IBM SevOne Network Performance Management helps improve user application experiences by enabling network teams to have greater clarity, consistency, and collaboration.

IBM SevOne Network Performance Management 6.1 is purpose-built to help network operations and engineering managers address the challenges that are associated with consistently collecting, analyzing, and visualizing network performance data. It enables these teams to collect this network performance data at a granular level and in near real-time across their entire multicloud and multivendor networks to unlock actionable and meaningful insights. IBM SevOne Network Performance Management provides the tools to help them correlate network infrastructure to application performance to innovate in a timely manner.

Key features of IBM SevOne Network Performance Management

Modern collection

- Robust collection of multivendor network performance metrics and flow data
- Support for more than 10,000 different devices, with support for new Simple Network Management Protocol (SNMP) devices
- Scalability for larger enterprises, cloud services provider (CSP) networks, and managed service provider (MSP) networks

- Capability to ease the transition to more advanced networks with broad software-defined networking (SDN), software-defined wide-area networking (SD-WAN), and wifi support

Modern visualizations and analytics

- Create simple, scalable, reusable, and shareable visualizations and workflows.
- Support advanced networks with best practice reports for SDN, SD-WAN, and wifi.
- Toggle easily between dark and light mode dashboards to optimize presentation and communication effectiveness.
- Isolate specific user and tenant visualizations with a series of multitenant-enabled administrative and reporting features.
- View automated baselines that are calculated for every collected metric, providing your team with immediate access to indicators of network irregularities.
- Leverage custom calculations, groupings, and dynamic thresholds to tailor network performance analysis to specific operational requirements.

Modern integration

- Support business decision-making with near real-time Apache Kafka-based or Apache Pulsar-based streams of network and infrastructure metrics.
- Leverage SevOne APIs to make third-party data sources, such as Splunk or Elasticsearch, Logstash, and Kibana (ELK) log collection systems, an integral part of the monitoring and troubleshooting process.
- Integrate multivendor performance data with IBM Watson[®] AIOps to apply data-driven, explainable AI to your ITOps toolchain.
- Integrate IT service management (ITSM) systems, such as ServiceNow, for smoother, more unified operational workflows.

As an IBM application-aware network performance management solution, IBM SevOne Network Performance Management helps improve user application experiences by enabling network teams to obtain meaningful insights from granular levels of network performance data with application-aware context, from a single source of truth that spans hybrid multicloud and multivendor networks.

IBM SevOne Network Performance Management is available through Passport Advantage[®].

Key requirements

For details, see the [Software requirements](#) section.

Planned availability date

November 30, 2021

Availability within a country is subject to local legal requirements.

Accessibility by people with disabilities

Accessibility Compliance Reports (previously known as a VPAT) containing details on accessibility compliance to standards, including the Worldwide Consortium Web Content Accessibility Guidelines, European Standard EN 301 349, and US Section 508, can be found on the [IBM Accessibility Conformance Report Request](#) website.

Program number

Program number	VRM	Program name
5900-AN1	6.1.0	IBM SevOne Network Performance Management

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

Publications

None

Services

IBM Systems Lab Services

Systems Lab Services offers infrastructure services to help build hybrid cloud and enterprise IT solutions. From servers to storage systems and software, Lab Services can help deploy the building blocks of a next-generation IT infrastructure to empower a client's business. Lab Services consultants can perform infrastructure services for clients online or onsite, offering deep technical expertise, valuable tools and successful methodologies. Lab Services are designed to help clients solve business challenges, gain new skills and apply best practices.

Lab Services offers a wide range of infrastructure services for IBM Power[®] servers, IBM Storage systems, IBM Z[®], and IBM LinuxONE. Lab Services has a global presence and can deploy experienced consultants online or onsite around the world.

For assistance, contact Systems Lab Services at ibmsls@us.ibm.com.

To learn more, see the [IBM Systems Lab Services](#) website.

IBM Consulting

As transformation continues across every industry, businesses need a single partner to map their enterprise-wide business strategy and technology infrastructure. IBM Consulting is the business acceleration partner to help cocreate change across an organization. IBM specialists can help businesses succeed through finding collaborative ways of working that forge connections across people, technologies, and partner ecosystems. IBM Consulting brings together the business expertise and an ecosystem of technologies that help solve some of the biggest problems faced by organizations. With methods that get results faster, an integrated approach, that is grounded in an open and flexible hybrid cloud architecture, and incorporating technology from IBM Research[®] and IBM Watson AI, IBM Consulting enables businesses to lead change with confidence and deliver continuous improvement across a business and its bottom line.

For additional information, see the [IBM Consulting](#) website.

IBM Technology Support Services (TSS)

Get preventive maintenance, onsite and remote support and gain actionable insights into critical business applications and IT systems. Speed developer innovation with end-to-end support for over 240 open-source packages. Leverage powerful IBM analytics and AI-enabled tools to enable client teams to manage IT problems before they become emergencies.

The TSS offers extensive IT maintenance and support services that cover more than one niche of a client's environment. TSS covers products from IBM and other OEMs, including servers, storage, network, appliances, and software to help clients ensure high availability across their data center and hybrid cloud environment.

For details on available services, see the [Technology support for hybrid cloud environments](#) website.

IBM TechU

Improve your knowledge in hybrid cloud and AI solutions. IBM TechU provides the most recent content so that you can learn, engage, and increase your skills with IBM Technology specialists.

A one-year, renewable membership TechU digital membership provides access to IBM Systems online education to help address your technical enablement needs for existing and new projects.

Submit questions or comments to techuid@us.ibm.com.

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IBM Expert Labs

IBM Expert Labs can help clients accelerate their projects and optimize value by leveraging their deep technical skills and knowledge. With more than 20 years of industry experience, these specialists know how to overcome the biggest challenges to deliver business results that can have an immediate impact.

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For additional information, see the [IBM Expert Labs](#) website.

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These services can help clients deploy and integrate IBM Security software, extend their team resources, and help guide and accelerate successful hybrid cloud solutions including critical strategies such as zero trust. Remote and on-premises software deployment assistance is available for IBM Cloud Pak^(R) for Security, IBM Security QRadar^(R)/QRoC, IBM Security SOAR/Resilient^(R), IBM i2^(R), IBM Security Verify, IBM Security Guardium^(R), and IBM Security MaaS360^(R).

For more information, contact Security Expert Labs at sel@us.ibm.com.

For additional information, see the [IBM Security Expert Labs](#) website.

Technical information

Specified operating environment

Hardware requirements

The image for a virtual SevOne appliance can be downloaded by using any of the following three methods:

- VMware^(R). Standard method for all virtual SevOne software installations is through a .ova file download.
- Kernel-based Virtual Machine (KVM). This is a virtualization infrastructure for the Linux^(R) kernel that turns it into a hypervisor. This method uses a .QCOW2 file.
- MicrosoftTM Azure or AWS. This installation method is a Virtual Hard Disk (VHD) image.

Software requirements

- Mozilla Firefox 61
- Google Chrome 72
- Microsoft
 - Edge 79
 - WindowsTM 2008

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Planning information

Packaging

This offering is delivered through the internet as an electronic download. There is no physical media.

Ordering information

For ordering information, consult your IBM representative or IBM Business Partner, or go to the [Passport Advantage](#) website.

This program is available only through Passport Advantage.

Passport Advantage

Part number description	Part number
IBM SevOne Network Performance Management Managed Device License + SW Subscription & Support 12 Months	D08PQZX

Part number description	Part number
IBM SevOne Network Performance Management Managed Device Monthly License	D08PRZX
IBM SevOne Network Performance Management Managed Device SUBSCRIPTION LICENSE	D08PSZX
IBM SevOne Network Performance Management Managed Device SW S&S REINSTATE 12 MO	D08PTZX
IBM SevOne Network Performance Management Managed Device Annual SW S&S Rnwl	E08PPZX
IBM SevOne Network Performance Management Managed Client Device License + SW Subscription & Support 12 Months	D08PVZX
IBM SevOne Network Performance Management Managed Client Device Monthly License	D08PWZX
IBM SevOne Network Performance Management Managed Client Device SUBSCRIPTION LICENSE	D08PXZX
IBM SevOne Network Performance Management Managed Client Device SW S&S REINSTATE 12 MO	D08PYZX
IBM SevOne Network Performance Management Managed Client Device Annual SW S&S Rnwl	E08PUZX

Charge metric

The charge metrics for this licensed product can be found in the following License Information document:

Program number	License Information document title	License Information document number
5900-AN1	IBM SevOne Network Performance Management	L-KMAO-C73TJ6

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

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This software license includes Software Subscription and Support (also referred to as Software Maintenance).

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Licenses under the IBM International Program License Agreement (IPLA) provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available. Two charges apply: a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

The following License Information document applies to the offering in this announcement:

Program number	License Information document title	License Information document number
5900-AN1	IBM SevOne Network Performance Management	L-KMAO-C73TJ6

Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

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Program technical support

Continuous delivery (CD) support

Technical support of a program product version or release will be available for a minimum of two years from the planned availability date, as long as your Subscription and Support is in effect.

This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support also provides you with access to versions, releases, and updates (CD releases, Long Term Support Releases or fixes) of the program.

You will be notified, through an announcement letter, of discontinuance of support with 12 months' notice.

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For additional information about the CD support lifecycle policy, see the [IBM Continuous Delivery Support Lifecycle Policy](#) Continuous Delivery (CD) support model web page.

For additional information about the IBM Software Support Lifecycle Policies, see the [Standard and enhanced IBM software support lifecycle policies](#) website.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

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Prices

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Fax: 800-2IBM-FAX (242-6329)

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Note: Shipments will begin after the planned availability date.

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