

IBM Operational Decision Manager V8.10.5, a long-term support release, facilitates adoption of the Decision Center Business console

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Overview

IBM^(R) Operational Decision Manager (ODM) is a full-featured decision automation solution that can help you manage the entire lifecycle of rules-based business decisions. Line-of-business users can capture, manage, automate, and monitor business decisions.

With ODM, business users can automate a wide range of decisions, including loan and claims processing, fraud identification, and customer onboarding.

ODM offerings include a full edition and an Express^(R) edition. They can address the incremental requirements from basic rules to full-decision management:

- ODM Server is a single offering that includes all available features and supported platforms.
- ODM Server Express is the entry-point offering that is designed for initial business rules projects and is licensed for a limited quality of service and a limited number of deployments.

For further information about the components included in each edition, see the [ODM Licenses](#) web page in IBM Knowledge Center.

ODM V8.10.5 is delivered as a long-term support release (LTSR), and clients receive product defect fixes and security updates for a minimum period of two years from its general availability date. Clients with the previous LTSR, ODM V8.10.2, no longer will receive product defect fixes and security updates after April 30, 2022.

ODM V8.10.5 facilitates version upgrades through enhanced guidance and scripts to ensure migration is complete.

Clients can complete critical Decision Center tasks without having to use the Enterprise console.

Decision models can be exported to IBM Automation^(R) Decision Services (ADS), a next-generation intelligent automation service that is delivered as part of IBM Cloud Pak^(R) for Automation.

For additional benefits of ODM, see the [Operational Decision Manager Version 8.10.x documentation](#) web page in IBM Knowledge Center.

For additional capabilities of ODM, see the announcements in the [Reference information](#) section.

Key requirements

ODM operates with a range of operating environments that include:

- IBM AIX^(R)
- Red Hat^(R) Enterprise Linux^(R)
- Ubuntu
- SUSE Linux Enterprise Server
- MicrosoftTM WindowsTM
- Apple macOS
 - **Note** : Some features of Rule Designer are not supported on Apple macOS.

For details, see the [Technical information](#) section.

Planned availability date

December 18, 2020

- Electronic distribution
- Support for US English and national languages

See the [Availability of national languages](#) section for national language availability.

Description

ODM V8.10.5 is delivered as an LTSR offering:

- As per the [ODM V8.10 continuous delivery model](#), ODM V8.10.5 will receive product defect fixes and security updates for a minimum period of two years from its general availability date.
- Under continuous delivery (CD), program defect fixes and security updates are only available for the two most current CD updates and all active LTSRs.
- The previous LTSR, ODM V8.10.2, will no longer receive product defect fixes and security updates after April 30, 2022.

ODM V8.10.5 facilitates version upgrades through enhanced guidance and scripts to ensure migration is complete.

Clients can now complete critical Decision Center tasks, such as completing installation and defining roles and permissions, without having to use the Enterprise console.

Decision models created in the Decision Center Business console can now be exported to IBM Automation Decision Services (ADS), a next-generation intelligent automation service delivered as part of IBM Cloud Pak for Automation. ADS provides a low-code environment in which business experts can initiate decision automation projects that combine prescriptive business rules and predictive models to make intelligent operational decisions.

Section 508 of the US Rehabilitation Act

This offering at planned availability, when used in accordance with associated IBM documentation, of satisfying the applicable standards, including the Worldwide Consortium Web Content Accessibility Guidelines, European Standard EN 301 349,

and US Section 508, provided that any assistive technology used with the product properly interoperates with it. An Accessibility Conformance Statement can be requested on the [Product accessibility information](#) website.

Statement of general direction

Deprecation of IBM Operational Decision Manager (ODM) features

Deprecation is used to notify clients when IBM intends to remove a certain feature or features from an offering. Deprecation notifications precede the actual removal of the features. They enable clients to anticipate any actions that they deem to be desirable or necessary to accommodate the removal of the feature or features.

IBM intends to remove the following features from a future release of ODM:

- Decision Center Enterprise console. All critical tasks can now be completed in the Business console, where user experience improvements are focused.
- Decision modeling in the Business console. IBM Automation Decision Services (ADS), a next-generation intelligent automation service is delivered as part of IBM Cloud Pak for Automation. ADS provides a low-code environment where business experts can initiate decision automation projects that combine business rules and predictive models to make intelligent operational decisions. ODM decision models can now be imported into ADS, where clients can benefit from an enhanced decision modeling experience.

Contact your IBM representative or IBM Business Partner if you have any feedback or questions regarding these plans.

Statements by IBM regarding its plans, directions, and intent are subject to change or withdrawal without notice at the sole discretion of IBM. Information regarding potential future products is intended to outline general product direction and should not be relied on in making a purchasing decision. The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. Information about potential future products may not be incorporated into any contract. The development, release, and timing of any future features or functionality described for IBM products remain at the sole discretion of IBM.

Reference information

For additional information about ODM V8, see:

- Software Announcement [219-208](#), dated June 3, 2019
- Software Announcement [218-336](#), dated October 2, 2018
- Software Announcement [218-080](#), dated March 13, 2018
- Software Announcement [217-435](#), dated October 3, 2017
- Software Announcement [217-070](#), dated February 21, 2017

For additional information about IBM Cloud Pak for Automation, see:

- Software Announcement [219-477](#), dated October 22, 2019
- Software Announcement [219-411](#), dated August 13, 2019
- Software Announcement [219-244](#), dated June 3, 2019

For additional information about ODM for z/OS^(R), V8, see

- Software Announcement [219-528](#), dated October 22, 2019
- Software Announcement [218-425](#), dated October 2, 2018

For additional information about ODM on Cloud, see:

- Software Announcement [219-283](#), dated June 11, 2019
- Software Announcement [218-387](#), dated September 25, 2018
- Software Announcement [218-259](#), dated June 12, 2018
- Software Announcement [219-244](#), dated June 3, 2019
- Software Announcement [216-020](#), dated February 16, 2016
- Software Announcement [215-258](#), dated September 22, 2015

Availability of national languages

Description	Availability date	Language
IBM ODM V8.10.5 (electronic download)	December 18, 2020	Multilingual (Chinese Simplified, Chinese Traditional, Dutch, US English, French, German, Italian, Japanese, Korean, Polish, Portuguese (Brazilian), Russian, Spanish, Swedish)

For the current list of languages supported, see the [IBM Support](#) website.

Translation information, if available, can be found at the [Translation Reports](#) website.

Program number

Program number	VRM	Program name
5725-B69	V8.10.5	IBM Operational Decision Manager

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers can be found on the [IBM Training and Skills](#) website.

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage[®] and Passport Advantage Express](#) website.

Publications

ODM documentation is available in IBM Knowledge Center, which can be viewed from a web browser with internet access or run locally. A local copy of the documentation can be downloaded and installed. Any new or updated version of the documentation can be added to a locally installed Knowledge Center.

A *Quick Start Guide* is shipped with the product.

Effective December 18, 2020, English and national language versions of the ODM V8.10.5 documentation will be available in [IBM Knowledge Center](#).

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of the lab-based software services team and the business consulting, project management, and infrastructure expertise of the IBM Global Services team. Also, IBM extends the reach of IBM Software Services through IBM Business Partners to provide an extensive portfolio of capabilities. IBM provides the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

Technical information

Specified operating environment

Hardware requirements

For current and detailed ODM hardware system requirements, see the [IBM Support](#) website on December 18, 2020.

Software requirements

For current and detailed ODM software requirements, see the [IBM Support](#) website on December 18, 2020.

Companion products

The following program can be purchased with this offering:

- IBM Cloud Pak for Automation delivers a robust, full-featured solution for business automation needs within your enterprise. In the current competitive marketplace, digital companies use software automation to achieve higher revenue per employee than their traditional counterparts. Automation can help optimize revenue per employee by enhancing client experience while reducing costs. Cloud Pak for Automation delivers essential bundled capabilities as a well-integrated collection of microservices to digitize a wide aspect of business operations. Cloud Pak for Automation is a packaged offering that gives clients a simple way to acquire and utilize key offerings from across the IBM portfolio, which include workflow, decisions, content, and data capture.

IBM Support

[IBM Support](#) is your gateway to technical support tools and resources that are designed to help you save time and simplify support. IBM Support can help you find answers to questions, download fixes, troubleshoot, submit and track problem cases, and build skills. Learn and stay informed about the transformation of IBM Support, including new tools, new processes, and new capabilities, by going to the [IBM Support Insider](#).

Planning information

Packaging

ODM V8.10.5 is delivered as an electronic download.

ODM for Developers V8.10.5 is delivered as an electronic download from Docker Hub and Eclipse Marketplace.

ODM V8.10.5 is also available from [IBM Marketplace](#). On IBM Marketplace, clients can discover, try, and buy software, hardware, and services from IBM and third-party providers.

Security, auditability, and control

ODM V8.10.5 uses the security and auditability features of the host software.

The client is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

For ordering information, consult your IBM representative or IBM Business Partner, or go to the [Passport Advantage](#) website.

This program is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by IBM Business Partners.

To locate IBM Business Partners in your geography, see the [Find a Business Partner](#) page.

The programs in this announcement all have Value Unit-based pricing.

Program number	Program name	Value Unit exhibit
5725-B69	IBM Operational Decision Manager V8.10.5	VUE100

For each IPLA program with Value Unit pricing, the quantity of that program needed to satisfy applicable IBM terms and conditions is referred to as the **required license capacity**. Your required license capacity is based upon the following factors:

- The applicable Value Unit Exhibit
- The applicable terms
- Whether your current mainframes are full capacity or sub-capacity

Passport Advantage

IBM Operational Decision Manager V8.10.5 (5725-B69)

Part numbers are unchanged for this announcement. For existing new part numbers, see:

- Software Announcement [218-336](#), dated October 2, 2018
- Software Announcement [218-080](#), dated March 13, 2018

Charge metric

The charge metrics for this licensed product can be found in the following License Information documents:

Program identifier	License Information document title	License Information document number
5725-B69	IBM Operational Decision Manager Server V8.10.5	L-ASAY-BSNHQS
	IBM Operational Decision Manager Server for Non-Production Environment V8.10.5	

Program identifier	License Information document title	License Information document number
	IBM Operational Decision Manager Server Express V8.10.5	L-ASAY-BSNHMB
	IBM Operational Decision Manager Server Express for Non-Production Environment V8.10.5	
	IBM Operational Decision Manager Server Limited Use Edition V8.10.5	L-ASAY-BSNHNY
	IBM Operational Decision Manager Server Limited Use Edition for Non-Production Environment V8.10.5	
	IBM Operational Decision Manager for Developers V8.10.5	L-ASAY-BSNHUT

Select your language of choice and scroll down to the Charge Metrics section.

Processor Value Unit (PVU) sub-capacity licensing

This software product is eligible for sub-capacity licensing. Clients must obtain Proofs of Entitlement (PoEs) for the maximum processor core capacity available to an eligible sub-capacity product when deployed in an eligible virtualization environment. This is also referred to as sub-capacity or virtualization capacity licensing.

Clients must use the IBM License Metric Tool (ILMT) unless they meet the exceptions described on the [ILMT](#) website.

For information regarding PVU sub-capacity licensing, see the [Passport Advantage Virtualization Capacity \(Sub-capacity\) Licensing](#) website.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available through Passport Advantage.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

Software Maintenance

Licenses under the IBM International Program License Agreement (IPLA) provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available. Two charges apply: a one-time license charge for use of

the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

The following License Information documents apply to the offering in this announcement:

Program identifier	License Information document title	License Information document number
5725-B69	IBM Operational Decision Manager Server V8.10.5	L-ASAY-BSNHQS
	IBM Operational Decision Manager Server for Non-Production Environment V8.10.5	
	IBM Operational Decision Manager Server Express V8.10.5	L-ASAY-BSNHMB
	IBM Operational Decision Manager Server Express for Non-Production Environment V8.10.5	
	IBM Operational Decision Manager Server Limited Use Edition V8.10.5	L-ASAY-BSNHNY
	IBM Operational Decision Manager Server Limited Use Edition for Non-Production Environment V8.10.5	
	IBM Operational Decision Manager for Developers V8.10.5	L-ASAY-BSNHUT

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Support Guide](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

With the IBM ODM V8.10 family of products, IBM ODM uses the continuous delivery (CD) support model. Following the initial release of Version V8.10, new function

and enhancements will be made available by incremental updates within the same version and release.

The new support model is implemented as follows:

- The CD support model allows IBM products to make new function available more frequently. The model also recognizes that frequent releases may not be suitable for all client application environments. Therefore, some products may offer a Long Term Support Release (LTSR) option.
- An LTSR can be supported for a longer period time, thereby assisting clients where frequent functional updates may not be practical and a longer term deployment is desirable.
- Clients should stay up to date with the installation of updates and LTSR packages to obtain the latest maintenance and new function. Product defect fixes and security updates are only available for the two, most current CD updates and all active LTSRs. If required, individual product fixes can be made available between update packages for resolution of problems.
- Update packages are delivered on the latest product release stream when the new release becomes available.
- New functional updates are not available to previously released update packages and LTSRs.
- Support is available for all IBM components of a product until the product is withdrawn from support.
- Support extensions are available, for a minimum period of two years for an additional fee, following effective support discontinuance date of the product.

For support of IBM ODM V8.10.5:

- IBM ODM V8.10.5 is delivered as an LTSR.

Technical support of a program product version or release will be available for a minimum of three years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect.

This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to versions, releases, and updates (CD releases, Long Term Support Releases or fixes) of the program. You will be notified, through an announcement letter, of discontinuance of support with six months' notice.

If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

For additional information on the IBM Software Support Lifecycle Policy, see the [IBM Software Support Lifecycle Policy](#) website.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on

Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Usage restrictions

Yes

For any usage restrictions, see the License Information document listed in this [Terms and conditions](#) section.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

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Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Support Guide](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

IBM Operational Support Services - SoftwareXcel

No

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Prices

For additional information and current prices, contact your local IBM representative or IBM Business Partner.

Business Partner information

If you are an IBM Business Partner acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBMid and password are required to access the [IBM Passport Advantage](#) or [IBM PartnerWorld^{\(R\)}](#) website.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or IBM Business Partner. Additional information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

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Phone: 800-IBM-CALL (426-2255)

Fax: 800-2IBM-FAX (242-6329)

For IBM representative: askibm@ca.ibm.com

For IBM Business Partner: pwcs@us.ibm.com

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1177 S Belt Line Rd
Coppell, TX 75019-4642, US

The IBM Digital Sales Center, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

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[IBM United States](#)