IBM Operational Decision Manager on Cloud 2019.06 delivers greater flexibility and improved client self-service

Overview

IBM[(R)] Operational Decision Manager (ODM) on Cloud helps users capture, automate, and manage rule-based business decisions. It is a business rule automation platform that anyone can work with, from IT to business-line leaders. Users can quickly initiate business-rule-management projects at lower costs by reducing the need for IT assistance and hardware and software acquisitions. It can quickly authorize a loan, decide on a promotion, or detect a cross-sell opportunity with high precision and customization. This service enables users to remain up to date and aligned with the changing business objectives of their organization.

ODM on Cloud is available in both an express version, and also a full version. The full version includes a default of three environments:

- Development

- Test

- Production

Additional environments can be ordered. User entitlement is based on decisions that are executed a month and artifacts that are managed by the Decision Center. The ODM on Cloud Express[(R)] version has only a single environment that is set up as a development environment initially unless instructed otherwise in the client provisioning form.

With this release, one additional environment can be added to an ODM on Cloud Express Instance and can be set up as test, or production environment that is based on the clients' request. ODM on Cloud and ODM on Cloud Express are both the same code base with differences in configuration and limitations on usage with the express version.

IBM recommends ODM on Cloud, rather than ODM on Cloud Express, to be used for more complex or mission-critical applications. The 2019.06 release is functionally compatible with ODM V8.10.2 and includes foundational enhancements, business console enhancements, and additional self-service capabilities for viewing usage and accessing logs for debugging through the IBM Cloud[TM] Service LOG DNA.

ODM on Cloud Express provides:

- Full-decision management. Captures, manages, and automates business policies, practices, and regulations on the cloud to gain more visibility and control of users' business decisions.

- An even lower bar of entry. Designed for non-mission-critical and simpler business rule applications with lower entitlements than the starting point for ODM on Cloud.
- Faster time to value. Provides a single, preconfigured development environment that could be used for development, test, or production to get users started within 48 hours without IT support.
- A design that comes with one optional additional environment.

ODM on Cloud and ODM on Cloud Express are available exclusively on IBM Cloud infrastructure and managed by IBM. They deliver the market-leading Business Rule Management System (BRMS) benefits that are similar to those available in the on-premises ODM Server program.

For existing capabilities and additional ordering options and products that are available with ODM on Cloud, see the Software Announcements that are listed in the Reference information section.

Key requirements

ODM on Cloud and ODM on Cloud Express require an internet connection and a workstation with a browser.

For specific browser requirements, see the Technical information section.

Planned availability date

June 28, 2019

See the Availability of national languages section for national language availability.

Description

ODM 2019.06 delivers more options for growth for ODM on Cloud Express. It also delivers foundational updates for improved currency and security and also business capabilities enhancements in the business console for both ODM on Cloud and ODM on Cloud Express. ODM on Cloud 2019.06 also offers greater self-service capabilities for logging and also monitoring clients' monthly usage.

This latest release is targeted for both ODM on Cloud and ODM on Cloud Express clients and still offers a lower price point in addition to new options for a midway point sizing.

ODM on Cloud Express offers:

- Flexible price points
  - The entry level continues to offer the same function as ODM on Cloud, but is provisioned as a single environment only.
  - A new priced option allows a two-environment configuration so that clients can have both a test and production environment or development and production environment.
  - Entitlements are shared across the configured environments.
  - ODM on Cloud Express is designed for non-mission critical applications.
  - High Availability (HA) is not provided.
- Lower entitlement for ODM on Cloud Express
  - There is no required minimum entitlements.

- An offering is priced as an "Instance" with no overages and users are entitled to not more than 1 Million Decisions and 500 Artifacts. For higher entitlements, clients should order the ODM on Cloud offering.

ODM on Cloud and ODM on Cloud Express are:

- Updated for technical currency to match ODM V8.10.2, which includes business console enhancements.
- Expanded to enable greater self-service capabilities for logging by linking to the IBM Cloud Log DNA function to aid in debugging. It can also let users to view usage themselves by using the Digital Business Automation portal usage metering capability rather than waiting for a usage report at the end of the month from IBM operations.
- Designed as a fully-managed cloud service that includes operational support and maintenance updates provided by IBM.

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be found on the IBM Accessibility website.

Reference information

For additional information on IBM ODM on Cloud, see Software Announcements:

- 218-387, dated September 25, 2018
- 218-259, dated June 12, 2018
- 216-502, dated December 6, 2016
- 216-020, dated February 16, 2016
- 215-258, dated September 22, 2015

For additional information on IBM ODM V8.10, see Software Announcements:

- 219-208, dated June 3, 2019
- 218-336, dated October 2, 2018

For additional information on IBM ODM on Cloud for US Federal, see Software Announcements 215-232, dated June 23, 2015,and 214-462, dated October 21, 2014.

For additional information on IBM Digital Business Automation on Cloud, see Software Announcement 218-564, dated November 27, 2018.

Availability of national languages

Description	Availability date	Language
IBM ODM on Cloud	June 28, 2019	Multilingual (Chinese-Simplified, Chinese-Traditional, English US, French, German, Italian Japanese, Korean, Portuguese-Brazilian, Russian, Spanish)

Translation information, if available, can be found at the Translation Reports website.

Program number

Program number	VRM	Program name
5725-W47	Cloud Service	IBM ODM on Cloud

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers can be found on the IBM Skills Gateway website.

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

Offering Information

Product information is available on the IBM Offering Information website.

More information is also available on the Passport Advantage$^{(R)}$ and Passport Advantage Express website.

Publications

Documentation for IBM ODM on Cloud will be available on June 28, 2019, from IBM Knowledge Center.

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

Technical information

Specified operating environment

Hardware requirements

IBM ODM on Cloud requires:

- A workstation that supports one of the web browsers as listed in the Software requirements section
- A direct, internet connection

Software requirements

ODM on Cloud requires one of the following supported web browsers:

- Firefox 60 ESR

- Chrome (latest version)
- MS Edge 25
- Safari on Mac OS - Version 11

Rule Designer support the following operating systems:

- MacOS X
- Red Hat Enterprise Linux$^{(R)}$ (RHEL) 7.1, 7.2, 7.3, and 7.4
- Windows^{TM} 10 Enterprise Professional

For a current list of hardware and software requirements, see the IBM Software Product Compatibility Reports website.

Planning information

Packaging

This offering is delivered through the internet. There is no physical media.

Access to ODM on Cloud and ODM on Cloud Express instances will be provided to each entitled customer.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the Passport Advantage website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Channel Value Rewards.

More information can be found on the IBM Channel Value Rewards website.

To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the Find a Business Partner page.

Passport Advantage

IBM ODM on Cloud (5725-W47)

Except for the following new part number, the remaining ordering information is unchanged from information that was announced in Software Announcements:

- 218-387, dated September 25, 2018
- 218-259, dated June 12, 2018
- 216-502, dated December 6, 2016

Program name/Description	Part number
IBM Operational Decision Manager on Cloud Express Additional Environment Instance per Month	D20W3LL

Charge metric

Definitions of the charge metrics for this cloud service can be found in the following Service Description documents:

Program name	Service Description document title
IBM ODM on Cloud	IBM Operational Decision Manager on Cloud Express

Program name	Service Description document title
	IBM Operational Decision Manager on Cloud

See the Cloud Services terms website to find the service description. Select your language, then scroll down to the Charge Metrics section.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of Cloud Services from IBM consist of either the IBM Cloud Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use - General Terms for Cloud Offerings and the applicable offering Service Description.

Technical support

Technical support is provided for Cloud Services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the Cloud Service, as applicable, and therefore governed by the applicable agreement as defined in Client's quote or transaction document. Technical support is included with the Cloud Service and is not available as a separate offering.

Additional technical support information for this Cloud Service offering may be found in the IBM Support Guide or in service-specific documentation.

Service Description

The following service description document applies to the offering in this announcement.

Program name	Service Description document title	Service Description document number
IBM ODM on Cloud	IBM Operational Decision Manager on Cloud Express	8177-02
	IBM Operational Decision Manager on Cloud	7108-08

See the Cloud Services terms website to find the Service Description document. Select your language of choice and scroll down to the Charge Metrics section.

Limited warranty

See the warranty defined in the applicable agreement governing client's acquisition for this offering.

Money-back guarantee

No

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the Passport Advantage and Passport Advantage Express website.

Usage restrictions

Yes

ODM on Cloud Express is subject to usage restrictions:

- Scheduled planned maintenance is not available on weekends
- An Instance will be provisioned on either US or Amsterdam data centers only depending on customer location

See Service Description documents in the Terms and conditions section for details about these restrictions and for any new or revised restrictions.

Other support

Passport Advantage

Educational allowance available

No.

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Prices

Business Partner information

If you are an IBM Business Partner acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBMid and password are required to access the IBM Passport Advantage website.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Channel Value Rewards. Additional information is also available on the Passport Advantage and Passport Advantage Express website.

IBM Global Financing

IBM Global Financing offers competitive financing to credit-qualified clients to assist them in acquiring IT solutions. Offerings include financing for IT acquisition,

including hardware, software, and services, from both IBM and other manufacturers or vendors. Offerings (for all client segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or go to the IBM Global Financing website for more information.

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government clients. Rates are based on a client's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, can help accelerate implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified clients.

Order now

To order, contact the IBM Digital Sales Center, your local IBM representative, or your IBM Business Partner. To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968). For more information, contact the IBM Digital Sales Center.

Phone: 800-IBM-CALL (426-2255)

Fax: 800-2IBM-FAX (242-6329)

For IBM representative: askibm@ca.ibm.com

For IBM Business Partner: pwcs@us.ibm.com

IBM Digital Sales Offices
1177 S Belt Line Rd
Coppell, TX 75019-4642, US

The IBM Digital Sales Center, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

IBM Channel Value Rewards

These products are available under Channel Value Rewards (CVR), either directly from IBM or through authorized Business Partners who invest in skills and high-value solutions. IBM clients may benefit from the industry-specific or horizontal solutions, skills, and expertise provided by these Business Partners.

Additions to CVR will be communicated through standard product announcements. To determine what IBM software is available under CVR, see the IBM Passport Advantage Online for IBM Business Partners website.

For questions regarding CVR, see the IBM Channel Value Rewards website.

Trademarks

IBM Cloud is a trademark of IBM Corporation in the United States, other countries, or both.
IBM, Express, PartnerWorld and Passport Advantage are registered trademarks of IBM Corporation in the United States, other countries, or both.
Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.
Windows is a trademark of Microsoft Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only.Additional terms of use are located at

Terms of use

For the most current information regarding IBM products, consult your IBM representative or reseller, or go to the IBM worldwide contacts page

IBM United States