IBM Financial Crimes Insight for Insurance, On Prem V3.1 adds component

Overview

IBM (R) Financial Crimes Insight(R) for Insurance, On Prem V3.1 helps organizations analyze data to determine the fraud risk of claims, medical providers, and other business entities. It provides capabilities to support the management of the full investigation lifecycle and reports on outcomes. It delivers additional standard content, such as business objects and workflow, in support of property and casualty insurance fraud.

The standard content helps organizations to start operating quicker by providing a starting point. Financial Crimes Insight for Insurance, On Prem V3.1 also delivers a user interface for triaging alerts and investigating cases and case management capabilities such as confidential cases and notifications and reminders.

IBM Financial Crimes Insight for Claims Processing, On Prem, is a new chargeable component of Financial Crimes Insight for Insurance, On Prem, that lets organizations purchase based on the number of claims they process on a monthly basis.

Key requirements

For details, see the Technical information section.

Planned availability date

March 26, 2019

Description

Accessibility by people with disabilities

A US Section 508 Accessibility Compliance Report containing details on accessibility compliance can be found on the Product accessibility information website.
For additional information, see Software Announcement 218-570, dated December 18, 2018.

### Program number

<table>
<thead>
<tr>
<th>Program number</th>
<th>VRM</th>
<th>Program name</th>
</tr>
</thead>
<tbody>
<tr>
<td>5737-F92</td>
<td>3.1.0</td>
<td>IBM Financial Crimes Insight for Insurance, On Prem</td>
</tr>
</tbody>
</table>

### Publications

Financial Crimes Insight for Insurance documentation can be accessed in IBM Knowledge Center, the home for IBM product documentation. You can customize IBM Knowledge Center to create a collection of documents that include the technologies, products, and versions that you select.

### Services

#### Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

### Technical information

#### Specified operating environment

**Hardware requirements**

For more information about system requirements, see the System Requirements for IBM Financial Crimes Insight for Insurance, On Prem website.

**Software requirements**

For more information about system requirements, see the System Requirements for IBM Financial Crimes Insight for Insurance, On Prem website.

#### Planning information

**Packaging**

This offering is delivered through the internet as an electronic download. There is no physical media.

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, which will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

### Ordering information
For ordering information, consult your IBM representative or authorized IBM Business Partner.

This product is only available through Passport Advantage®. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Channel Value Rewards.

More information can be found on the IBM Channel Value Rewards website.

To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the Find a Business Partner page.

### Passport Advantage

<table>
<thead>
<tr>
<th>Program name/Description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Financial Crimes Insight for Claims Processing, On Prem Resource Value Unit License + SW Subscription &amp; Support 12 Months</td>
<td>D22LCLL</td>
</tr>
<tr>
<td>IBM Financial Crimes Insight for Claims Processing, On Prem Resource Value Unit SW Subscription &amp; Support Reinstatement 12 Months</td>
<td>D22LDLL</td>
</tr>
<tr>
<td>IBM Financial Crimes Insight for Claims Processing, On Prem Resource Value Unit Monthly License</td>
<td>D22LELL</td>
</tr>
<tr>
<td>IBM Financial Crimes Insight for Claims Processing, On Prem Resource Value Unit Annual SW Subscription &amp; Support Renewal 12 Months</td>
<td>E0PYZLL</td>
</tr>
</tbody>
</table>

### Charge metric

The charge metric for this licensed product can be found in the following License Information document:

<table>
<thead>
<tr>
<th>Program identifier</th>
<th>License Information document title</th>
<th>License Information document number</th>
</tr>
</thead>
<tbody>
<tr>
<td>5737-F92</td>
<td>IBM Financial Crimes Insight for Claims Processing, On Prem 3.1</td>
<td>L-PFOR-B9EJUQ</td>
</tr>
</tbody>
</table>

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the License Information documents website for more information.

### Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage®, Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available through Passport Advantage.

### Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of
Passport Advantage™, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

**Software Maintenance**

Licenses under the IBM International Program License Agreement (IPLA) provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available. Two charges apply: a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

**License Information number**

The following License Information document applies to the offering in this announcement:

<table>
<thead>
<tr>
<th>Program identifier</th>
<th>License Information document title</th>
<th>License Information document number</th>
</tr>
</thead>
<tbody>
<tr>
<td>5737-F92</td>
<td>IBM Financial Crimes Insight for Claims Processing, On Prem 3.1</td>
<td>L-PFOR-B9EJUQ</td>
</tr>
</tbody>
</table>

Follow-on releases, if any, may have updated terms. See the License Information documents website for more information.

**Limited warranty applies**

Yes

**Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the IBM Software Support Handbook.

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

**Program technical support**

Technical support of a program product version or release will be available for a minimum of two years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect.

This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to versions, releases, and updates (CD releases, Long Term Support Releases or fixes) of the program. You will be notified, through an announcement letter, of discontinuance of support
with six months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

For additional information on the IBM Software Support Lifecycle Policy, see the IBM Software Support Lifecycle Policy website.

**Money-back guarantee**

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

**Volume orders (IVO)**

No

**Passport Advantage applies**

Yes, information is available on the Passport Advantage and Passport Advantage Express(R) website.

**Software Subscription and Support applies**

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, see the IBM Software Support Handbook. Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the IBM Software Support Handbook.
For additional information about the International Passport Advantage Agreement
and the IBM International Passport Advantage Express Agreement, go to the
Passport Advantage and Passport Advantage Express website.

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through intrusion
prevention, detection, and response to improper access from within and outside
your enterprise. Improper access can result in information being altered, destroyed,
or misappropriated or can result in misuse of your systems to attack others. Without
a comprehensive approach to security, no IT system or product should be considered
completely secure and no single product or security measure can be completely
effective in preventing improper access. IBM systems and products are designed
to be part of a regulatory compliant, comprehensive security approach, which
will necessarily involve additional operational procedures, and may require other
systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are
immune from, or will make your enterprise immune from, the malicious or illegal
conduct of any party.

Prices

Business Partner information

If you are an IBM Business Partner acquiring products from IBM, you may link to
Passport Advantage Online for resellers where you can obtain Business Partner
pricing information. An IBMid and password are required to access the IBM Passport
Advantage website.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or
authorized IBM Business Partner for Channel Value Rewards. Additional information
is also available on the Passport Advantage and Passport Advantage Express
website.

Order now

To order, contact the IBM Digital Sales Center, your local IBM representative, or
your IBM Business Partner. To identify your local IBM representative or IBM Business
Partner, call 800-IBM-4YOU (426-4968). For more information, contact the IBM
Digital Sales Center.

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
For IBM representative: askibm@ca.ibm.com
For IBM Business Partner: pwcs@us.ibm.com
The IBM Digital Sales Center, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

**Note:** Shipments will begin after the planned availability date.

**IBM Channel Value Rewards**

This product is available under Channel Value Rewards (CVR), either directly from IBM or through authorized Business Partners who invest in skills and high-value solutions. IBM clients may benefit from the industry-specific or horizontal solutions, skills, and expertise provided by these Business Partners.

Additions to CVR will be communicated through standard product announcements. To determine what IBM software is available under CVR, see the [IBM Passport Advantage Online for IBM Business Partners](http://www.ibm.com/partnerworld) website.

For questions regarding CVR, see the [IBM Channel Value Rewards](http://www.ibm.com/partnerworld) website.

**Trademarks**

IBM, Insight, Passport Advantage, Express and PartnerWorld are registered trademarks of IBM Corporation in the United States, other countries, or both. Other company, product, and service names may be trademarks or service marks of others.

**Terms of use**

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at [Terms of use](http://www.ibm.com/legal/us/en/sla). For the most current information regarding IBM products, consult your IBM representative or reseller, or go to the [IBM worldwide contacts page](http://www.ibm.com/contact/us/us).