IBM Security QRadar SIEM v. Splunk (ES)

The TrustRadius Research Team’s analysis of where IBM Security QRadar SIEM beats Splunk Enterprise Security

<table>
<thead>
<tr>
<th>QRadar SIEM - Attribute Ratings</th>
<th>Splunk ES - Attribute Ratings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reviewers were asked to rate QRadar SIEM on how well it performs in several areas. It received the following ratings:</td>
<td>Reviewers of Splunk Enterprise Security were asked the same questions. Their ratings were significantly lower:</td>
</tr>
<tr>
<td>- Likelihood to Renew: 9.1/10</td>
<td>- Likelihood to Renew: 8.8/10</td>
</tr>
<tr>
<td>- Support Rating: 8.9/10</td>
<td>- Support Rating: 6.5/10</td>
</tr>
<tr>
<td>- Ease of Integration: 8.5/10</td>
<td>- Ease of Integration: 6.4/10</td>
</tr>
</tbody>
</table>

Reviewers highlighted QRadar SIEM’s technical customer support, breadth of integrations, customization capabilities, and ease of use for users across various technical levels. Reviewers of Splunk Enterprise Security indicated issues with support, integrations, and the learning curve it requires, saying that users need advanced networking knowledge to use Splunk ES.

QRadar SIEM is foundational to reviewers’ security posture:

“This is our enterprise-wide solution for SIEM...The application is fundamental to our security posture, we track log-in failures, VPN connections, lateral movement, and other key pieces of information that we deem important to cybersecurity...IBM QRadar is the best SIEM in its class. We looked at Splunk, but you need a full time person to manage the tool. When we last looked at Splunk it had an enormous overhead cost associated with it.”

Ronald Barrett | Director of Information Technology | City of Marietta, GA | Read the full review
Key Insights Analysis:

Key Insights are measured based on answers to yes/no questions asked in every review flow on TrustRadius. QRadar SIEM outperformed Splunk Enterprise Security in 4 out of 5 Key Insights:

**QRadar SIEM Key Insights:**

- Happy with the Feature Set: 100%
- Implementation went as Expected: 97%
- Delivers Good Value for the Price: 97%
- Lived up to Sales and Marketing Promises: 96%

**Splunk Enterprise Security Key Insights:**

- Happy with the Feature Set: 93%
- Implementation went as Expected: 93%
- Delivers Good Value for the Price: 95%
- Lived up to Sales and Marketing Promises: 92%

Reviewers prefer QRadar SIEM for end-to-end security tools:

8/10

“Both solutions are similar in functionality and reputation; however, our team was able to get a better combination of security tools from IBM that would have provided us with end-to-end capabilities for our security requirements. Additionally, our existing team already had experience working with IBM QRadar, so we wanted to avoid the learning curve in using a new tool like Splunk.”

Verified User | Team Lead | Information Technology & Services Company | Read the full review
QRadar SIEM improves analyst productivity:

9/10 ★★★★★

“We chose QRadar based on its flexibility and open platform for integrations... The development of a security operations center’s incident response process is where QRadar shines. The platform allows the analyst to review, react and respond to the possible issue within the same tool. This cuts down the dwell time of threat actors and the overall delay in response to possible incidents significantly.”

Verified User | Executive in Information Technology | Enterprise IT & Services Company | Read the full review*

QRadar SIEM Features:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Score</th>
</tr>
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<tbody>
<tr>
<td>QRadar SIEM</td>
<td>9/10</td>
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Splunk Enterprise Security Features:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Splunk Enterprise Security</td>
<td>8.3/10</td>
</tr>
</tbody>
</table>

TrustRadius research team analysis based on research across publicly available sites and analysis of TrustRadius data.

*Indicates an Incentivized review