

# Government Health and Human Services



IBM® Watson Health™ is dedicated to helping governments improve the value of health and human services, lower costs and have a meaningful impact on people's lives. Using our solutions, you can gain confidence in the decisions you make today and conviction in your path toward a healthier future.

## Our value to you

- Over 13,000 clients and partners
- 140,000 people touched by Watson Health cognitive offerings
- 210 million clinical and claims data records
- 45 percent quarterly data refresh rate

## Our customers

- Over 1/2 of Medicaid agencies
- Federal healthcare agencies, including CMS, NIH, AHRQ, FDA, CDC and SAMHSA
- 4,000+ hospitals and health systems, including state and federal government-affiliated
- State departments of health and human services
- State public employee health plan programs
- 125 US commercial health plans

## Our solutions

- Social program management
- Strategic data management
- Program integrity
- Care management
- Advanced analytics
- Health and Human Services consulting
- Artificial intelligence

## Proven results



One state (as employer) closed an **\$80 million shortfall** by maximizing member plan-purchasing power and improving member health



**\$19 million and growing**

One state Medicaid program recovered over \$19 million dollars in fraudulent and wasteful claims



One international social services program saw an average **44% increase** in the number of child abuse and neglect allegations processed per year

## More proven results

- + Helped upgrade one state's benefits application platform, making it available in seven languages and on multiple channels, including self-service kiosks in 15 regional offices
- + Provided a juvenile court judge with a standardized, web-based tool to access all information related on enrollees in the Drug Court Program
- + Helped one state's Department of Health and Welfare avoid \$10 million in Medicaid payouts
- + Allowed a German state child-welfare agency to increase the number of child-abuse cases processed by 60 percent
- + Automated 80 percent of a state's Medicaid application processing, virtually eliminating its application backlog while increasing eligibility accuracy

## For more information

Email [govsta@us.ibm.com](mailto:govsta@us.ibm.com) or visit [ibm.com/watson/health/government/](http://ibm.com/watson/health/government/).