



# IBM Security Verify Privilege Account Lifecycle Manager

## Take control of your service account governance

A service account is intended to represent a non-human user that needs to authenticate and be authorized to access data. Typically, service accounts are used in scenarios such as running workloads on virtual machines, or on-premise workstations or data centers that call APIs.

Service accounts abound in every organization. Failure to manage them leads to significant risk. Because of their “set it and forget it” operation and limited human interaction, service accounts often fly under IT’s radar and rarely get inventoried and controlled. This lack of governance makes service accounts the ideal target for cyber criminals.

Thycotic’s Account Lifecycle Manager enables service account governance by automating the lifecycle of service accounts, from workflow-based provisioning to account decommissioning.

### **Establish your workflows**

- Admins define workflows for provisioning process
- Approvals can be required for each type of account request

## Highlights

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- Secure, provision, and decommission service accounts to harden your attack surface
  - Control service accounts to mitigate the risk of breaches and human error
  - Automate and streamline service account governance and management for more centralized control
  - Automate provisioning and decommissioning capabilities to minimize sprawl as your organization and privileged accounts grow
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- Bi-directional integration with ServiceNow embeds service account governance in IT workflow

## **Delegate ownership**

- Role-based permissions govern user access, setup, and request workflow
- Out-of-the-box roles include System Admin, Account Owner, Requesters and Approvers
- Create additional roles to support specific business needs
- Separation of duties (SOD) allowed through an approval process created by the admin

## **Provision accounts**

- Manage and control service accounts with automated provisioning
- Admins can create templates that specify how an account will be created

## **Enforce governance**

- Create accountability and ownership over service accounts
- Easily audit accounts for compliance through account searches and reporting and logging

## **Decommission accounts**

- Decommissioning of service accounts enabled without disruptions
- Control service account sprawl and harden your attack surface



## Control account sprawl

Get notifications directly in your workflow so you can act immediately:

- **Review:** Requests renewal acknowledgment but does not turn account off in any way.
- **Disable:** Asks for renewal acknowledgment and sets account to “disable” if not renewed.
- **Expire:** Notifies user that account must be re-approved before renewal. If not renewed, account is expired on the appropriate date.
- **Delete:** If the account is not renewed, it is deleted along with the credentials in Secret Server.

[Interested in testing out the product firsthand? Start your free 30-day trial here.](#)



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