## Modernizing the employee experience through the IBM Federal HR Cloud

IBM's Cloud Based, Software as a Service solution leverages modern technology and best practices to improve the entire employee experience, streamline operations, cut costs, and realign focus on mission-critical tasks.

## Streamlining Operations and Improving Efficiency for the Federal Government

IBM's HR line of business (LOB) shared services solution offers a configurable, cloudbased, software-as-a-service(SaaS) solution that accelerates an agencies move to the cloud and modernizes the Federal Government HR experience. IBM's proven federally compliant HR Cloud reimagines HR through shared services and offers a configurable SaaS platform that provides continuous innovation and flexibility. The IBM Federal HR Cloud relieves HR of the burden of maintaining antiquated legacy HR systems and provides employees with modern best in class solutions.

> • Personnel action request Processing

> > **Benefits Administration**

- Talent Development
- **Talent Acquisition**
- Payroll
- Time and Labor (T&L) Workforce Planning & Analytics
- Performance Management
- Help Desk

- Entrance on duty
  - Case Management
- IBM is a secure and trusted partner for the Federal government



IBM is an OPM certified HR LOB shared services center (SSC) providing HR LOB services to the Federal government since 2013



HR LOB services more than 500,000 users across 5 federal agencies



**OPM Certified** HR LOB Shared Service Center that supports the Department of Veteran Affairs, GSA and OPM

## The IBM HR LOB Experience

IBM's approach is centered upon our SaaS solution contained in our Shared Service center of operations. You employees are <u>always</u> using the latest version of the software, which is continuously updated and refreshed by IBM. Agencies do not have to manage costly and time-consuming upgrades and software patches, and IBM handles the implementation and rollout of all federal policy changes, including year-end salary processing. Continuous improvement and modernization are built into the DNA of the HR LOB experience.

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Modernized Core HR applications that

**Cost-effective** per employee pricing that

are always up to date on the latest

version with feature improvements

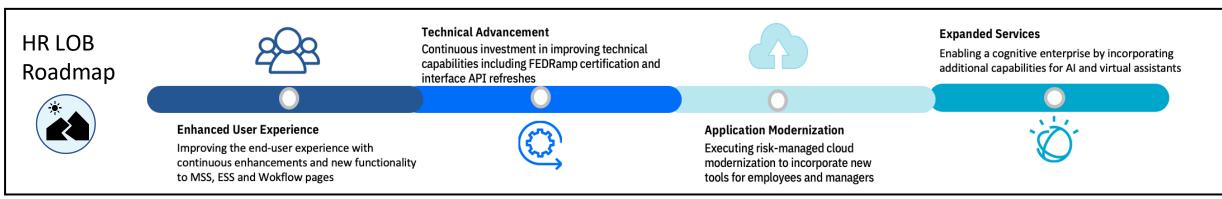
covers core HR applications and all

value than any other solution on the

external applications to provide better

continuously rolled out

market



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