

Modernizing the employee experience through the IBM Federal HR Cloud

IBM's Cloud Based, Software as a Service solution leverages modern technology and best practices to improve the entire employee experience, streamline operations, cut costs, and realign focus on mission-critical tasks.

Streamlining Operations and Improving Efficiency for the Federal Government

IBM's HR line of business (LOB) shared services solution offers a configurable, cloud-based, software-as-a-service(SaaS) solution that accelerates an agencies move to the cloud and modernizes the Federal Government HR experience. IBM's proven federally compliant HR Cloud reimagines HR through shared services and offers a configurable SaaS platform that provides continuous innovation and flexibility. The IBM Federal HR Cloud relieves HR of the burden of maintaining antiquated legacy HR systems and provides employees with modern best in class solutions.



- Personnel action request Processing
- Benefits Administration
- Time and Labor (T&L)
- Performance Management
- Help Desk
- Talent Development
- Talent Acquisition
- Payroll
- Workforce Planning & Analytics
- Entrance on duty
- Case Management


IBM is a secure and trusted partner for the Federal government




IBM is an OPM certified HR LOB shared services center (SSC) providing HR LOB services to the Federal government since 2013




HR LOB services more than 500,000 users across 5 federal agencies




Extensible HR applications that can be seamlessly added to our Core HR application, with Payroll contained in your core HR System



Modernized Core HR applications that are always up to date on the latest version with feature improvements continuously rolled out



OPM Certified HR LOB Shared Service Center that supports the Department of Veteran Affairs, GSA and OPM



Cost-effective per employee pricing that covers core HR applications and all external applications to provide better value than any other solution on the market

The IBM HR LOB Experience

IBM's approach is centered upon our SaaS solution contained in our Shared Service center of operations. You employees are always using the latest version of the software, which is continuously updated and refreshed by IBM. Agencies do not have to manage costly and time-consuming upgrades and software patches, and IBM handles the implementation and rollout of all **federal policy changes**, including year-end salary processing. Continuous improvement and modernization are built into the DNA of the **HR LOB** experience.

