



# 6 ways to get the most from your IBM zSystems platform

Build and operate the foundation for your hybrid cloud and enterprise data center with IBM Technology Support Services.



Protect your IBM® zSystems infrastructure investment with support and services to maintain high availability for mission-critical workloads.

IBM® Technology Support Services experts provide global support and services for IBM® z15™ and IBM z16™ across the product lifecycle to help you maximize the value of your infrastructure investment.

[Visit the IBM Hardware and Software Support web page →](#)

## 30%

reduction in hardware IT maintenance and supports costs with multivendor support<sup>1</sup>

## 40%

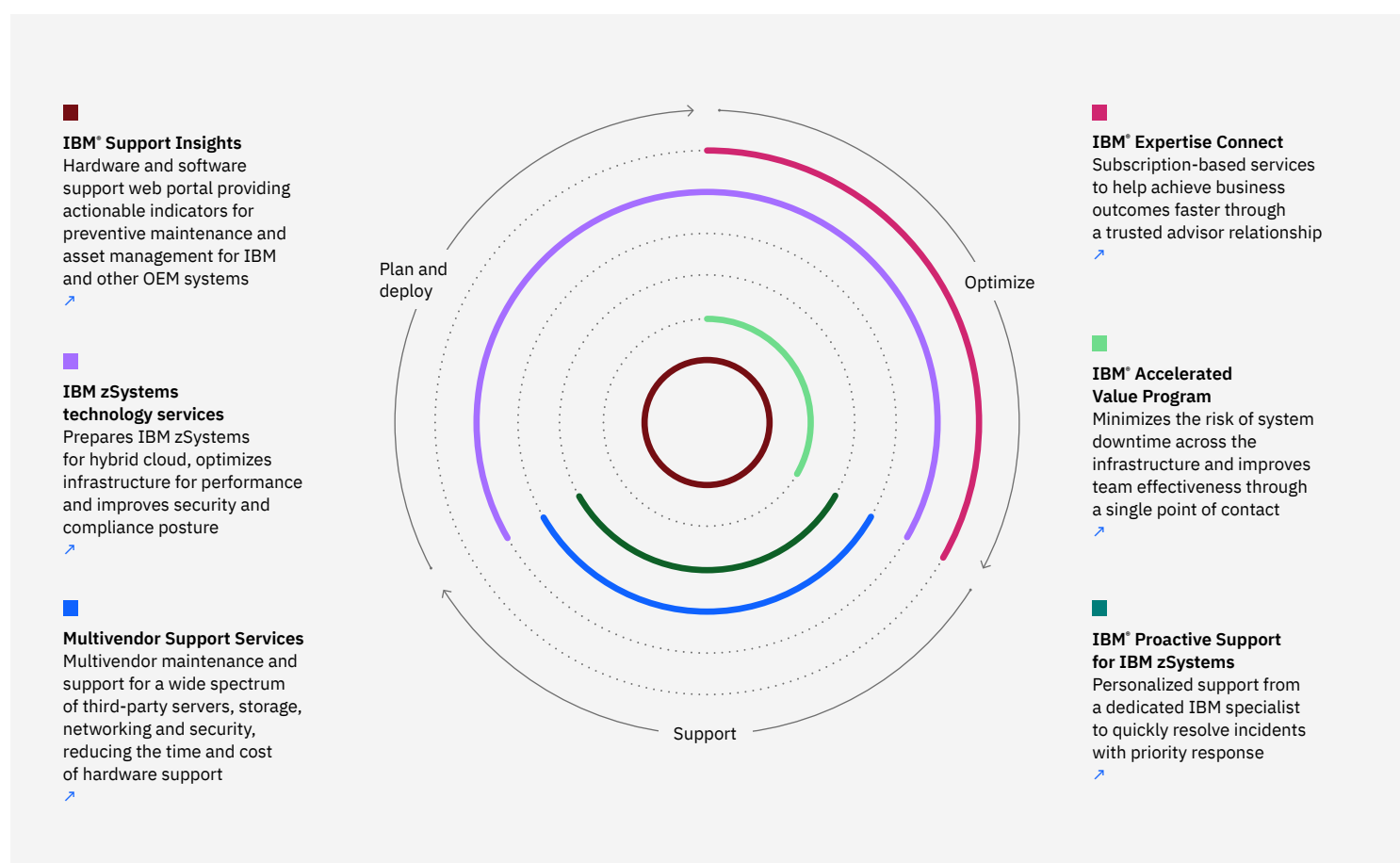
faster cognitive issue resolution with automation capabilities<sup>2</sup>

## 94%

hardware resolution success rate on first call<sup>2</sup>

## 30,000

IBM and third-party hardware and software products supported<sup>3</sup>



Learn more by exploring our solution brief, *IBM Technology Support Services for IBM zSystems*.

[Download the brief →](#)

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<sup>1</sup>The Total Economic Impact Of IBM Hybrid IT Support (PDF, 1 MB, register to download), a Forrester Total Economic Impact study commissioned by IBM, January 2021.

<sup>2</sup>IBM Technical Support Services internal performance testing data

<sup>3</sup>As of February 2021, IBM Technical Support Services actively supports 29,981 distinct machine types or models (IBM Systems support and multivendor support).

