

# Customers love IBM Cloud Virtual Servers for its Affordability, Flexible Deployment Options, and Excellent Technical Support.



IBM Cloud Virtual Servers users on TrustRadius report that the platform is **very affordable**. Reviewers experience cost-savings in terms of decreased IT resource costs and lower infrastructure and hardware costs.



47% of IBM Cloud Virtual Servers users on TrustRadius highlight **deployment and configuration flexibility** as the product's number one pro. This includes the ability to use IBM Cloud Virtual Servers on different operating systems, ease of configuring additional servers as-needed, and the ability to choose the appropriate level of RAM, CPU, and GPU.



**Strong customer support** is a common theme highlighted by IBM Cloud Virtual Servers customers on TrustRadius. Reviewers mention that the technical documentation is easy to understand and that they typically receive fast responses from IBM's 24/7 support chat.

## Users explain why they chose IBM Cloud Virtual Servers over other Infrastructure-as-a-Service (IaaS) solutions:

"Microsoft Azure has an extremely poor UX experience, from trying to tell how much a service will cost, to actually physically finding how to set one up through the web UI. The UX of IBM Cloud Virtual Servers is much better, they're easier to setup and they show you what their actual costs will be from the start, it's all very clear."

— **Alex Smith, Lead Developer** | Entertainment Company | 1-10 employees

"In the long run, IBM is much cheaper than AWS. Also, the support offered by IBM is quite superior since they help you by chat. With AWS, you must pay for support."

— **Esteban Hernandez, IT**  
Internet Company | 1-10 employees

"Compared to Amazon Elastic Compute Cloud (EC2) and Microsoft Azure: "We mostly use IBM Cloud Virtual Servers. IBM provides a better choice of locations, easy to use interface and APIs for management, and better pricing compared to similar providers."

— **Verified User, Manager in Information Technology**  
Insurance Company | 11-50 employees

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