

Turbonomic and ServiceNow

environment. Clients also use ServiceNow to manage the change management and configuration workflows. The integration of Turbonomic ARM and ServiceNow enables organizations to work at DevOps speed by recording, approving and tracking Turbonomic decisions and actions to help ensure application performance.

Responsible agility for IT and DevOps teams

1. Work at DevOps speed, minimize risk and encourage collaboration.
2. Applications get the resources they need when they need them.

Digital transformation is driving organizations to increasingly develop and deploy more complex, highly distributed, mixed applications. It has never been more challenging to assure applications deliver exceptional user experiences that drive positive business results and beat the competition. To stay ahead of complexity and ensure application performance, IT operations and development teams need to move from a reactive state to one that works intelligently for the business.

Clients use Turbonomic Application Resource Management (ARM) to continuously assure applications get the infrastructure resources they need to perform across essentially any

Help assure application performance at DevOps speed

The ServiceNow integration enables IT and development teams to collaborate, approve and track changes based on Turbonomic-prescribed actions. The integration aligns the benefits of Turbonomic ARM with existing IT processes and workflows. By using the joint solution, clients realize the following benefits:

- Single source of truth for audits of Turbonomic actions. Automatically create records within ServiceNow of both actions generated and actions taken for additional reporting and visibility.
- Integrate Turbonomic actions into ServiceNow Change workflows. Enable IT and development teams to review and approve the execution of Turbonomic decisions from ServiceNow. Subsequently track the actions implemented by Turbonomic in ServiceNow.

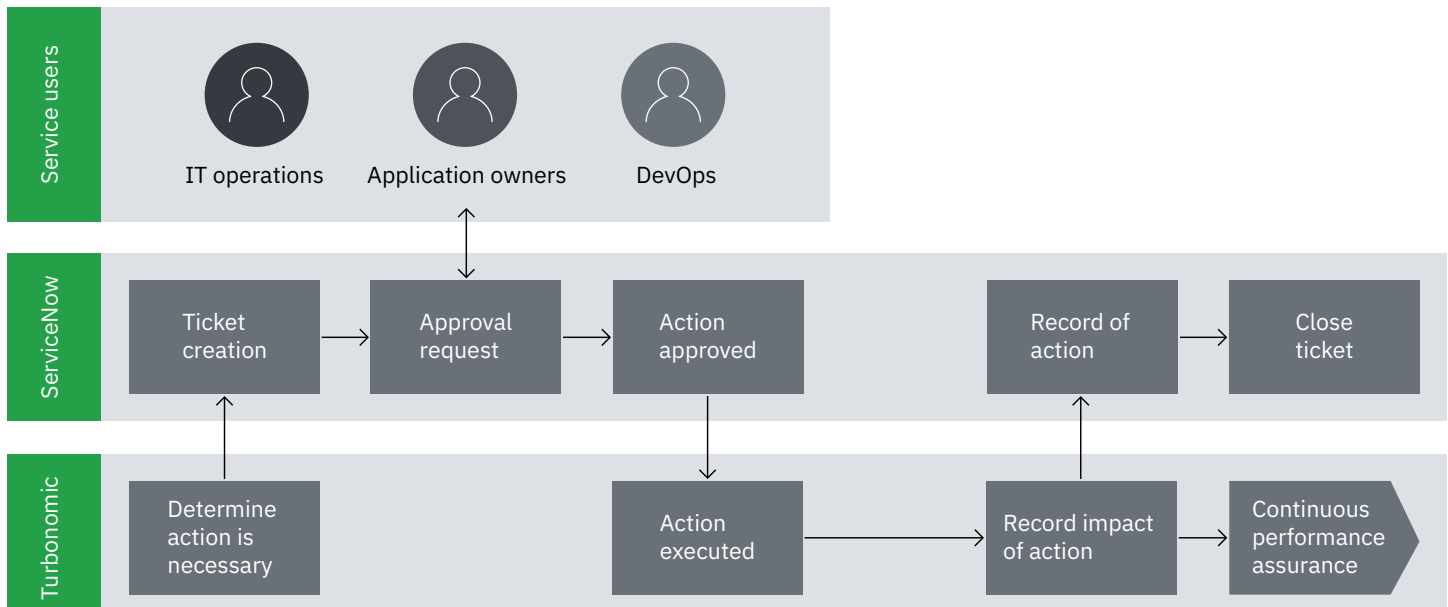


Figure 1. Review, approve and track Turbonomic actions in ServiceNow.

About Turbonomic, an IBM Company

Turbonomic, an IBM Company, provides application resource management (ARM) software used by clients to help assure application performance and governance by dynamically resourcing applications across hybrid and multicloud environments. Turbonomic network performance management (NPM) provides modern monitoring and analytics solutions to help assure continuous network performance at scale across multivendor networks for enterprises, carriers and managed services providers.

For further information, visit ibm.com/cloud/turbonomic.

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