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Bureau Veritas Certification

# IBM Cloud Infrastructure as a Service (IaaS)

14001 Dallas Parkway, M100, Dallas, TX 75240 USA

*This is a multi-site certificate, additional site details are listed in the appendix to this certificate.*

*Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO 22301:2012

*Scope of certification*

**THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY.**

Original cycle start date:	<b>28 September 2017</b>
Expiry date of previous cycle:	<b>25 September 2020</b>
Certification / Recertification Audit date:	<b>9 June 2020</b>
Certification / Recertification cycle start date:	<b>26 September 2020</b>

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **25 September 2023**

**Certificate No.** IND.20.12036/BC/U **Version: 1** **Revision date: 23 June 2020**  
**Contract No.** 8583502

**Laurent CROGUENNEC - President**  
**Signed on behalf of BVCH SAS UK Branch**



Certification body address: 66 Prescott Street, London E1 8HG, United Kingdom.  
Local office: Bureau Veritas Certification France : 60 avenue du Général de Gaulle  
92046 Paris la Défense

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.  
To check this certificate validity please call: + 33(0) 1 41 97 00 60.



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## Appendix

### IBM Cloud Infrastructure as a Service (IaaS)

# ISO 22301:2012

### Scope of certification

The Design, Development and Support of Infrastructure Management System (IMS) and IaaS Cloud Offerings using Local and Global capabilities to ensure Business Continuity

Site Name/Location	Site Address
DAL 11 - IBM Cloud Infrastructure as a Service (IaaS) - Head Quarters	14001 North Dallas Parkway, Suite M100, Dallas, TX 75240, USA
AMS01 – SoftLayer Technologies Netherlands BV	Paul van Vlissingenstraat 16, 1096 BK, Amsterdam, The Netherlands
AMS03 – SoftLayer Technologies Netherlands BV	KPN CyberCenter - Rondebeltweg 62, Almere, 1329BG, The Netherlands
CHE01 – SoftLayer Technologies Private Limited	226, Red Hills Road, Kallikuppam, Ambattur, Chennai- 600053, Tamil Nadu, India
DAL02 / DAL06 – SoftLayer Technologies, Inc.	1333 N. Stemmons Freeway - Suite 110 Dallas, Texas 75207 – USA
DAL05 – SoftLayer Technologies, Inc.	4849 Alpha Rd. - Dallas, TX 75244- USA
DAL09 / DAL 08 – SoftLayer Technologies, Inc	900 Quality Way - Richardson, TX 75081 - USA
DAL10 – SoftLayer Technologies, Inc.	6431 Longhorn Dr. Irving, TX 75063 - USA
DAL12 – SoftLayer Technologies, Inc.	Room 130 - 907 Security Row -Richardson, TX 75081 - USA
DAL13 – SoftLayer Technologies, Inc..	410E Data Hall- Row 4060 - 1649 W. Frankford Rd., Carrollton, TX 75007 – USA
FRA02 – SoftLayer Technologies Deutschland GmbH	Leonhard - Heisswolf Str 4.Frankfurt am Main, 65936 DE Germany
FRA04 – SoftLayer Technologies, Inc.	Building H, Eschborner Landstrasse 100, Frankfurt, Germany
FRA05 – SoftLayer Technologies Deutschland GmbH	Weissmullerstrasse 40 Frankfurt, Germany
HKG02 – SoftLayer Technologies Hong Kong Limited	33 Chun Choi Street, Yan Hing Industrial Building Tseung Kwan O Industrial Estate, Hong Kong
HOU02 – SoftLayer Technologies, Inc.	855 Greens Parkway - Houston, TX 77067 -USA
LON02 – SoftLayer Technologies UK Limited	Fountain Court, Cox Lane Chessington - Greater London, KT9 1SJ United Kingdom

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### ISO 22301:2012

#### Scope of certification

The Design, Development and Support of Infrastructure Management System (IMS) and IaaS Cloud Offerings using Local and Global capabilities to ensure Business Continuity

<u>Site Name/Location</u>	<u>Site Address</u>
LON04 – SoftLayer Technologies UK Limited	A57 Cody Technology Park Old, Victor Way, Farnborough GU14 0LH, United Kingdom
LON05 – SoftLayer Technologies UK Limited	SL01 C/O Gyron Internet Campus, Hemel Hempstead, HP2 7EG, United Kingdom
LON06 – SoftLayer Technologies UK Limited	12 Liverpool Rd, Trading Estate, Slough, Berkshire, SL1 4QZ, United Kingdom
MEX01 – IBM de Mexico Comercializacion y Servicios	Carretera Estatal 431 Km 2+200, Parque Tecnológico Innovación Lote 79, El Marqués, Querétaro, México C.P.: 76246
MIL01 – SoftLayer Technologies Italia S.R.L.	c/o CAMPUS DATA4 Group - Via Monzoro 101-105 20010 Cornaredo (MI), Italy
MON01 – SoftLayer Technologies Canada Corporation	2525 Rue Canadien - Drummondville QC, Canada J2C 7W2
OSA02 – SoftLayer Technologies Japan K.K.	6-1 Saitoakita Mino-shi, Osaka-fu 562-0029, Japan
OSL01 – SoftLayer Technologies Norge AS	Fet Næringspark - Heiaveien 9 - Fetsund, 1900 Norway
PAR01 – SoftLayer Technologies France SAS Unipersonnelle	7-9 rue Petit - 92582 Clichy, France
PAR04 – SoftLayer Technologies France SAS	7-9 rue Petit - 92582 Clichy, France
PAR05 – SoftLayer Technologies France SAS	11 Avenue Johannes Gutenberg, 77700 Bailly Romainville, France
PAR06 – SoftLayer Technologies France SAS	6 bis Avenue Gutenberg, 77600 Bussy Saint Georges, France
SAO01 – SoftLayer Technologies do Brasil Ltda	Rua Presbítero Plínio Alves de Souza, 757 J. Ermida II - Jundiaí, SP 13212-181 – Brazil
SAO04 – SoftLayer Technologies do Brasil Ltda	Estrada dos Rimeiros, 943, Votuparim, Santana do Parnaíba, Brazil
SAO05 – SoftLayer Technologies do Brasil Ltda	Av. 2 no. 50 Quadra G1, Gleba 1B Parte A Distrito Industrial Benedito Storani, Vinhedo, State of São Paulo, Brazil
SEO01 – SoftLayer Technologies Korea Ltd	46, Pangyo-ro 255beon-gil - Bundang-gu - Seongnam-si, Gyeonggi-do, Korea
SJC01 – SoftLayer Technologies, Inc.	3105 Alfred St - Santa Clara, CA 95054 - USA
SJC03 – SoftLayer Technologies, Inc.	1100 Space Park Drive - Santa Clara, CA 95054 - USA
SJC04 – SoftLayer Technologies, Inc.	2001 Fortune Drive - San Jose, CA 95131 - USA

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### ISO 22301:2012

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Site Name/Location	Site Address
SNG01 – SoftLayer Asia PVT. LTD.	29A International Business Park, S18 Jurong East, Singapore 609934
SYD01 – SoftLayer Technologies Australia Pty Ltd	400 Harris Street - Ultimo, NSW 2007 Sydney Australia
SYD04 – SoftLayer Technologies Australia Pty Ltd	1-11 Templar Rd, Erskine Park NSW 2759, Australia
SYD05 – SoftLayer Technologies Australia Pty Ltd	200 Bourke Road, Alexandria, Sydney NSW 2015, Australia
TOK02 – SoftLayer Technologies Japan K.K.	Shin-Toyosu Cube, 6-2-12 Toyosu, Koto-ku - Tokyo 135-0061, Japan
TOK04 – SoftLayer Technologies Japan K.K.	4-264-8 Kishiki-cho, Oomiya-ku Saitama-city, Saitama, Japan
TOK05 – SoftLayer Technologies Japan K.K.	3-4-1 Inukura, Miyamae-ku, Kawasaki City, Kanagawa Prefecture, Japan
TOR01 – SoftLayer Technologies Canada Corp.	371 Gough Rd - Suite # 130 - Markham, Ontario L3R 4B6, Canada
TOR04 – SoftLayer Technologies Canada Corp.	300 Bartor Road, Toronto, Ontario M9M 2G6, Canada
TOR05 – SoftLayer Technologies Canada Corp.	1 Century Place, Vaughan, Ontario L4L 8R2, Canada
WDC01 – SoftLayer Technologies, Inc.	4030 Lafayette Center Drive - Chantilly, Virginia 20151- USA
WDC04 / WDC03 – SoftLayer Technologies, Inc.	44060 Digital Loudoun Plaza - Suites K110, K114, K204, Ashburn, Virginia 20147 – USA
WDC06 – SoftLayer Technologies, Inc	44610 Guilford Drive - Ashburn, Virginia 20147 - USA
WDC07 – SoftLayer Technologies, Inc.	21741 Red Rum Drive - Ashburn, Virginia 20147 - USA

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